WEST

| Help | Logout | Interrupt |

| Main Menu | Search Form | Posting Counts | Show S Numbers | Edit S Numbers | Preferences | Cases |

Search Results -

Terms	Documents
l5 and l6	3

Database:

```
US Patents Full-Text Database
US Pre-Grant Publication Full-Text Database
JPO Abstracts Database
EPO Abstracts Database
Derwent World Patents Index
IBM Technical Disclosure Bulletins
```

Search: [   ] [Refine Search]

[Recall Text ⇕] [Clear]

Search History

DATE: Tuesday, March 04, 2003   Printable Copy   Create Case

Set Name side by side	Query	Hit Count	Set Name result set
DB=TDBD; PLUR=YES; OP=OR			
L7	l5 and l6	3	L7
L6	l3 and l4	13013	L6
L5	l1 and l2	16	L5
L4	order or orders or purchas$ or request$	24913	L4
L3	prior or former or related or first or previous$	31659	L3
L2	customi$ or personali$ or individuali$ or tailor$	2208	L2
L1	catalog or catalogs or catalogue$	202	L1

END OF SEARCH HISTORY

WEST

| Generate Collection | Print |

Search Results - Record(s) 1 through 3 of 3 returned.

☐ 1. Document ID: NN9408361

L7: Entry 1 of 3 .   File: TDBD   Aug 1, 1994

TDB-ACC-NO: NN9408361

DISCLOSURE TITLE: <u>Catalog</u> Control

PUBLICATION-DATA:
IBM Technical Disclosure Bulletin, August 1994, US

VOLUME NUMBER: 37
ISSUE NUMBER: 8
PAGE NUMBER: 361 - 362

| Full | Title | Citation | Front | Review | Classification | Date | Reference | Sequences | Attachments | Claims | KWIC |
| Draw Desc |

☐ 2. Document ID: NA8911466

L7: Entry 2 of 3   File: TDBD   Nov 1, 1989

TDB-ACC-NO: NA8911466

DISCLOSURE TITLE: Automated Problem Reporting

PUBLICATION-DATA:
IBM Technical Disclosure Bulletin, November 1989, US

VOLUME NUMBER: 32
ISSUE NUMBER: 6A
PAGE NUMBER: 466 - 468

| Full | Title | Citation | Front | Review | Classification | Date | Reference | Sequences | Attachments | Claims | KWIC |
| Draw Desc |

☐ 3. Document ID: NA84092028

L7: Entry 3 of 3   File: TDBD   Sep 1, 1984

TDB-ACC-NO: NA84092028

DISCLOSURE TITLE: Automated Engineering Schedule Algorithm

PUBLICATION-DATA:
IBM Technical Disclosure Bulletin, September 1984, US

VOLUME NUMBER: 27
ISSUE NUMBER: 4A
PAGE NUMBER: 2028 - 2030

| Full | Title | Citation | Front | Review | Classification | Date | Reference | Sequences | Attachments | Claims | KWIC |
| Draw Desc | Clip Img |

Generate Collection   Print

Terms	Documents
15 and 16	3

Display Format: [CIT]   [Change Format]

Previous Page   Next Page

Search prepared for: **Marissa Thien**

By: Sylvia Keys

Date: March 4, 2003

Please find attached the results of your search for **09 900487.** The search was conducted using the standard collection of databases on Dialog for EIC 3600.

The following other electronic products were searched:
na

Please read through the results.

If you have any questions, please do not hesitate to contact me.

Sylvia Keys
703.305.5782

```
File   16:Gale Group PROMT(R) 1990-2003/Mar 03
          (c) 2003 The Gale Group
File  148:Gale Group Trade & Industry DB 1976-2003/Mar 03
          (c)2003 The Gale Group
File  160:Gale Group PROMT(R) 1972-1989
          (c) 1999 The Gale Group
File  275:Gale Group Computer DB(TM) 1983-2003/Mar 03
          (c) 2003 The Gale Group
File  621:Gale Group New Prod.Annou.(R) 1985-2003/Mar 03
          (c) 2003 The Gale Group
File  636:Gale Group Newsletter DB(TM) 1987-2003/Nov 29
          (c) 2003 The Gale Group
File  570:Gale Group MARS(R) 1984-2003/Mar 03
          (c) 2003 The Gale Group
File   47:Gale Group Magazine DB(TM) 1959-2003/Mar 03
          (c) 2003 The Gale group
?ds

Set     Items    Description
S1    2161026    (CATALOG? ? OR CATALOGUE? OR BROCHURE? OR LIST? ?)
S2     149031    S1(3N)(ONLINE OR ON()LINE OR INTERACTIV? OR ELECTRONIC? OR
                 WEB OR INTERNET OR COMPUTERI? OR AUTOMATE? OR WORLDWIDEWEB OR
                 WORLD()WIDE()WEB OR WEBSITE? OR WEBPAGE? OR WEB()(PAGE? OR SI-
                 TE?) OR NETWORK?)
S3    1408664    CUSTOMI? OR PERSONALIZ? OR PERSONALIS? OR INDIVIDUALI? OR -
                 PREFERENC? OR TAILOR?
S4     578951    (PRIOR OR FORMER OR RELATED OR ACCOUNT()SPECIFIC? OR FIRST
                 OR PREVIOUS? OR PRECED?)(5N)(ORDER? ? OR PURCHAS? OR REQUEST?
                 OR SHOPP? OR ACQUIR? OR ACQUISIT?)
S5       2589    S2(5N)S3
S6         73    S5(S)S4
S7         73    S6 NOT PY>2002
S8         73    S7 NOT PD=20010706:20011231
S9         27    RD (unique items)
S10     18357    S1(5N)S3
S11        67    S10(5N)S4
S12        56    S11 NOT S9
S13        56    S12 NOT PY>2002
S14        53    S13 NOT PD=20010706:20011231
S15        30    RD (unique items)
?
```

DIALOG(R)File 16:Gale Group PROMT(R)

08572788   Supplier Number: 74034598 (USE FORMAT 7 FOR FULLTEXT)
Experiential value: conceptualization, measurement and application in the catalog and Internet shopping environment (**).(Statistical Data Included)
Mathwick, Charla; Rigdon, Edward; Malhotra, Naresh
Journal of Retailing, v77, n1, p39
Spring, 2001
Language: English   Record Type: Fulltext
Article Type: Statistical Data Included
Document Type: Magazine/Journal; Refereed; Trade
Word Count: 7348

...   note, among the results reported here are the differences in
perceived value that predict customer **preference** in **catalog** versus
Internet shopping contexts. In the case of on-line shopping, the perceived
return on financial, temporal and behavioral investment (i.e., CROI) was
found to be significantly **related** to preference for on-line **shopping** .
This finding lends support to Pine and Gilmore's (

DIALOG(R)File 16:Gale Group PROMT(R)

08245623   Supplier Number: 69437624 (USE FORMAT 7 FOR FULLTEXT)
Texterity to Provide Conversion Service for GiantChair.com; Uses TextCafe's PDF to XML Conversion Service.
Business Wire, p2454
Jan 24, 2001
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 602

...   com, created in 2000 by the team who helped make France's 00h00.com
(recently **acquired** by Gemstar) the world's **first** online trade
publisher, offers independent publishers immediate entry into the eBook and
print-on-demand...

...publishers' eBooks through a constellation of retail outlets and
affiliate sites, GiantChair.com provides publisher **websites** with
customized **catalog** and e-commerce tools to handle direct orders of
eBooks, print-on-demand and stock...

DIALOG(R)File 16:Gale Group PROMT(R)

07730717   Supplier Number: 64493097 (USE FORMAT 7 FOR FULLTEXT)
Vignette Extends E-Business Leadership With Three New Commerce Portal Customers; Abilizer, Obongo, Catalog City Select Vignette Products to Power B2B, B2C Applications.
Business Wire, p0092
August 23, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 722

...   for use with each shopping experience.
        Catalog City was founded in 1997 and was the **first** catalog
shopping portal offering a complete and **personalized** **online** **catalog**

shopping experience. It includes retail catalogs from The Sharper Image,
Talbots, Neiman-Marcus, Hammacher Schlemmer...

9/3,K/4   (Item 4 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2003 The Gale Group. All rts. reserv.

07537077   Supplier Number: 63133492   (USE FORMAT 7 FOR FULLTEXT)
Microsoft Tests New Commerce Server.(newsscan)(Product Development)
Ricadela, Aaron
InformationWeek, p40
July 3, 2000
Language: English   Record Type: Fulltext
Document Type: Tabloid; General Trade
Word Count: 189

...   a lot further," says Microsoft lead product manager Rebekkah Kumar.
The software lets companies manage **online** product **catalogs** ,
personalize promotions for customers, and analyze sales data. Microsoft
has improved the product's targeting capabilities...

...companies discount products on their site, the software shows customers
the new price in their **shopping** cart, Kumar says. **Previously** , IT
managers had to write that functionality themselves.
       Commerce Server 2000 will be priced at...

9/3,K/5   (Item 5 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2003 The Gale Group. All rts. reserv.

07188304   Supplier Number: 61381626   (USE FORMAT 7 FOR FULLTEXT)
Cornerstone's B2Bgalaxy.com Launches Packaged B2B Solution.
PR Newswire, p4466
April 7, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 804

...   improving member profitability.
       FOODgalaxy.com enables restaurants and other food service
establishments to post a **customized** inventory **list   online** and
requires suppliers to continually submit their latest product bids. This
competitive process drives down...

...much as 20 percent and significantly reduces the time traditionally
devoted to the comparative price **shopping** process
       FOODgalaxy.com is the **first** in a series of marketplaces Cornerstone
expects to launch over the next few years through...

9/3,K/6   (Item 6 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2003 The Gale Group. All rts. reserv.

07168512   Supplier Number: 61203347   (USE FORMAT 7 FOR FULLTEXT)
This One's for You.(Brief Article)
Cyr, Diane
Direct, v12, n4, p35
March 15, 2000
Language: English   Record Type: Fulltext
Article Type: Brief Article
Document Type: Magazine/Journal; Trade
Word Count: 2079

Search performed by Sylvia Keys   March 4, 2003

...   upped its investment in the Web site itself. This summer, the
company plans to merge **catalog** and **Web** purchase data in order to
personalize each customer's Web experience. That means, for instance, that
Customer A, who prefers pocket...

...those assortments and accessories when she logs onto Daytimers.com,
regardless of whether she's **previously** **purchased** by phone, mail or Web.
She'll also get automatic shipping information via e-mail...

9/3,K/7   (Item 7 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2003 The Gale Group. All rts. reserv.

07146408   Supplier Number: 60841204   (USE FORMAT 7 FOR FULLTEXT)
**(CA) Metastream Chosen by Top-Tier Content Creators to Provide Competitive
  Advantage for e-Commerce Site Development.**
Business Wire, p0081
March 29, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 1460

...   customers. http://www.realitybuy.com
     Catalog City: Founded in September 1997, Catalog City is the **first**
catalog **shopping** portal, offering a complete and **personalized** **online**
catalog shopping experience. With the wide range of products offered
through thousands of catalogs, Catalog City...

9/3,K/8   (Item 8 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2003 The Gale Group. All rts. reserv.

07007879   Supplier Number: 59239653   (USE FORMAT 7 FOR FULLTEXT)
**Whittman-Hart Introduces New E-Commerce Solution to Help Companies Build
  Customer Loyalty.**
PR Newswire, p5449
Feb 8, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 553

...   that enables companies to leverage their enterprise resource
planning (ERP) software investment and offer their **Internet** customers a
personalized **catalog** of products or services, **tailored** to their
specific needs and interests. The solution also allows companies to
segment customers into communities for cross-selling, conduct secure
e-Commerce transactions and deliver customer self-service for **order**
status. The **first** version of e-Catalog is available to organizations with
an SAP back-office environment.
     The...

9/3,K/9   (Item 9 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2003 The Gale Group. All rts. reserv.

07007198   Supplier Number: 59234255   (USE FORMAT 7 FOR FULLTEXT)
**Cornerstone's B2Bgalaxy.com Expands Board of Directors; Kenneth Gruber
  Appointed Chief Financial Officer.**
PR Newswire, p4649
Feb 8, 2000
Language: English   Record Type: Fulltext

Search performed by Sylvia Keys   March 4, 2003

Document Type: Newswire; Trade
Word Count: 1023

...   improving member profitability.
        FOODgalaxy.com enables restaurants and other food service
establishments to post a **customized** inventory **list   online** and
requires suppliers to continually submit their latest product bids. This
competitive process drives down...

...much as 20 percent and significantly reduces the time traditionally
devoted to the comparative price **shopping** process
        FOODgalaxy.com is the **first** in a series of marketplaces Cornerstone
expects to launch over the next few years through...

   9/3,K/10   (Item 10 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2003 The Gale Group. All rts. reserv.

06938473   Supplier Number: 58574715   (USE FORMAT 7 FOR FULLTEXT)
**Cornerstone Reports Second Quarter Results; FOODgalaxy.com Continues to
   Grow and Gain Acceptance.**
PR Newswire, p1667
Jan 14, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 1451

...   on-line exchanges and focuses on improving profitability.
        FOODgalaxy.com enables restaurants to post a **customized** inventory
list   online and requires suppliers to continually submit their latest
product bids. This competitive process drives down...

...as much as 20 percent and reduces the time traditionally devoted to the
comparative price **shopping** process.
        FOODgalaxy.com is the **first** in a series of Internet hubs
Cornerstone expects to launch over the next few years...

   9/3,K/11   (Item 11 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2003 The Gale Group. All rts. reserv.

06797383   Supplier Number: 57487715   (USE FORMAT 7 FOR FULLTEXT)
**Cornerstone's FOODgalaxy.com Receives Editors' Choice Award For Best New
   Product in Technology Category.**
PR Newswire, p2087
Nov 10, 1999
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 823

...   improving profitability.
        FOODgalaxy.com creates a virtual private exchange that enables
restaurants to post a **customized** inventory **list   online** and requires
suppliers to continually submit their latest product prices. This
competitive process drives down...

...much as 20 percent and significantly reduces the time traditionally
devoted to the comparative price **shopping** process. FOODgalaxy.com is the
first in a series of Internet portals Cornerstone expects to launch over
the next few years...

   9/3,K/12   (Item 12 from file: 16)

06775791   Supplier Number: 57087920   (USE FORMAT 7 FOR FULLTEXT)
Cornerstone's FOODgalaxy.com Partners with Food.com.
PR Newswire, p4467
Nov 2, 1999
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 837

...   on-line bidding and focuses on improving profitability.
     FOODgalaxy.com enables restaurants to post a **customized** inventory
list   online and requires suppliers to continually submit their latest
product bids. This competitive process drives down...

...much as 20 percent and significantly reduces the time traditionally
devoted to the comparative price **shopping** process.
     FOODgalaxy.com is the **first** in a series of Internet portals
Cornerstone expects to launch over the next few years...

 9/3,K/13   (Item 13 from file: 16)

06773165   Supplier Number: 57049605   (USE FORMAT 7 FOR FULLTEXT)
Catalog City Expands Reach with Customized Portal Services.
PR Newswire, p3766
Nov 1, 1999
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 665

...   opportunities on the Web."
     About Catalog City
     Founded in September 1997, Catalog City is the **first** catalog-
shopping portal, offering a complete and **personalized   online   catalog**
shopping experience. With the wide range of products offered through
thousands of catalogs, available for...

 9/3,K/14   (Item 14 from file: 16)

06727589   Supplier Number: 56451653   (USE FORMAT 7 FOR FULLTEXT)
**Cornerstone Revenues Jump 79% in Record First Quarter On Growth in
  E-Commerce Solutions Unit; Operating Loss Narrows 14%.**
PR Newswire, p1430
Oct 18, 1999
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 1257

...   on-line bidding and focuses on improving profitability.
     FOODgalaxy.com enables restaurants to post a **customized** inventory
list   online and requires suppliers to continually submit their latest
product bids. This competitive process drives down...

...much as 20 percent and significantly reduces the time traditionally
devoted to the comparative price **shopping** process.
     FOODgalaxy.com is the **first** in a series of Internet portals
Cornerstone expects to launch over the next few years...

Search performed by Sylvia Keys   March 4, 2003

9/3,K/15   (Item 15 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)

06520614   Supplier Number: 55284228   (USE FORMAT 7 FOR FULLTEXT)
VillageFax.com Automates Catalog City's Merchant Ordering Process.
PR Newswire, p0580
July 28, 1999
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 482

...   costs and personnel resources.
     About Catalog City
     Founded in September 1997, Catalog City is the **first** catalog
shopping destination, offering a complete and **personalized**   **online**
catalog shopping experience. **Catalog** City delivers the **Internet**
services that the mail-order catalog industry needs to connect buyers with
sellers. The privately...

9/3,K/16   (Item 16 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)

06069902   Supplier Number: 53542113   (USE FORMAT 7 FOR FULLTEXT)
**Catalog City, New Catalog Shopping Super-Site, Announces Explosive Growth
   Since October Launch.**
PR Newswire, p1467
Jan 11, 1999
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 639

...   and name brand awareness.
     About Catalog City
     Founded in September 1997, Catalog City is the **first** catalog
shopping portal, offering a complete and **personalized**   **online**   **catalog**
shopping experience. With the wide range of products offered through
thousands of catalogs, Catalog City...

9/3,K/17   (Item 17 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)

06028882   Supplier Number: 53457390   (USE FORMAT 7 FOR FULLTEXT)
Safeway Plc and International Business Machines Corp.
Food & Drink Weekly, v4, n48, p5(1)
Dec 21, 1998
Language: English   Record Type: Fulltext
Document Type: Newsletter; Trade
Word Count: 102

   (USE FORMAT 7 FOR FULLTEXT)
TEXT:
...Plc and International Business Machines Corp. (IBM) said they are
starting up the world's **first** personalized remote **shopping** service,
which will allow customers to submit grocery orders in advance through
hand-held electronic organizers. The organizers will enable customers to
preselect their weekly groceries from individually **tailored ,**
computerized shopping **lists** , compiled from their own past purchases.
Customers select their choice of groceries and then attach...

9/3,K/18   (Item 18 from file: 16)
DIALOG(R)File   16:Gale Group PROMT(R)

06022921   Supplier Number: 53443504   (USE FORMAT 7 FOR FULLTEXT)
/C O R R E C T I O N -- **Catalog City/.**
PR Newswire, p7814
Dec 21, 1998
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 639

...   Visa U.S.A.
     About Catalog City
     Founded in September 1997, Catalog City is the **first** catalog
shopping portal, offering a complete and **personalized   online   catalog**
shopping experience. With the wide range of products offered through
thousands of catalogs, Catalog City...

9/3,K/19   (Item 19 from file: 16)
DIALOG(R)File   16:Gale Group PROMT(R)

06018680   Supplier Number: 53434069   (USE FORMAT 7 FOR FULLTEXT)
Catalog City Opens Stores for Top Catalog Merchants on Yahoo! Shopping.
PR Newswire, p7413
Dec 21, 1998
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 570

...   Visa U.S.A.
     About Catalog City
     Founded in September 1997, Catalog City is the **first** catalog
shopping portal, offering a complete and **personalized   online   catalog**
shopping experience. With the wide range of products offered through
thousands of catalogs, Catalog City...

9/3,K/20   (Item 20 from file: 16)
DIALOG(R)File   16:Gale Group PROMT(R)

05920090   Supplier Number: 53153220   (USE FORMAT 7 FOR FULLTEXT)
Abacus and Catalog City Sign Strategic Alliance.
PR Newswire, p3889
Nov 2, 1998
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 597

...   and customer development programs.
     About Catalog City
     Founded in September 1997, Catalog City is the **first** online catalog
 shopping portal, offering a complete and **personalized   online   catalog**
 shopping experience. With the wide range of products offered through
thousands of catalogs, Catalog City...

9/3,K/21   (Item 21 from file: 16)
DIALOG(R)File   16:Gale Group PROMT(R)

Search performed by Sylvia Keys   March 4, 2003

05893813   Supplier Number: 53092923   (USE FORMAT 7 FOR FULLTEXT)
Catalog City Gains E-Commerce Momentum.
PR Newswire, p3937
Oct 19, 1998
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 436

   ...   Toys and many others.
      About Catalog City
      Founded in September 1997, Catalog City is the **first** online catalog
shopping portal, offering a complete and **personalized   online   catalog**
shopping experience. With thousands of catalogs offering millions of
products, Catalog City has the authoritative...

   9/3,K/22   (Item 22 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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05893812   Supplier Number: 53092922   (USE FORMAT 7 FOR FULLTEXT)
Catalog City Takes Traditional Catalog Shopping To the Internet.
PR Newswire, p3868
Oct 19, 1998
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 628

   ...   existing mail-order business.
      About Catalog City
      Founded in September 1997, Catalog City is the **first** catalog
shopping portal, offering a complete and **personalized   online   catalog**
shopping experience. With thousands of catalogs offering millions of
products, Catalog City has the authoritative...

   9/3,K/23   (Item 23 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2003 The Gale Group. All rts. reserv.

05152753   Supplier Number: 47864679   (USE FORMAT 7 FOR FULLTEXT)
Web Automation
Weston, Rusty
PC Week, p073
July 28, 1997
Language: English   Record
Document Type: Magazine   al Trade
Word Count: 2296

   ...   the PC Week Fas   18), based upon
innovations such as ta⌐   g of gas products to
clientele, based upon kn   **purchases** .

   9/3,K/24   (Item 24 fro
DIALOG(R)File 16:Gale Grou   ⌐)
(c) 2003 The Gale Group. Al   ⌐s. reserv.

03856688   Supplier Number: 45529296   (USE FORMAT 7 FOR FULLTEXT)
Roundy's Division Rolling Out Satellite Communications Net
Supermarket News, p58
May 8, 1995
Language: English   Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 388

...   Joe Wood, marketing manager.
     At store kiosks, customers scan their frequent shopper cards to
receive **customized lists** of **electronic** discounts based on their
previous purchases . The data is transmitted to the point-of-sale and
discounts are automatically applied when...

 9/3,K/25   (Item 1 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

09726911   SUPPLIER NUMBER: 19746483   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Paper or plastic? (Digital Equipment Corp.'s electronic catalog)(B to B
  Direct: Business Marketing and Sales Management)
Courtmanche, John
Direct, v9, n9, pB1(2)
July, 1997
ISSN: 1046-4174   LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 889   LINE COUNT: 00072

...   One of the ways he hopes to improve the DEC Interactive site is to
publish **customized Internet catalogs** , for example, a **catalog** of
networking products for those customers who have **previously purchased**
or expressed interest in networks.
     Other ways he hopes to exploit the medium include weaving...

 9/3,K/26   (Item 1 from file: 636)
DIALOG(R)File 636:Gale Group Newsletter DB(TM)
(c) 2003 The Gale Group. All rts. reserv.

03694366   Supplier Number: 47969836   (USE FORMAT 7 FOR FULLTEXT)
HARBINGER: Harbinger's ACQUION division announces partnership with
  PeopleSoft for procurement
M2 Presswire, pN/A
Sept 10, 1997
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 804

...   a leading provider of enterprise application software, that will
revolutionize the way enterprise users make **purchases** and **purchasing**
decisions. In the **first** PeopleSoft procurement enhancement of its kind,
ACQUION delivers up-to-date, **customized electronic catalogs** to
enterprise users, leveraging the extensive transaction and workflow
functionality of PeopleSoft. Such advancements in...

 9/3,K/27   (Item 1 from file: 570)
DIALOG(R)File 570:Gale Group MARS(R)
(c) 2003 The Gale Group. All rts. reserv.

01773138   Supplier Number: 55084756
Catalog City.(web site offering teleshopping services)
Journal of Consumer Marketing, v16, n2, p211(2)
March-April, 1999
ISSN: 0736-3761
Language: English   Record Type: Abstract
Document Type: Magazine/Journal; Trade

ABSTRACT:
...catalogcity.com//http://www.catalogcity.com was developed in 1997 and
considered to be the **first** catalog **shopping** portal. Catalog City offers
a highly **personalized online catalog** shopping service where one has

'15/3,K/1   (Item 1 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)

08868706   Supplier Number: 74014864   (USE FORMAT 7 FOR FULLTEXT)
Somerfield trials home-shopping.
Cosslett, Gareth
Super Marketing, p4
Jan 8, 1999
Language: English   Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 409

...   Somerfield range will be available on request. "Shoppers will be
able to create their own **personalised   shopping   lists** , even by sending
in **previous** till receipts," said the spokesman.

 15/3,K/2   (Item 2 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)

08808749   Supplier Number: 76574325   (USE FORMAT 7 FOR FULLTEXT)
**SWAP MEET.(customization of products and services)(Polling
  Data)(Statistical Data Included)**
American Demographics, p51
July 1, 2001
Language: English   Record Type: Fulltext
Article Type: Polling Data; Statistical Data Included
Document Type: Magazine/Journal; Trade
Word Count: 3350

...   Company's Programmable CD-ROM Technology. Promo CD and Kodak are
working with retailers to **customize** multimedia **catalogs** . So for
instance, based on **prior   purchases** , a CD catalog could automatically
show the kinds of items that a particular consumer would...

 15/3,K/3   (Item 3 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)

07075588   Supplier Number: 59111288   (USE FORMAT 7 FOR FULLTEXT)
In search of CRM.(customer relationship management)
Cyr, Diane
Catalog Age, v17, n1, p51
Jan, 2000
Language: English   Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 3209

...   distance spenders, in other words, don't dangle on hold. Floral
gifts marketer Calyx & Corolla **personalizes   catalogs** with the
customer's **previous** gift **purchases** , asking if she would like to once
again send Aunt Sue an orchid for Thanksgiving...

 15/3,K/4   (Item 4 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)

06989805   Supplier Number: 59120951   (USE FORMAT 7 FOR FULLTEXT)
**We Know Where You Live Work Shop Bank...And So Does Everyone Else! Here's
  How to Protect Yourself and Your Business.(protecting personal and
  private business information when online)(Internet/Web/Online Service**

` Information)
Bott, Ed
PC/Computing, p80
March, 2000
Language: English   Record Type: Fulltext Abstract
Document Type: Magazine/Journal; Trade
Word Count: 1741

...   online shopping techniques that depend on a rich flow of
information from customers. By analyzing **prior   purchases** , for example,
the site generates **customized   lists** of recommended books, CDs, and
videos each time a customer returns. And Amazon.com's...

 15/3,K/5   (Item 5 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2003 The Gale Group. All rts. reserv.

06549712   Supplier Number: 55394252   (USE FORMAT 7 FOR FULLTEXT)
**Personal Business -- Web Sites-Including Those Run By Levi Strauss And
  American Airlines-Find Getting To Know Their Customers Really Pays
  Off.(Company Operations)**
Wilde, Candee
InformationWeek, p76
August 9, 1999
Language: English   Record Type: Fulltext Abstract
Document Type: Magazine/Journal; Tabloid; General Trade
Word Count: 1907

...   software.
     Rhiannon Jones, Internet Gift Registries' site producer, says the
company chose the wedding-gown **catalog** as its **first** candidate for
personalization because **shoppers** often find the **catalog** , which is
housed in a conventional database, confusing. Designers use dozens of
obscure terms-words...

 15/3,K/6   (Item 6 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2003 The Gale Group. All rts. reserv.

05671881   Supplier Number: 50142622   (USE FORMAT 7 FOR FULLTEXT)
Computer retailer sharpens its Web strategy
Littman, Margaret
Crain's Chicago Business, p14
June 15, 1998
Language: English   Record Type: Fulltext
Document Type: Magazine/Journal; Tabloid; Trade
Word Count: 576

...   digital cameras - to encourage repeat visits.
     For business clients, CDW creates electronic accounts that include
customized product **lists** , **prior   purchase** histories and other
information needed to ensure new purchases fit with company systems.
     'This has...

 15/3,K/7   (Item 7 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2003 The Gale Group. All rts. reserv.

05056494   Supplier Number: 47422434   (USE FORMAT 7 FOR FULLTEXT)
Toolbank launches its biggest catalogue yet
Petty, Colin
DIY Week, p2

May 30, 1997
Language: English   Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 282

...   further user bonus, there are four pages of conversion tables at
the back.
      For the **first** time, stockists can **order** a **personalised**
soft-cover edition of the **catalogue** , named the Big Blue Book.
      As with previous editions, the catalogue is accompanied by a...

   15/3,K/8   (Item 8 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2003 The Gale Group. All rts. reserv.

04553245   Supplier Number: 46692245   (USE FORMAT 7 FOR FULLTEXT)
Electronic Shopping Lists
The Food Institute Report, v69, n36, pN/A
Sept 9, 1996
Language: English   Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 153

   (USE FORMAT 7 FOR FULLTEXT)
TEXT:
...manufacturers to target consumers based on brand and category usage. The
system will develop a **customized** weekly shopping **list** , based on the
shopper 's **previous** buying behavior, and will include promotions based on
what items they will be most likely...

   15/3,K/9   (Item 9 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2003 The Gale Group. All rts. reserv.

04327368   Supplier Number: 46343528   (USE FORMAT 7 FOR FULLTEXT)
Digital Trading on Tap
Wall Street & Technology, p58
May, 1996
Language: English   Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 768

...   take, the $300,000 worth of printed documents and $250,000 in
postage costs.
      "No **preferences** , no back of the **lists** -just **first** **order** at the
right price, matching the corresponding buy or sell order." In the process,
Klein...

   15/3,K/10   (Item 10 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2003 The Gale Group. All rts. reserv.

03046338   Supplier Number: 44143476   (USE FORMAT 7 FOR FULLTEXT)
FINGERHUT'S 30-DAY WONDER PLAN
HFD-The Weekly Home Furnishings Newspaper, v0, n0, p155
Oct 4, 1993
Language: English   Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 1097

...   years, the company is rarely bereft of information. But if a
prospective consumer hadn't **purchased** from Fingerhut **previously** , a

personalized catalog cover will call attention to this, inviting him or her to become a customer.
     While...

 15/3,K/11   (Item 1 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB

15032244   SUPPLIER NUMBER: 92280238   (USE FORMAT 7 OR 9 FOR FULL TEXT)
NAPA Announces Internet-Based Parts Ordering System; NAPA Wide Area Network
   Permits Easy, Reliable Access to Aftermarket Parts.
PR Newswire, CLTU01901102002
Oct 1, 2002
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 447   LINE COUNT: 00041

...   to ensure order accuracy. In addition, NAPA PROLink's robust
functionality enables users to view **previous   orders** , inquiries and
history, **customized** quick-reference **lists** , and search multiple NAPA
stores for parts they need.
       "Improving organization and customer service at...

 15/3,K/12   (Item 2 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB

12499234   SUPPLIER NUMBER: 64493097   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Vignette Extends E-Business Leadership With Three New Commerce Portal
   Customers; Abilizer, Obongo, Catalog City Select Vignette Products to
   Power B2B, B2C Applications.
Business Wire, 0092
August 23, 2000
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 780   LINE COUNT: 00073

...   for use with each shopping experience.
       Catalog City was founded in 1997 and was the **first** catalog
shopping portal offering a complete and **personalized** online **catalog**
shopping experience. It includes retail catalogs from The Sharper Image,
Talbots, Neiman-Marcus, Hammacher Schlemmer...

 15/3,K/13   (Item 3 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB

11890841   SUPPLIER NUMBER: 60841204   (USE FORMAT 7 OR 9 FOR FULL TEXT)
(CA) Metastream Chosen by Top-Tier Content Creators to Provide Competitive
   Advantage for e-Commerce Site Development.
Business Wire, 0081
March 29, 2000
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 1535   LINE COUNT: 00140

...   customers. http://www.realitybuy.com
       Catalog City: Founded in September 1997, Catalog City is the **first**
catalog **shopping** portal, offering a complete and **personalized** online
catalog shopping experience. With the wide range of products offered
through thousands of catalogs, Catalog City...

 15/3,K/14   (Item 4 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB

11458745   SUPPLIER NUMBER: 57049605   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Catalog City Expands Reach with Customized Portal Services.
PR Newswire, 3766
Nov 1, 1999
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 712   LINE COUNT: 00064

...   opportunities on the Web."
     About Catalog City
     Founded in September 1997, Catalog City is the **first** catalog-
shopping portal, offering a complete and **personalized** online **catalog**
shopping experience. With the wide range of products offered through
thousands of catalogs, available for...

 15/3,K/15   (Item 5 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB

11218985   SUPPLIER NUMBER: 55284228   (USE FORMAT 7 OR 9 FOR FULL TEXT)
VillageFax.com Automates Catalog City's Merchant Ordering Process.
PR Newswire, 0580
July 28, 1999
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 503   LINE COUNT: 00048

...   costs and personnel resources.
     About Catalog City
     Founded in September 1997, Catalog City is the **first** catalog
shopping destination, offering a complete and **personalized** online
catalog shopping experience. **Catalog** City delivers the Internet services
that the mail-order catalog industry needs to connect buyers...

 15/3,K/16   (Item 6 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB

10736375   SUPPLIER NUMBER: 53542113   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Catalog City, New Catalog Shopping Super-Site, Announces Explosive Growth
  Since October Launch.
PR Newswire, 1467
Jan 11, 1999
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 674   LINE COUNT: 00060

...   and name brand awareness.
     About Catalog City
     Founded in September 1997, Catalog City is the **first** catalog
shopping portal, offering a complete and **personalized** online **catalog**
shopping experience. With the wide range of products offered through
thousands of catalogs, Catalog City...

 15/3,K/17   (Item 7 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB

10708886   SUPPLIER NUMBER: 53443504   (USE FORMAT 7 OR 9 FOR FULL TEXT)
/C O R R E C T I O N -- Catalog City/.
PR Newswire, 7814
Dec 21, 1998
LANGUAGE: English   RECORD TYPE: Fulltext

...   Visa U.S.A.
         About Catalog City
         Founded in September 1997, Catalog City is the **first** catalog
shopping portal, offering a complete and **personalized** online **catalog**
shopping experience. With the wide range of products offered through
thousands of catalogs, Catalog City...

   15/3,K/18   (Item 8 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

10707953   SUPPLIER NUMBER: 53434069   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Catalog City Opens Stores for Top Catalog Merchants on Yahoo! Shopping.
PR Newswire, 7413
Dec 21, 1998
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 592   LINE COUNT: 00054

...   Visa U.S.A.
         About Catalog City
         Founded in September 1997, Catalog City is the **first** catalog
shopping portal, offering a complete and **personalized** online **catalog**
shopping experience. With the wide range of products offered through
thousands of catalogs, Catalog City...

   15/3,K/19   (Item 9 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

10582522   SUPPLIER NUMBER: 53153220   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Abacus and Catalog City Sign Strategic Alliance.
PR Newswire, 3889
Nov 2, 1998
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 639   LINE COUNT: 00057

...   and customer development programs.
         About Catalog City
         Founded in September 1997, Catalog City is the **first** online catalog
 shopping portal, offering a complete and **personalized** online **catalog**
shopping experience. With the wide range of products offered through
thousands of catalogs, Catalog City...

   15/3,K/20   (Item 10 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

10539309   SUPPLIER NUMBER: 53092923   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Catalog City Gains E-Commerce Momentum.
PR Newswire, 3937
Oct 19, 1998
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 459   LINE COUNT: 00042

...   Toys and many others.
         About Catalog City
         Founded in September 1997, Catalog City is the **first** online catalog
 shopping portal, offering a complete and **personalized** online **catalog**
shopping experience. With thousands of catalogs offering millions of
products, Catalog City has the authoritative...

                    Search performed by Sylvia Keys   March 4, 2003

15/3,K/21   (Item 11 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

10539308   SUPPLIER NUMBER: 53092922   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Catalog City Takes Traditional Catalog Shopping To the Internet.
PR Newswire, 3868
Oct 19, 1998
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 675   LINE COUNT: 00060

...   existing mail-order business.
     About Catalog City
     Founded in September 1997, Catalog City is the **first** catalog
shopping portal, offering a complete and **personalized** online **catalog**
shopping experience. With thousands of catalogs offering millions of
products, Catalog City has the authoritative...

15/3,K/22   (Item 12 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

10492927   SUPPLIER NUMBER: 21175010   (USE FORMAT 7 OR 9 FOR FULL TEXT)
The Internet is a great place to find new customers. It's an even better
  place to serve existing ones.(Special Issue: Technology '98)(using
  Internet in business-to-business transactions)
Macht, Joshua
Inc., v20, n13, p42(1)
Sept 15, 1998
ISSN: 0162-8968   LANGUAGE: English   RECORD TYPE: Fulltext; Abstract
WORD COUNT: 3817   LINE COUNT: 00305

...   of products and pricing options. Now distributors logging on to the
Web site can access **customized** price **lists** based on their **previous**
orders . Anyone inquiring about a new product simply answers a few
questions on-line about how...

15/3,K/23   (Item 13 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

08982543   SUPPLIER NUMBER: 18660344   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Vendor focuses on mail timeliness. (First Image Management Co.)
Abruscato, Lurdes; Stuntz, Peggy; Taylor, Claire; Crowley, Mary E.
Card News, v11, p6(1)
August 5, 1996
ISSN: 0894-0797   LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 521   LINE COUNT: 00047

...   an issuer's marketing department, for example, the outsourcer will
handle direct mail marketing, including **customization** , **list**
acquisition /rental and fulfillment.
     First Image also can help collection units personalizing documents
and helping creditors prioritize collection notices, Moss...

15/3,K/24   (Item 14 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

06724594   SUPPLIER NUMBER: 14486949   (USE FORMAT 7 OR 9 FOR FULL TEXT)

Fingerhut's 30-day wonder plan. (Fingerhut Companies Inc. offers 30-day
   free trial of its floor care products)
Abdeddaim, Michelle Nellett
HFD-The Weekly Home Furnishings Newspaper, v67, n40, p155(2)
Oct 4, 1993
ISSN: 0746-7885   LANGUAGE: ENGLISH   RECORD TYPE: FULLTEXT; ABSTRACT
WORD COUNT: 1191   LINE COUNT: 00096

...   years, the company is rarely bereft of information. But if a
prospective consumer hadn't **purchased** from Fingerhut **previously** , a
personalized catalog cover will call attention to this, inviting him or
her to become a customer.
         While...

 15/3,K/25   (Item 15 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

06518176   SUPPLIER NUMBER: 16043842   (USE FORMAT 7 OR 9 FOR FULL TEXT)
The catalog shopper of the '90s. (Mail Order)
Braun, Harvey D.
Direct Marketing, v55, n11, p15(4)
March, 1993
ISSN: 0012-3188   LANGUAGE: ENGLISH   RECORD TYPE: FULLTEXT; ABSTRACT
WORD COUNT: 1565   LINE COUNT: 00124

...   activity, try to get these upscale consumers to do more buying in
stores.
         * Because many **catalog** **shoppers** have "no **preference** " for a
first -choice department store, they might be won over with a concerted
effort.
         * As the 35...

 15/3,K/26   (Item 16 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

05424229   SUPPLIER NUMBER: 11166854   (USE FORMAT 7 OR 9 FOR FULL TEXT)
**The shape of things to come. (Andersen Consulting's Smart Store 2000,
   supermarket technology center) (Store Profile)**
Braithwaite, Paul
Super Marketing, n982, p40(2)
July 26, 1991
ISSN: 0261-4251   LANGUAGE: ENGLISH   RECORD TYPE: FULLTEXT
WORD COUNT: 979   LINE COUNT: 00076

...   a favourite cereal. In-store, Smart Cards could be used to buy
items on a **customised** **shopping** **list** based on **previous** trips and to
obtain an update of what's in the larder, plus news of...

 15/3,K/27   (Item 1 from file: 275)
DIALOG(R)File 275:Gale Group Computer DB(TM)
(c) 2003 The Gale Group. All rts. reserv.

01941204   SUPPLIER NUMBER: 18316088   (USE FORMAT 7 OR 9 FOR FULL TEXT)
**Digital trading on tap. (Spring Street Brewery Company spawns Wit Capital
   stock trading service) (Company Business and Marketing)**
Schmerken, Ivy
Wall Street & Technology, v14, n5, p58(1)
May, 1996
ISSN: 1060-989X   LANGUAGE: English   RECORD TYPE: Fulltext; Abstract
WORD COUNT: 807   LINE COUNT: 00065

                        Search performed by Sylvia Keys   March 4, 2003

...   take, the $300,000 worth of printed documents and $250,000 in postage costs.
       "No **preferences** , no back of the **lists** -just **first**   **order** at the right price, matching the corresponding buy or sell order." In the process, Klein...

   15/3,K/28   **(Item 2 from file: 275)**
DIALOG(R)File 275:Gale Group Computer DB(TM)
(c) 2003 The Gale Group. All rts. reserv.

01356431   SUPPLIER NUMBER: 08445252   (USE FORMAT 7 OR 9 FOR FULL TEXT)
I can't work it either. (knowing how a user's mind works can help write
  software)(Programming) (tutorial)
Goldberg, Jeffrey
EXE, v4, n10, p24(4)
April, 1990
DOCUMENT TYPE: tutorial   ISSN: 0268-6872   LANGUAGE: ENGLISH
RECORD TYPE: FULLTEXT; ABSTRACT
WORD COUNT: 3778   LINE COUNT: 00276

...   are many ways you can choose your choice of letter, but following is my suggested **list** in **order** of **preference** :
       1. The **first** letter of the menu item. You should strive to achieve this as often as possible...

   15/3,K/29   **(Item 1 from file: 636)**
DIALOG(R)File 636:Gale Group Newsletter DB(TM)
(c) 2003 The Gale Group. All rts. reserv.

03222025   Supplier Number: 46604792   (USE FORMAT 7 FOR FULLTEXT)
VENDOR FOCUSES ON MAIL TIMELINESS
Card News, v11, n15, pN/A
August 5, 1996
Language: English   Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 420

...   an issuer's marketing department, for example, the outsourcer will handle direct mail marketing, including **customization** , **list**
acquisition /rental and fulfillment.
       First Image also can help collection units personalizing documents and helping creditors prioritize collection notices, Moss...

   15/3,K/30   **(Item 1 from file: 47)**
DIALOG(R)File 47:Gale Group Magazine DB(TM)
(c) 2003 The Gale group. All rts. reserv.

03386840   SUPPLIER NUMBER: 08738825   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Why you need a will. (includes related article on setting up a will)
  (column)
Bevans, Jane
Parents' Magazine, v65, n3, p78(3)
March, 1990
DOCUMENT TYPE: column   ISSN: 1047-8574   LANGUAGE: ENGLISH
RECORD TYPE: FULLTEXT
WORD COUNT: 2078   LINE COUNT: 00147

...   feel as strongly about that setting.
       When you've narrowed the field of potential guardians, **list** them in
 order of **preference** . Then ask the **first** couple if they would be willing to be guardians. You may be surprised, as

Search performed by Sylvia Keys   March 4, 2003

```
File 570:Gale Group MARS(R) 1984-2003/Mar 03
         (c) 2003 The Gale Group
File  47:Gale Group Magazine DB(TM) 1959-2003/Mar 03
         (c) 2003 The Gale group
File 635:Business Dateline(R) 1985-2003/Mar 04
         (c) 2003 ProQuest Info&Learning
File 476:Financial Times Fulltext 1982-2003/Mar 04
         (c) 2003 Financial Times Ltd
File 477:Irish Times 1999-2003/Mar 04
         (c) 2003 Irish Times
File 710:Times/Sun.Times(London) Jun 1988-2003/Feb 26
         (c) 2003 Times Newspapers
File 711:Independent(London) Sep 1988-2003/Mar 04
         (c) 2003 Newspaper Publ. PLC
File 756:Daily/Sunday Telegraph 2000-2003/Mar 04
         (c) 2003 Telegraph Group
File 757:Mirror Publications/Independent Newspapers 2000-2003/Mar 04
         (c) 2003
File 387:The Denver Post 1994-2003/Feb 28
         (c) 2003 Denver Post
File 471:New York Times Fulltext 90-Day 2003/Mar 03
         (c) 2003 The New York Times
File 492:Arizona Repub/Phoenix Gaz 19862002/Jan 06
         (c) 2002 Phoenix Newspapers
File 494:St LouisPost-Dispatch 1988-2003/Mar 03
         (c) 2003 St Louis Post-Dispatch
File 498:Detroit Free Press 1987-2003/Mar 02
         (c) 2003 Detroit Free Press Inc.
File 631:Boston Globe 1980-2003/Mar 03
         (c) 2003 Boston Globe
File 633:Phil.Inquirer 1983-2003/Mar 03
         (c) 2003 Philadelphia Newspapers Inc
File 638:Newsday/New York Newsday 1987-2003/Mar 03
         (c) 2003 Newsday Inc.
File 640:San Francisco Chronicle 1988-2003/Mar 04
         (c) 2003 Chronicle Publ. Co.
File 641:Rocky Mountain News Jun 1989-2003/Mar 01
         (c) 2003 Scripps Howard News
File 702:Miami Herald 1983-2003/Mar 03
         (c) 2003 The Miami Herald Publishing Co.
File 703:USA Today 1989-2003/Mar 03
         (c) 2003 USA Today
File 704:(Portland)The Oregonian 1989-2003/Mar 01
         (c) 2003 The Oregonian
File 713:Atlanta J/Const. 1989-2003/Mar 02
         (c) 2003 Atlanta Newspapers
File 714:(Baltimore) The Sun 1990-2003/Mar 04
         (c) 2003 Baltimore Sun
File 715:Christian Sci.Mon. 1989-2003/Mar 04
         (c) 2003 Christian Science Monitor
File 725:(Cleveland)Plain Dealer Aug 1991-2003/Mar 03
         (c) 2003 The Plain Dealer
File 735:St. Petersburg Times 1989- 2000/Nov 01
         (c) 2000 St. Petersburg Times
?ds


Set      Items     Description
S1     2000808    (CATALOG? ? OR CATALOGUE? OR BROCHURE? OR LIST? ?)
S2       42655    S1(3N)(ONLINE OR ON()LINE OR INTERACTIV? OR BROWSE? ? OR B-
                  ROWSING? OR ELECTRONIC? OR NETWORK? OR WEB OR INTERNET OR COM-
                  PUTERI? OR AUTOMATE? OR WORLDWIDEWEB OR WORLD()WIDE()WEB OR W-
                  EBSITE? OR WEBPAGE? OR WEB()(PAGE? OR SITE?) OR NETWORK?)
S3      487655    CUSTOMI? OR PERSONALIZ? OR PERSONALIS? OR INDIVIDUALI? OR -
                  PREFERENC? OR TAILOR?
S4      234641    (PRIOR OR FORMER OR RELATED OR (USER OR ACCOUNT)()SPECIFIC?
```

Search performed by Sylvia Keys   March 4, 2003

```
              OR FIRST OR PREVIOUS? OR PRECED?)(5N)(ORDER? ? OR PURCHAS? OR
              REQUEST? OR SHOPP? OR ACQUIR? OR ACQUISIT?)
    S5    708899    (LINK OR LINKS OR HYPERLINK? OR INTERNET()ADDRESS? OR URL -
              OR (UNIVERSAL OR UNIFORM)(W)RESOURCE(W)LOCATOR?)
    S6       292    S2(5N)S3
    S7         6    S6(S)S4
    S8      2077    S1(5N)S4
    S9         6    S8(5N)S5
    S10        6    S9 NOT S7
```

DIALOG(R)File 570:Gale Group MARS(R)
(c) 2003 The Gale Group. All rts. reserv.

02074586   Supplier Number: 74034598   (USE FORMAT 7 FOR FULLTEXT)
**Experiential value: conceptualization, measurement and application in the
   catalog and Internet shopping environment (**).(Statistical Data
   Included)**
Mathwick, Charla; Rigdon, Edward; Malhotra, Naresh
Journal of Retailing, v77, n1, p39
Spring, 2001
ISSN: 0022-4359
Language: English   Record Type: Fulltext
Article Type: Statistical Data Included
Document Type: Magazine/Journal; Refereed; Trade
Word Count: 7348

...   note, among the results reported here are the differences in
perceived value that predict customer **preference** in **catalog** versus
Internet shopping contexts. In the case of on-line shopping, the perceived
return on financial, temporal and behavioral investment (i.e., CROI) was
found to be significantly **related** to preference for on-line **shopping** .
This finding lends support to Pine and Gilmore's (

DIALOG(R)File 570:Gale Group MARS(R)
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01871897   Supplier Number: 61203347   (USE FORMAT 7 FOR FULLTEXT)
This One's for You.(Brief Article)
Cyr, Diane
Direct, v12, n4, p35
March 15, 2000
ISSN: 1046-4174
Language: English   Record Type: Fulltext
Article Type: Brief Article
Document Type: Magazine/Journal; Trade
Word Count: 2079

...   upped its investment in the Web site itself. This summer, the
company plans to merge **catalog** and **Web** purchase data in order to
persoi,alize each customer's Web experience. That means, for instance, that
Customer A, who prefers pocket...

...those assortments and accessories when she logs onto Daytimers.com,
regardless of whether she's **previously** **purchased** by phone, mail or Web.
She'll also get automatic shipping information via e-mail...

DIALOG(R)File 570:Gale Group MARS(R)
(c) 2003 The Gale Group. All rts. reserv.

01773138   Supplier Number: 55084756
Catalog City.(web site offering teleshopping services)
Journal of Consumer Marketing, v16, n2, p211(2)
March-April, 1999
ISSN: 0736-3761
Language: English   Record Type: Abstract
Document Type: Magazine/Journal; Trade

ABSTRACT:
...catalogcity.com//http://www.catalogcity.com was developed in 1997 and
considered to be the **first** catalog **shopping** portal. Catalog City offers

a highly **personalized online catalog** shopping service where one has
access to a wide range of products that are marketed...

7/3,K/4   (Item 1 from file: 47)
DIALOG(R)File   47:Gale Group Magazine DB(TM)
(c) 2003 The Gale group. All rts. reserv.

04794065   SUPPLIER NUMBER: 19636612   (USE FORMAT 7 OR 9 FOR FULL TEXT)
**Web automation. (automakers using Web for mass customization) (includes
   related article on four methods of building to order)
   (Internet/Web/Online Service Information)**
Weston, Rusty
PC Week, v14, n32, p73(2)
July 28, 1997
ISSN: 0740-1604   LANGUAGE: English   RECORD TYPE: Fulltext; Abstract
WORD COUNT: 2460   LINE COUNT: 00199

   ...   the PC Week Fast-Track 500 (PC Week, June 18), based upon
innovations such as **tailoring** its **Web catalog** of gas products to
clientele, based upon knowledge of their **previous purchases** .

7/3,K/5   (Item 1 from file: 635)
DIALOG(R)File 635:Business Dateline(R)
(c) 2003 ProQuest Info&Learning. All rts. reserv.

2036476 49276292
**Cornerstone's B2Bgalaxy.com Expands Board of Directors; Kenneth·Gruber
   Appointed Chief Financial Officer**
Anonymous
PR Newswire p1
Feb 8, 2000
WORD COUNT: 1,010
DATELINE: New York City New York

TEXT:

   ...improving member profitability.

   FOODgalaxy.com enables restaurants and other food service
establishments to post a **customized** inventory **list online** and
requires suppliers to continually submit their latest product bids. This
competitive process drives down...

...much as 20 percent and significantly reduces the time traditionally
devoted to the comparative price **shopping** process
   FOODgalaxy.com is the **first** in a series of marketplaces Cornerstone
expects to launch over the next few years through...

7/3,K/6   (Item 2 from file: 635)
DIALOG(R)File 635:Business Dateline(R)
(c) 2003 ProQuest Info&Learning. All rts. reserv.

2005077 50795303
**Cornerstone Appoints Senior Sales and Consulting Executives To Internet
   Consulting Subsidiary**
Anonymous
PR Newswire p1
Mar 7, 2000
WORD COUNT: 847
DATELINE: New York City New York

   TEXT:

Search performed by Sylvia Keys   March 4, 2003

...improving member profitability.

FOODgalaxy.com enables restaurants and other food service
establishments to post a **customized** inventory **list**   **online** and
requires suppliers to continually submit their latest product bids. This
competitive process drives down...

...much as 20 percent and significantly reduces the time traditionally
devoted to the comparative price **shopping** process.
    FOODgalaxy.com is the **first** in a series of marketplaces Cornerstone
expects to launch over the next few years through...

```
    10/3,K/1      (Item 1 from file: 47)
```

```
05184066      SUPPLIER NUMBER: 20924751     (USE FORMAT 7 OR 9 FOR FULL TEXT)
```
**Complete Home.(Sierra On-Line's personal/home software) (Software
   Review)(Evaluation)**
PC Magazine, v17, n14, p415(1)
August, 1998
DOCUMENT TYPE: Evaluation   ISSN: 0888-8507   LANGUAGE: English
RECORD TYPE: Fulltext
WORD COUNT: 344   LINE COUNT: 00029

...   Other sections offer design advice, pricing, a 3-D preview, a
personal-notes window, and **links** to **related** Web sites. The **Shopping
List** creates a price breakdown based on average costs, including
installation.
       3D Deck is a quick...

```
    10/3,K/2      (Item 2 from file: 47)
```

```
04810582      SUPPLIER NUMBER: 19582245     (USE FORMAT 7 OR 9 FOR FULL TEXT)
```
**Amazon in $19m AOL pact, other growth deals. (America Online and Amazon.com
   Inc. online bookseller)(Brief Article)**
Reid, Calvin
Publishers Weekly, v244, n28, p10(1)
July 14, 1997
DOCUMENT TYPE: Brief Article   ISSN: 0000-0019   LANGUAGE: English
RECORD TYPE: Fulltext
WORD COUNT: 221   LINE COUNT: 00021

...   Web visitor conducts a search using NetFind, Yahoo! or Excite, the
search engine will automatically **link** the search to a **list** of **related**
books that can be **purchased** through Amazon.com. --CALVIN REID

```
    10/3,K/3      (Item 1 from file: 713)
```

```
11088154
```
**Personal Shopper; SIT COMFORTABLY, AFFORDABLY AT COMPUTER BUYER'S EDGE:
   YOUR THURSDAY GUIDE TO SAVING TIME AND MONEY**
Atlanta Constitution (AC) - Thursday, March 29, 2001
By: Jill Sabulis; For the Journal-Constitution
Edition: Home Section: Features Page: D12
Document Type: Column
Word Count: 1,115

... in Woodworking site, linkable here, with advice, forums, a gallery of
projects and an excellent **list** of **links** to **related** sites. On the main
 shopping site, look for Internet specials and a new-product area with the
latest introductions.

       Shipping...

```
    10/3,K/4      (Item 2 from file: 713)
```

```
11088042
```

Search performed by Sylvia Keys   March 4, 2003

Personal Shopper; ON THE WEB: HOME IMPROVEMENT
Atlanta Journal-CONSTITUTION (AJ-CONSTITUTION) - Thursday, March 29, 2001
By: Jill Sabulis; For the Journal-Constitution
Edition: Home   Section: Buyer's Edge   Page: BE2
Document Type: Column
Word Count: 585

... in Woodworking site, linkable here, with advice, forums, a gallery of
projects and an excellent **list** of **links** to **related** sites. On the main
 shopping site, look for Internet specials and a new-product area with the
latest introductions.

     Shipping...

 10/3,K/5   (Item 3 from file: 713)
DIALOG(R)File 713:Atlanta J/Const.
(c) 2003 Atlanta Newspapers. All rts. reserv.

10674201
**PERSONAL SHOPPER: ON THE WEB BUYER'S EDGE: YOUR THURSDAY GUIDE TO SAVING
   TIME AND MONEY**
Atlanta Constitution (AC) - Thursday, June 22, 2000
By: Jill Sabulis; For the Journal-Constitution
Edition: Home   Section: Features   Page: F8
Document Type: Column
Word Count: 668

...search function to narrow your focus.

     What we like: Registered users can create a favorites **list** , allowing
for faster **shopping** . We love the art- **related** **links** page, which
includes museums; art schools; artists; associations; and manufacturers.

     Shipping: Depends on the specific...

 10/3,K/6   (Item 4 from file: 713)
DIALOG(R)File 713:Atlanta J/Const.
(c) 2003 Atlanta Newspapers. All rts. reserv.

10674032
Personal Shopper; MEAT MARKET HELPS TO KEEP MEALS KOSHER
Atlanta Journal-CONSTITUTION (AJ-CONSTITUTION) - Thursday, June 22, 2000
By: Jill Sabulis; For the Journal-Constitution
Edition: Home   Section: Buyer's Edge   Page: BE2
Document Type: Column
Word Count: 1,565

...search function to narrow your focus.

     What we like: Registered users can create a favorites **list** , allowing
for faster **shopping** . We love the art- **related** **links** page, which
includes museums such as the Louvre, MOMA and the High; art schools;
artists...

```
File    2:INSPEC 1969-2003/Feb W4
          (c) 2003 Institution of Electrical Engineers
File   35:Dissertation Abs Online 1861-2003/Feb
          (c) 2003 ProQuest Info&Learning
File   65:Inside Conferences 1993-2003/Mar W1
          (c) 2003 BLDSC all rts. reserv.
File   99:Wilson Appl. Sci & Tech Abs 1983-2003/Jan
          (c) 2003 The HW Wilson Co.
File  233:Internet & Personal Comp. Abs. 1981-2003/Feb
          (c) 2003 Info. Today Inc.
File  583:Gale Group Globalbase(TM) 1986-2002/Dec 13
          (c) 2002 The Gale Group
File  474:New York Times Abs 1969-2003/Mar 03
          (c) 2003 The New York Times
File  475:Wall Street Journal Abs 1973-2003/Mar 03
          (c) 2003 The New York Times
?ds

Set    Items    Description
S1    183374    (CATALOG? ? OR CATALOGUE? OR BROCHURE? OR LIST? ?)
S2      7524    S1(3N)(ONLINE OR ON()LINE OR INTERACTIV? OR ELECTRONIC? OR
                WEB OR INTERNET OR COMPUTERI? OR AUTOMATE? OR WORLDWIDEWEB OR
                WORLD()WIDE()WEB OR WEBSITE? OR WEBPAGE? OR WEB()(PAGE? OR SI-
                TE?) OR NETWORK?)
S3    122660    CUSTOMI? OR PERSONALIZ? OR PERSONALIS? OR INDIVIDUALI? OR -
                PREFERENC? OR TAILOR?
S4    122875    (PRIOR OR FORMER OR RELATED OR ACCOUNT()SPECIFIC? OR FIRST
                OR PREVIOUS? OR PRECED?)(5N)(ORDER? ? OR PURCHAS? OR REQUEST?
                OR SHOPP? OR ACQUIR? OR ACQUISIT?)
S5       293    S2 AND S3
S6         1    S5 AND S4
S7      3291    S1 AND S3
S8        17    S7 AND S4
S9        16    S8 NOT S6
S10       16    RD (unique items)
```

    With the growing popularity of the internet as a channel of distribution many researchers are trying to determine factors that influence and hinder consumers' acceptance of this channel. Unfortunately, the explosion of articles studying internet patronage involve the same limitation as **previous shopping** motivation research. Namely, the internet is just one of many channels from which consumers' can choose to purchase products. Current articles on internet patronage, as well as the previous work on other channels, have failed to account for this fact. These studies examine patronage motives one channel at a time, while neglecting to account for how consumers choose *between* channels. As such, the main goal of this study was to develop an integrative consumer channel **preference** model which would allow for a comparison across channels to determine which factors are the most influential for each channel.

    Participants for this study consisted of individuals 16 and older who had access to the internet. This sample was chosen to ensure that consumers have some type of access to the internet, which is essential for any on-line purchases. Two-thousand consumers were mailed a 6-page survey asking for their participation. Eight-hundred and one consumers returned the completed questionnaire (40% response rate), with 754 included in subsequent analyses due to a pre-qualification question.

    The results showed that product class knowledge, familiarity/ **prior** use with a **purchasing** channel, and immediate possession motives were the only predictors that influenced consumers' **preferences** for all three channels included in this study (i.e., bricks-and-mortar, **catalogs** , and **internet**). Other factors influencing channel **preferences** included risk aversion, merchandise uniqueness motives, loyalty to local merchants, catalog recreation motives, and the respondent's age. Despite the large number of constructs investigated in the current study only seven were consistently significant predictors of consumers' bricks-and-mortar **preferences** . Six consistently predicted catalog **preferences** , and only three predicted internet **preferences** . Additionally, these variables accounted for a small portion of the variance explained in consumers' channel **preferences** (ranging from 11% to 39%), with catalog models explaining the least variance. These results suggest that there are many other factors and motives that influence consumers' channel **preferences** than were captured in the current study.

01829865 ORDER NO: AADAA-I3012172
Consumers' channel preferences : **An integrated model**
  Author: Noble, Stephanie M.
  Degree: Ph.D.
  Year: 2001
  Corporate Source/Institution: University of Massachusetts Amherst (0118)
  Director: Marc G. Weinberger
  Source: VOLUME 62/04-A OF DISSERTATION ABSTRACTS INTERNATIONAL.
           PAGE 1507. 189 PAGES
  Descriptors: BUSINESS ADMINISTRATION, MARKETING
  Descriptor Codes: 0338
  ISBN: 0-493-22487-4

    With the growing popularity of the internet as a channel of
distribution many researchers are trying to determine factors that
influence and hinder consumers' acceptance of this channel. Unfortunately,
the explosion of articles studying internet patronage involve the same
limitation as **previous shopping** motivation research. Namely, the
internet is just one of many channels from which consumers' can choose to
purchase products. Current articles on internet patronage, as well as the
previous work on other channels, have failed to account for this fact.
These studies examine patronage motives one channel at a time, while
neglecting to account for how consumers choose <italic>between </italic>
channels. As such, the main goal of this study was to develop an
integrative consumer channel **preference** model which would allow for a
comparison across channels to determine which factors are the most
influential for each channel.
    Participants for this study consisted of individuals 16 and older who
had access to the internet. This sample was chosen to ensure that consumers
have some type of access to the internet, which is essential for any
on-line purchases. Two-thousand consumers were mailed a 6-page survey
asking for their participation. Eight-hundred and one consumers returned
the completed questionnaire (40% response rate), with 754 included in
subsequent analyses due to a pre-qualification question.
    The results showed that product class knowledge, familiarity/ **prior**
use with a **purchasing** channel, and immediate possession motives were the
only predictors that influenced consumers' **preferences** for all three
channels included in this study (i.e., bricks-and-mortar, **catalogs** , and
internet). Other factors influencing channel **preferences** included risk
aversion, merchandise uniqueness motives, loyalty to local merchants,
catalog recreation motives, and the respondent's age. Despite the large
number of constructs investigated in the current study only seven were
consistently significant predictors of consumers' bricks-and-mortar
preferences . Six consistently predicted catalog **preferences** , and only
three predicted internet **preferences** . Additionally, these variables
accounted for a small portion of the variance explained in consumers'
channel **preferences** (ranging from 11% to 39%), with catalog models
explaining the least variance. These results suggest that there are many
other factors and motives that influence consumers' channel **preferences**
than were captured in the current study.
?ds

Set   Items   Description
S1   183374   (CATALOG? ? OR CATALOGUE? OR BROCHURE? OR LIST? ?)
S2   7524   S1(3N)(ONLINE OR ON()LINE OR INTERACTIV? OR ELECTRONIC? OR
                 WEB OR INTERNET OR COMPUTERI? OR AUTOMATE? OR WORLDWIDEWEB OR
                 WORLD()WIDE()WEB OR WEBSITE? OR WEBPAGE? OR WEB()(PAGE? OR SI-
                 TE?) OR NETWORK?)
S3   122660   CUSTOMI? OR PERSONALIZ? OR PERSONALIS? OR INDIVIDUALI? OR -
                 PREFERENC? OR TAILOR?
S4   122875   (PRIOR OR FORMER OR RELATED OR ACCOUNT()SPECIFIC? OR FIRST

```
              OR PREVIOUS? OR PRECED?)(5N)(ORDER? ? OR PURCHAS? OR REQUEST?
              OR SHOPP? OR ACQUIR? OR ACQUISIT?)
S5         293    S2 AND S3
S6           1    S5 AND S4
?s s1 and s3
           183374  S1
           122660  S3
      S7    3291  S1 AND S3
?s s7 and s4
            3291  S7
           122875  S4
      S8     17   S7 AND S4
?s s8 not s6
             17   S8
              1   S6
      S9     16   S8 NOT S6
?rd
...completed examining records
     S10     16   RD (unique items)
?t s10/5/all
```

10/5/1   (Item 1 from file: 2)
DIALOG(R)File   2:INSPEC
(c) 2003 Institution of Electrical Engineers. All rts. reserv.

6447831   INSPEC Abstract Number: A2000-03-9500-001, C2000-02-7350-068
  Title: StarView II: a customizable **query generation tool**
  Author(s): Kennedy, B.; Mayhew, B.
  Author Affiliation: Space Telescope Sci. Inst., Baltimore, MD, USA
  Journal: Astronomical Society of the Pacific Conference Series
Conference Title: Astron. Soc. Pac. Conf. Ser. (USA)   vol.172   p.383-6
  Publisher: Astron. Soc. Pacific,
  Publication Date: 1999 Country of Publication: USA
  ISSN: 1050-3390
  SICI: 1050-3390(1999)172L.383:SCQG;1-V
  Material Identity Number: M537-1999-027
  Conference Title: Astronomical Data Analysis Software and Systems VIII
  Conference Date: 1-4 Nov. 1998   Conference Location: Urbana, IL, USA
  Language: English   Document Type: Conference Paper (PA); Journal Paper
(JP)
  Treatment: Practical (P)
  Abstract: StarView is the user interface to the Hubble Space Telescope
(HST) data archive. It supports queries to the HST **catalog** , submission of
retrieval **requests** , data preview, and other archive- **related** functions.
This presentation looks at the StarView II effort to make a flexible,
adaptive framework for browsing astronomical **catalogs** . We discuss user
interaction with the **customizable** form, describe the use of Java
foundation classes in implementing the model view controller design
pattern, and present design features that allow simple, robust
communication with third-party components added at run-time. (1 Refs)
  Subfile: A C
  Descriptors: astronomy; information retrieval systems; query formulation;
user interfaces
  Identifiers: HST data archive; query generation tool; StarView II user
interface; flexible browsing environment; data models
  Class Codes: A9500 (Fundamental astronomy and astrophysics,
instrumentation and techniques and astronomical observations); C7350 (
Astronomy and astrophysics computing); C6180 (User interfaces); C7250N (
Search engines); C7250R (Information retrieval techniques)
  Copyright 1999, FIZ Karlsruhe

  10/5/2   (Item 2 from file: 2)
  DIALOG(R)File   2:INSPEC
  (c) 2003 Institution of Electrical Engineers. All rts. reserv.

              Search performed by Sylvia Keys   March 4, 2003

5121559   INSPEC Abstract Number: C9601-1290F-032
  **Title: The determination of the optimal component input numbers for the
completion of a single manufacturing order**
  Author(s): Nicholls, M.G.
  Author Affiliation: Sch. of Inf. Syst., Swinburne Univ. of Technol.,
Hawthorn, Vic., Australia
  Journal: European Journal of Operational Research   vol.87, no.1   p.
122-31
  Publication Date: 16 Nov. 1995 Country of Publication: Netherlands
  CODEN: EJORDT ISSN: 0377-2217
  U.S. Copyright Clearance Center Code: 0377-2217/95/$09.50
  Language: English   Document Type: Journal Paper (JP)
  Treatment: Theoretical (T)

  Abstract: In this paper, the problem posed by attempting to obtain a
completed order (i.e. a customer ordered quantity) from a production
process is examined and a solution is offered. In many production
processes, an order consists of the manufacturing of a specified number of
identical (but " **tailor** -made", i.e. not ex stock) items which need to be
supplied to the customer in a single lot, normally within a specified time.
Examples of this are the production of non-standard glass door panels or
double glazed windows in the glass industry. The need to be able to produce
a completed order within a specified number of "passes" (i.e. repetitions
of the manufacturing process), stems from the desire to reduce penalties
and costs associated with under-production as well as those associated with
over-production. Alternatively, the objective may be the attainment of a
customer service level. A belief held within certain areas of the glass
industry is that it is better to under-produce and manufacture the ordered
quantity in many passes, rather than to over-produce and perhaps complete
the **order** in one pass. The **former** situation necessitates the storage of
the partial order until completion thereby incurring carrying costs
associated with inventory and possible penalties of not fulfilling a
contract within the prescribed time. The latter situation has customer
related costs amongst its **list** . By looking at the nature of the costs
associated with the order completion problem and the structure of the
problem itself, a solution is posed and some misconceptions put to rest. (
3 Refs)
  Subfile: C
  Descriptors: costing; optimisation; production control; stochastic
processes; stock control
  Identifiers: optimal component input numbers; single manufacturing order;
production process; costs; under-production; over-production; glass
industry; inventory; contract; stochastic processes
  Class Codes: C1290F (Systems theory applications in industry)
  Copyright 1995, IEE

  10/5/3   (Item 3 from file: 2)

03023568   INSPEC Abstract Number: C88003728, D88000111
  Title: Strategic automation for surgery
  Author(s): Austin, H.; Laufman, H.; Zelner, L.
  Journal: Computers in Healthcare   vol.8, no.11   p.44, 47, 49, 51
  Publication Date: Sept. 1987 Country of Publication: USA
  CODEN: COHED2 ISSN: 0274-631X
  Language: English   Document Type: Journal Paper (JP)
  Treatment: Applications (A)

  Abstract: Recent advances in automated systems for surgical department
management include enhancements in management methodology and improved
economics of surgical suites. Requirements of accountability legislation
have stimulated development of a new generation of highly efficient
software, including surgical scheduling, **preference** **lists** in picking
  order , materials management, surgically **related** data and statistics,

personnel deployment and facilities assignment. With recent advances in computer hardware and the availability of applicable software, the return on investment of these systems makes them affordable. Strategic surgical software can improve productivity, accuracy, efficiency of service and quality control whilst enhancing revenues to a surgical department. (3 Refs)
   Subfile: C D
   Descriptors: health care; medical administrative data processing; software packages
   Identifiers: strategic surgical software; automated systems; surgical department management; management methodology; improved economics; surgical suites; surgical scheduling; **preference lists** ; materials management; personnel deployment; facilities assignment; productivity; accuracy; efficiency; quality control
   Class Codes: C7140 (Medical administration); D2060 (Health care)

   10/5/4   (Item 1 from file: 35)
DIALOG(R)File 35:Dissertation Abs Online
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01235348 ORDER NO: AAD92-25196
SECOND LANGUAGE ACQUISITION THEORY APPLIED TO THE COMPUTER-MEDIATED ENVIRONMENT (LANGUAGE INSTRUCTION, CAI)
   Author: GRAY, JONATHAN FRANK LLOYD
   Degree: PH.D.
   Year: 1992
   Corporate Source/Institution: BRYN MAWR COLLEGE (0025)
   Adviser: DAN E. DAVIDSON
   Source: VOLUME 53/04-A OF DISSERTATION ABSTRACTS INTERNATIONAL.
            PAGE 1141. 165 PAGES
   Descriptors: LANGUAGE, GENERAL; EDUCATION, LANGUAGE AND LITERATURE;
            COMPUTER SCIENCE; EDUCATION, TECHNOLOGY
   Descriptor Codes: 0679; 0279; 0984; 0710

     This dissertation applies second language acquisition theory to the new computer-mediated language learning environment. It attempts to synthesize two fields: second language acquisition theory (SLA) and the study of the computer-mediated learning environment and in so doing illustrate which principles of SLA particularly apply to the new learning environment.
     First the development of second language **acquisition** (SLA) theory is presented, culminating in a **list** of generally accepted principles and hypotheses of SLA. Next follows a history of machine-aided language instruction. It will be seen that both the history of SLA and developments in technology have resulted in a greater interest in the role of individual learners and a greater possibility for providing them with **individualized** instruction. The following chapter discusses the question of learner variables and universals. The final chapter applies the previously mentioned **list** of principles of SLA and two hypotheses to the computer-mediated environment.

   10/5/5   (Item 2 from file: 35)
DIALOG(R)File 35:Dissertation Abs Online
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1033455 ORDER NO: AAD88-24411
THE EFFECTS OF TEACHING STYLE ON STUDENT WRITING ABOUT FIELD TRIPS WITH CONCRETE EXPERIENCES
   Author: OSTEYEE, CAROL HELEN
   Degree: ED.D.
   Year: 1988
   Corporate Source/Institution: COLUMBIA UNIVERSITY TEACHERS COLLEGE (0055
)

This study looked at the effects of different teaching styles on children's writing about a field trip. Both quantitative and observational data were collected. The observational data consisted of classroom observations of teachers, written responses to open-ended questions about teachers' preparations for and uses of a field trip, and observations of the field trips. Quantitative data were collected by using a teaching style questionnaire (Dunn and Dunn, 1977), a check **list** of classroom equipment and materials (Stallings, 1975) and three instruments which were applied to children's written stories. These three instruments analyzed different dimensions of writing: the first tested the degree of abstractness/concreteness (Flesch, 1950); the second involved counting the number of acts, descriptions and examples appearing in the writing; and the third looked at the overall organization of a composition (Stahl, 1974; 1979).

Thirteen teachers of grades two through four in seven public schools participated. Quantitative and observational data were initially analyzed separately. For the observational data, descriptions of each classroom were written that included coding the teacher's verbal interactions and drawing the classroom arrangement. For the quantitative data, a correlation matrix was run for teaching style with the three writing measures. No significant relationship was found between teaching style and any other variable. Length of story correlated with higher scores on organization, which was correlated with degree of concreteness.

Observational and quantitative data were combined in "composite descriptions." Teacher verbal interaction codings were tested against teaching style, abstractness/concreteness, organization, and length of story. Relationships were found between teachers using direct command/ **request** and task- **related** comment and both Stahl and Flesch.

The degree of **individualization** reported by teachers on the questionnaire was generally not observed in the classroom. The concept "teaching style" was questioned by the researcher, as well as the idea of using a test to measure it. Direct observation revealed a number of considerations about teaching styles, some of which may be related to longer and better organized children's writing. Among these were: class discussions before writing that used direct, open-ended questions and task-related comments; individual consultations with the teacher; and revision.

10/5/6   (Item 3 from file: 35)
DIALOG(R)File   35:Dissertation Abs Online
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826341   ORDER NO: AAD83-24753
DIATOM UTILIZATION BY THE STREAM GRAZER, GLOSSOSOMA NIGRIOR (BANKS)
(TRICHOPTERA:GLOSSOSOMATIDAE) IN TWO SOUTHERN MICHIGAN STREAMS
   Author: OEMKE, MARK PAUL
   Degree: PH.D.
   Year: 1983
   Corporate Source/Institution: MICHIGAN STATE UNIVERSITY (0128)
   Source: VOLUME 44/07-B OF DISSERTATION ABSTRACTS INTERNATIONAL.
            PAGE 2061. 177 PAGES
   Descriptors: ENTOMOLOGY
   Descriptor Codes: 0353

The life history and utilization of diatoms as a food source were investigated in the larvae of Glossosoma nigrior (Banks) (Trichoptera:Glossosomatidae) in a **first - order** and third- **order** stream in southern Michigan. Five instars were determined from head capsule width

measurements.

Growth of larvae fed periphyton from the two streams indicated that temperature, not diet was most significant in accounting for variability in weight gain over time. The impact of larval grazing was estimated from density estimates of larvae and diatoms. Field experiments indicated a mean gut filling time of 180 (+OR-) 40 minutes. Larvae generally ingested < 1-3% of the numerical diatom standing crop per day, although winter conditions indicated a potential maximum ingestion of 16-19% per day. The impact of grazing was most severe in the winter for both streams.

Diatom species **lists** were made for both streams. Diatoms surviving passage through the larval gut were identified. An assimilation efficiency of 73% was estimated for larvae feeding on natural periphyton.

Diet selection by larvae in the field, was determined to be affected by the diatom species composition. The presence of Cocconeis placentula var. euglypta (Ehr.) Cl. increased diet selection.

Individual larval gut volumes and numbers and species of diatoms ingested by the respective instars were compared. Diatom samples were taken from natural substrates and glass slides to determine the availability of diatom species compared with the species observed in the larval gut contents. Certain diatom species were found in greater abundance within the larval guts than observed in the natural periphyton. Small, unicell diatoms were ingested more than diatoms which formed filaments or erect colonies. Comparisons of diatom species ingested against availability, indicated Cymbella sinuata Greg. was consistently ingested in **preference** to all other diatom species.

Glossosoma nigrior was found to be a grazer specialist, exhibiting distinct **preferences** for select diatom species. **Preference** rankings of diatom species ingested by larvae were nearly identical in a **first** and third- **order** stream. Possible consequences of selection and grazing pressure are discussed. All stream grazers should no longer be considered generalist feeders.

10/5/7   (Item 4 from file: 35)
DIALOG(R)File   35:Dissertation Abs Online
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759089   ORDER NO: AAD81-23929
THE DEVELOPMENT OF A MARKETING CHANNEL SELECTION PROCESS MODEL AND ITS DEMONSTRATION IN AN INDUSTRIAL CHEMICALS BUSINESS AND IN AN ELECTRONIC COMPONENTS BUSINESS
    Author: NARUS, JAMES ANTHONY
    Degree: PH.D.
    Year: 1981
    Corporate Source/Institution: SYRACUSE UNIVERSITY (0659)
    Source: VOLUME 42/05-A OF DISSERTATION ABSTRACTS INTERNATIONAL.
             PAGE 2274. 367 PAGES
    Descriptors: MARKETING
    Descriptor Codes: 0338

    From the academic perspective, marketing channel selection involves the choice of institutions that will comprise a system involved with the task of moving things of value from points of production to points of consumption. To the industrial manager, this process is one of determining whether a product should be sold direct, through distributors, or through a combination of both methods to end users. Therefore, this research was initiated with the objective of developing and demonstrating a method of marketing channel selection that is theoretically sound as well as managerially useful.

    Analytically, this research consists of three steps: (1) development, (2) demonstration, and (3) revision of a marketing channel selection process model. The model-building portion consists of a survey of the academic literature and interviews with thirty industrial managers. The

literature furnished a **list** of five concepts that "ought to be considered" in channel selection--assortments, functions, transactions, flows, and relationships. The managerial interviews pointed out practical concerns of channel management and revealed several channel selection techniques. Insights from the literature and managers were combined into a channel selection process model.

The channel selection model includes seven steps: statement of objectives, market analysis, environmental analysis, identification of feasible alternatives, functional analysis, financial analysis and channel selection. Twenty categories of information must be gathered to activate the model. The most important are: number and geographic distribution of users, users' typical order size and frequency, the assortment needs of users, the types of intermediaries available, situational supplier **preference** of users, external opportunities or constraints in the marketplace, the nonproduction functions provided by the channel, the value of distributor services to end users, and basic financial information. The channel selection decision is based on a discounted cash flow analysis of alternative channels.

The model was demonstrated in two industrial businesses--Product A, an industrial chemical, and Product B, an electronic component. Research activities entailed; estimation of product sales potential by user standard industrial codes; personal interviews with Product A and B managers; personal interviews with five distributors and five purchasing agents of both products; a telephone survey of 300 purchasing agents of Product A and Product B users; and the collection of financial data.

The implementation of the model yielded the recommendation that both Product A and Product B sold direct to large volume users and through distributors to small volume users.

The principal findings derived from the demonstration of the model are: there are five channel businesses; industrial markets can be segmented by order size and user supplier **preference** ; the value of distributor services to users is **related** to their typical **order** size; a fear of materials shortages pervades both industries; the traditional discount system of pricing is distintegrating; key differences between industries can be traced to the relationship between working capital and fixed assets; there are distinct environmental constraints in each industry; power and risk influence channel member behavior; and strategic planning is the key to channel selection.

Revisions in the model included: a clarification of strategic planning activities, greater emphasis on the evaluation of transactions, and an assessment of risk and power.

Future channel research should explore: the development of productivity and performance measures, the relationship between order size and service value, and an analysis of differences in industrial distributors.

10/5/8   (Item 5 from file: 35)

753418 ORDER NO: AAD81-18131
A DESCRIPTION AND EVALUATION OF SELECTED LEARNING DISABILITY PROGRAMS AT THE COMMUNITY COLLEGE LEVEL
   Author: CLISSOLD, ROSEMARY RAE DAVIS
   Degree: ED.D.
   Year: 1981
   Corporate Source/Institution: UNITED STATES INTERNATIONAL UNIVERSITY (
           0239)
   Source: VOLUME 42/03-A OF DISSERTATION ABSTRACTS INTERNATIONAL.
           PAGE 1094. 185 PAGES
   Descriptors: EDUCATION, SPECIAL
   Descriptor Codes: 0529

The Problem. The problem addressed in this study was to determine the extent to which community colleges are presently providing effective programs which will facilitate adequate development of the psychosocial and vocational skills necessary for personal and economic self-sufficiency for the college-age learning disabled (LD) student. These programs and services should assist the student to develop adequate psychosocial skills, marketable vocational skills, basic academic skills vital to employment training and personal satisfaction, and, finally, should provide the **individualized** counseling and instruction which are so essential to ensure these outcomes. Furthermore, it must be determined whether or not the students themselves, and the community college staff members designated to aid them, are aware of the full range of services, programs, instruction, and counseling potentially, or presently, available at the community college level to produce optimal psychosocial and vocational development of LD students.

More specifically, the purpose of the study was to identify and evaluate specific program elements in LD programs at the community college level in California. The main focus was to assess the prevalence of the elements and then to evaluate them in terms of effectiveness, as perceived by those using the programs, and by those employed in the LD programs.

Method. All data were secured from a researcher-designed Likert-type questionnaire that was sent to the LD program directors at twenty community colleges in California. The respondents consisted of the program director, a counselor, two instructors, two aides/assistants, two tutors, and two LD students.

The questionnaire was comprised of a series of statements regarding the programmatic needs of LD college students. These statements were divided into four major categories; namely, psychosocial needs, vocational needs, upgrading of basic academic skills, and **individualized** instruction and counseling. From each category, a **list** of items were derived which represented the LD program elements, or support services, that could be expected to be developed for LD students at the community college level.

In the descriptions of their specific programs for LD students, the respondents were **first** **requested** to indicate whether or not their college programs provided the specific elements addressed in the study. In addition, they were requested to evaluate the effectiveness of those elements identified as being provided by their programs.

Results. Analysis of the data resulted in the majority of respondents indicating that programs and services to facilitate psychosocial and vocational development for LD adult students were available at their respective community colleges.

Listed in order of effectiveness, by these respondents, were the program elements relating to (1)the development of basic academic skills, (2)the development of vocational skills, (3) **individualized** instruction and counseling, and (4)development of psychosocial skills.

It was furthermore concluded from the study that more effective methods of communicating information regarding LD programs is warranted--both internally in terms of staff, and externally to communicate the availability of services to potential consumers.

     This study was concerned with the development of instrumentation for
determining disciplinary styles of school teachers. The instrument
developed by the author, Behavioral Consequence **Preference** Survey (BCPS),
is composed of twenty vignettes depicting inappropriate behaviors and five
rated consequences of which the subject is forced to select the best one.
These inappropriate behaviors were lying, cheating, disobedience,
aggression, destruction, vulgar language, ill mannered, rule breaking,
annoying, and disruption. Each of the vignettes was used as a dependent
variable.
     The author grouped the vignettes into four behavior
categories--person **related** , **order** **related** , product **related** , and
value **related** --for analysis as dependent variables. Varimax rotation
factors (eight factors) also were added to the dependent variable **list** .
The total score on the instrument, also used as a dependent variable, had a
possible range from twenty to one hundred. The sample's scores
(approximates normal curve) were sorted by quartiles to produce four
disciplinary styles. These four styles were named Battler (most negative),
Freezer, Progressor, and Eliminator (most positive).
     The theory behind the naming of the styles is that a positive
disciplinary style provides an atmosphere of trust, respect, and warmth.
The literature supports the belief that this atmosphere is more conducive
to augmenting change of undesirable behaviors from within the
student--self-discipline.
     The instrument was tested by four hundred middle-school teachers
randomly selected from over one hundred middle/junior high schools in the
state of Kentucky. With this population the instrument yielded a .76
split-half reliability and a .92 construct validity (thirteen jurors). It
was discovered by the author that the only statistically significant
differences found in the scores of teachers at all levels of training and
experience (independent variables) were the elementary-trained, preservice
teachers who consistently scored significantly more positive.
     There were two levels of training and four levels of experience in
the sample. Eight separate profiles were established, one for each
combination of training and experience. When the instrument is scored, it
is therefore necessary to know the levels of training and experience of the
teacher to more accurately profile his/her disciplinary style.
     Utilizing this profiling technique, an administrator can
supplement his/her interviewing and/or inservice assessment processes
regarding discipline. The author provides the reader with the necessary
information and instrumentation for determining and profiling a teacher's
disciplinary style. The idea is for an administrator to know a little more
about a teacher before their employment, or to have some instrumentation to
assess the teacher's needs in terms of school discipline.

     10/5/10   (Item 1 from file: 233)
DIALOG(R)File 233:Internet & Personal Comp. Abs.
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00612370   00PI10-025
     Netscape 6: are we there yet? -- Netscape 6 will be the first **major
release since AOL** acquired **Netscape in 1998**
     Mendelson, Edward
     PC Magazine , October 3, 2000 , v23 n5 p50, 1 Page(s)
     ISSN: 0888-8507
     Company Name: Netscape Communications
     URL: home.netscape.com
     Product Name: Netscape 6 Preview Release 2
     Languages: English
     Document Type: Software Review

                Search performed by Sylvia Keys   March 4, 2003

Grade (of Product Reviewed): C
Geographic Location: United States
Presents a mixed review of Netscape 6 Preview Release 2 ($0), a Web browser from Netscape Communications Corp. of Mountain View, CA (650). Explains that it is tightly integrated with America Online's (AOL) Instant Messenger. Highlights its highly **customizable** interface, ability to switch between multiple e-mail addresses while composing messages, My Sidebar set of tabbed pages displaying search engines and buddy **lists** , Gecko layout engine, and full support for Extensible Markup Language (XML), Cascading Style Sheets Level I (CSS1), and Document Object Model (DOM) standards. Mentions, however, that it is too unstable to be a default browser and the interface has rough spots. Concludes that this release is not recommended for Web developers. On a scale ranging from 1 to 5, received the rating of 3. Includes two screen displays and a product summary. (MEM)
Descriptors: Web Browsers; Internet Access; Information Retrieval; Online Searching; Messaging; Electronic Mail; Client-Server Computing
Identifiers: Netscape 6 Preview Release 2; Netscape Communications

10/5/11   (Item 2 from file: 233)
DIALOG(R)File 233:Internet & Personal Comp. Abs.
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00481569   97ER12-003
Tools to support electronic lectures
Barker, Philip
Ed-Tech Review , December 1, 1997 , n8 p16-20, 5 Page(s)
ISSN: 1065-6901
Languages: English
Document Type: Articles, News & Columns
Geographic Location: United States
States that despite their known limitations and inadequacies, lectures are still one of the main mechanisms for the delivery of information and the transfer of knowledge in higher education. Argues for the more extensive use of computer technology as a support tool in **order** to aid lecturing and **related** tutorial and monitoring activities. Advocates use of an electronic performance support system (EPSS) and says their are two basic types - one for staff who create, present, and possibly augment electronic lectures; and one for students who attend and subsequently use lectures for individual study. Provides a historical look at the design of EPSS. Provides a case study of an EPSS created utilizing the Asymetrix ToolBook authoring package to create a presentation. States that a subsequent student evaluation showed a **preference** for electronic lectures to the use of overheads. Includes one diagram and a **list** of references. (bjp)
Descriptors: Computer Assisted Instruction; Case Study; Higher Education; Presentations; Survey

10/5/12   (Item 3 from file: 233)
DIALOG(R)File 233:Internet & Personal Comp. Abs.
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00288325   92IW09-204
Apple to sell directly to businesses
Willett, Shawn; Quinlan, Tom
InfoWorld , September 21, 1992 , v14 n38 p1, 135, 2 Page(s)
ISSN: 0199-6649
Company Name: Apple Computer
Languages: English
Document Type: Feature Articles and News
Geographic Location: United States
Reports that because of the changing market, Apple Computer last week introduced a direct marketing program that will allow 10,000 businesses to

buy products directly from Apple. Says that Apple is promising direct customer support and **customized** Macintosh configurations. Adds that the program is open to any business with at least 1,000 employees and an IS program, but the company expects the program to involve only a handful of accounts. Also reports that Apple will be mailing its **first** mail- **order catalog** to 1 million existing Mac customers. Says that it features peripherals and accessories with the PowerBook 145 being the only system product offered. Includes one sidebar. (jb)
    Descriptors: Mail   Order;   Marketing;   Competition;   Corporate Information
    Identifiers: Apple Computer

10/5/13   (Item 1 from file: 583)
DIALOG(R)File 583:Gale Group Globalbase(TM)
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09043030
Direct hit
  WORLD: DIRECT MARKETING BECOMES SOPHISTICATED
Economist (ET)   09 Jan 1999 p.67,68,69
Language: ENGLISH

The future of direct marketing is becoming more sophisticated as companies move away from mass marketing, being product-product led, towards a consumer information-led strategy that could eventually lead to individual products being created for individual customers. The development of computer technology has fuelled the move as it allows the manipulation of vast amounts of customer information and gives customers a direct way of telling   manufacturers   what   they   want. Mass marketing has become increasingly marginalised as costs rise and the media fragments. It is being replaced by more sophisticated direct marketing, which in its biggest market, the US, accounts for almost three fifths of the country's advertising expenditure. The fundamental change to direct marketing has been the acceptance by companies that each consumer can be treated differently. By tracking what each consumers buy, talking and **tailoring** of products, companies can indulge in 'learning relationships' with their customers. For instance, British Airways greets frequent fliers with their favourite drink and newspaper based on previous choices from the individual customer. The online bookseller, Amazon.com, recommends certain titles to customers based on **previous   purchases** and the flower delivery company, 1-800 Flowers will keep a **list** of birthday dates for customers. This trend impacts on the manufacturing processes of companies as direct customer contact leads to mass **customisation** . The US computer firms, Dell and Gateway, allow customers to configure their own choice of computer systems via direct telephone or Internet links, leading Dell to enjoy a growth rate five times that of its rivals. It also cuts down on the stocks that it has to keep. Traditional retailers and manufacturers are wary of the new direct techniques as the switch from product-led to consumer-led marketing and production inevitably favours `smaller and more flexible companies.

COMPANY: GATEWAY; DELL; 1-800 FLOWERS; AMAZONCOM; BRITISH AIRWAYS

PRODUCT: Advertising Services NEC (7319); Marketing (9914);
EVENT: Product Design & Development (33); Sales & Consumption (65);
COUNTRY: General Worldwide (0W);

10/5/14   (Item 2 from file: 583)
DIALOG(R)File 583:Gale Group Globalbase(TM)
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06458482
Heshe plans dual listing for Benefun

SINGAPORE: HESHE TO **LIST** BENEFUN SIMULTANEOUSLY
Business Times (XBA)   16 Apr 1997 P.17
Language: ENGLISH

Singapore-listed Heshe Holdings is planning to **list** its 79%-owned
subsidiary Benefun simultaneously in Hong Kong and Singapore. Benefun is
Heshe's most profitable unit and handles its operations in Taiwan, China
and Hong Kong. Pre-tax profit for year ended June 1996 was HK$ 41.3 mn (S$
7.7 mn) on a turnover of HK$ 544.2 mn. Heshe's plan (a first for any Sesdaq
company in Singapore) will raise at least S$ 45 mn in cash from the
Singapore listing and HK$ 110 mn from the Hongkong listing. At the end of
May 1997, Benefun will be offering 100 mn share in Hong Kong (a quarter of
its capital). It will also try for a secondary listing in Singapore where
Heshe's entire stake of 236.52 mn shares in Benefun will be offered. Heshe
shareholders will be given the **first preference** in **acquiring** the
Benefun shares in the Singapore bourse. After Benefun's listing, Heshe will
exit out of Singapore's garment and retailing, an area which accounted for
more than 90% of its Asean losses. Heshe's Asean operations posted a
pre-tax loss of S$ 16 mn in 1996. Heshe will instead focus in other
business areas like the health and consumer food industry in Singapore and
the region.

COMPANY: BENEFUN; HESHE HOLDINGS

PRODUCT: Securities & Commodities Exchanges (6230); Securities Dealers (
6211); Debt & Equity Securities (E5640);
EVENT: Planning & Information (22);
COUNTRY: Singapore (9SIN); Hong Kong (9HON);

 10/5/15   (Item 3 from file: 583)
DIALOG(R)File 583:Gale Group Globalbase(TM)
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06313148
Virtual shopping centre where the goods are real
  SINGAPORE: **FIRST SHOPPING** MALL ON THE INTERNET
The Straits Times (XBB)   22 May 1996 Life! P.4
Language: ENGLISH

Sembawang Media has developed Singapore's **first shopping** mall on the
Internet. Costing S$ 500,000 and nine months to develop, the Cybershoppe
virtual shopping centre currently features more than 10 shops, including
Swatch, Compaq, Giordano, Tower Records and The Lingerie Shop. However,
plans are to have 50 shops by end-1996. The Internet address of Cybershoppe
is http://cybershop.com.sg. A mouse click on a screen button will enable
the Internet user to select items from a colour **catalogue** and put them
into a virtual trolley. A virtual cashier is there to add up the bill and
send the user a **personalised** e-mail message of thanks. The items will be
delivered to the buyer's home within a few days of ordering. At the moment,
the buyer can only pay cash on delivery but payment by credit card will be
introduced by end-1996.

COMPANY: INTERNET; SEMBAWANG MEDIA
PRODUCT: Retail Trade (5200); Wide Area Network Equipment (3661WN);
    Computers & Auxiliary Equip (3573); Databases (7375DA);
EVENT: General Management Services (26); Plant/Facilities/Equipment (44
);
COUNTRY: Singapore (9SIN);

 10/5/16   (Item 4 from file: 583)
DIALOG(R)File 583:Gale Group Globalbase(TM)
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Search performed by Sylvia Keys   March 4, 2003

The US mail order firm Lands'End has presented a 36-page excerpt of its **catalogue** to a selected number of French customers. Lands'End, an outdoor wear specialist, has been in the UK since 1991 and is now getting installed in France, Germany and the Netherlands at the same time. A France-based stock receives orders and payments whereas the UK subsidiary houses the products, prepares orders and manages the dispatching. In France, Land's End is to face competition from US **catalogues** Patagonia and J.Crew, and French Arc en Ciel (from Damart), Somewhere (La Redoute's) and Plein Air (Camif's). In the year that ended on 28 January 1994, its turnover was FFr 4.5bn with a FFr 225mn profit. It comes to France with a free order telephone and mail system and a clear statement of consumers' rights about subscriber **lists** . Free **tailoring** of trousers and a life-guarantee on all products are other strong points.

COMPANY: LANDS'END
PRODUCT: Mail **Order** Houses (5961); Apparel & Related Products (2300);
EVENT: Companies Activities (10); Company Formation (12); Company
    Formation (14);
COUNTRY: France (4FRA); United States (1USA);
?

?ds

Set	Items	Description
S1	2018567	(CATALOG? ? OR CATALOGUE? OR BROCHURE? OR LIST? ?)
S2	98353	S1(3N)(ONLINE OR ON()LINE OR INTERACTIV? OR ELECTRONIC? OR WEB OR INTERNET OR COMPUTERI? OR AUTOMATE? OR WORLDWIDEWEB OR WORLD()WIDE()WEB OR WEBSITE? OR WEBPAGE? OR WEB()(PAGE? OR SITE?) OR NETWORK?)
S3	1064140	CUSTOMI? OR PERSONALIZ? OR PERSONALIS? OR INDIVIDUALI? OR PREFERENC? OR TAILOR?
S4	488729	(PRIOR OR FORMER OR RELATED OR ACCOUNT()SPECIFIC? OR FIRST OR PREVIOUS? OR PRECED?)(5N)(ORDER? ? OR PURCHAS? OR REQUEST? OR SHOPP? OR ACQUIR? OR ACQUISIT?)
S5	1673	S2(5N)S3
S6	53	S5(S)S4
S7	52	S6 NOT PY>2002
S8	51	S7 NOT PD=20010706:20011231
S9	33	RD (unique items)
S10	11351	S1(5N)S3
S11	51	S10(5N)S4
S12	34	S11 NOT S9
S13	34	S12 NOT PY>2002
S14	34	S13 NOT PD=20010706:20011231
S15	30	RD (unique items)

Search performed by Sylvia Keys   March 4, 2003

```
9/3,K/1      (Item 1 from file: 9)
```
DIALOG(R)File   9:Business & Industry(R)

02846205 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Microsoft Tests New Commerce Server
(Microsoft starts testing Commerce Server 2000, an e-commerce server
  targeting online shopping and business-to-business Internet companies; is
  expected to be available in fourth quarter 2000)
Information Week, p 40
July 03, 2000
DOCUMENT TYPE: Journal ISSN: 8750-6874   (United States)
LANGUAGE: English RECORD TYPE: Fulltext
WORD COUNT: 179

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:
...a lot further," says Microsoft lead product manager Rebekkah Kumar. The
software lets companies manage **online** product **catalogs** , **personalize**
promotions for customers, and analyze sales data. Microsoft has improved
the product's targeting capabilities...

...companies discount products on their site, the software shows customers
the new price in their **shopping** cart, Kumar says. **Previously** , IT
managers had to write that functionality themselves.

Commerce Server 2000 will be priced at...


```
9/3,K/2      (Item 2 from file: 9)
```
DIALOG(R)File   9:Business & Industry(R)

01188998 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Roundy's Division Rolling Out Satellite Communications Net
(Roundy's will roll out satellite communications network for electronic
  marketing to 26 stores)
Supermarket News, v 45, n 19, p 58
May 08, 1995
DOCUMENT TYPE: Journal ISSN: 0039-5803   (United States)
LANGUAGE: English RECORD TYPE: Fulltext
WORD COUNT: 389

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

ABSTRACT:
...is the satellite network provider. At store kiosks, customers scan
frequent shopper cards to receive **customized**   **lists** of **electronic**
discounts based on **previous**   **shopping** trips. The targeted marketing
program is called Advantage Rewards and the kiosk software is provided...

TEXT:
...Joe Wood, marketing manager.

At store kiosks, customers scan their frequent shopper cards to receive
customized   **lists** of **electronic** discounts based on their **previous**
purchases . The data is transmitted to the point-of-sale and discounts are
automatically applied when...


```
9/3,K/3      (Item 1 from file: 20)
```
DIALOG(R)File 20:Dialog Global Reporter

Search performed by Sylvia Keys   March 4, 2003

16506758 (USE FORMAT 7 OR 9 FOR FULLTEXT)
COGNICASE Reports Higher Revenues, Ebitda and Cash Net Earnings in Q2
CCN DISCLOSURE
May 04, 2001
JOURNAL CODE: WCCN   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 2665

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   related to the Internet and artificial intelligence. It includes
electronic transaction processing solutions and services, **personalized**
 software,   **Internet**   **catalog**   software and e-services Internet
applications. Note 7: Comparative figures --------------------------------
-------------------------------- - Certain comparative figures have been
...

   9/3,K/4   (Item 2 from file: 20)
DIALOG(R)File   20:Dialog Global Reporter
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15048394 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Cognicase Revenues Jump to US$62.2 Million in Q1
CCN DISCLOSURE
February 08, 2001
JOURNAL CODE: WCCN   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 1995

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   related to the Internet and artificial intelligence. It includes
electronic transaction processing solutions and services, **personalized**
 software,   **Internet**   **catalog**   software and e-services Internet
applications.   Note 4: Comparative figures -------------------------
Certain comparative figures have been...

   9/3,K/5   (Item 3 from file: 20)
DIALOG(R)File   20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

15046512 (USE FORMAT 7 OR 9 FOR FULLTEXT)
**Texterity to Provide Conversion Service for GiantChair.com; Uses TextCafe's
   PDF to XML Conversion Service**
BUSINESS WIRE
January 24, 2001
JOURNAL CODE: WBWE   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 558

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   publishers' eBooks through a constellation of retail outlets and
affiliate   sites,   GiantChair.com   provides publisher **websites**   with
 customized   **catalog**   and e-commerce tools to handle direct orders of
eBooks, print-on-demand and stock...

   9/3,K/6   (Item 4 from file: 20)
DIALOG(R)File   20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

14812220 (USE FORMAT 7 OR 9 FOR FULLTEXT)
**Texterity: Texterity to provide conversion service for GiantChair.com; Uses
   TextCafe's PDF to XML conversion service**

M2 PRESSWIRE
January 25, 2001
JOURNAL CODE: WMPR   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 601

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   publishers' eBooks through a constellation of retail outlets and
affiliate sites, GiantChair.com provides publisher **websites** with
customized   catalog and e-commerce tools to handle direct orders of
eBooks, print-on-demand and stock...

   9/3,K/7   (Item 5 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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10311814 (USE FORMAT 7 OR 9 FOR FULLTEXT)
(CA) Metastream Chosen by Top-Tier Content Creators to Provide Competitive
   Advantage for e-Commerce Site Development
BUSINESS WIRE
March 29, 2000
JOURNAL CODE: WBWE   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 1358

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   in September 1997, Catalog City is the first catalog shopping
portal, offering a complete and **personalized   online   catalog** shopping
experience. With the wide range of products offered through thousands of
catalogs, Catalog City...

   9/3,K/8   (Item 6 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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09937075 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Cornerstone Appoints Senior Sales and Consulting Executives To Internet
   Consulting Subsidiary
PR NEWSWIRE
March 07, 2000
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 870

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   much as 20 percent and significantly reduces the time traditionally
devoted to the comparative price **shopping** process.
     FOODgalaxy.com is the **first** in a series of marketplaces Cornerstone
expects to launch over the next few years through...

   9/3,K/9   (Item 7 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

09735846 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Cornerstone's B2Bgalaxy.com Launches Packaged B2B Solution
PR NEWSWIRE
February 24, 2000
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 814

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

                    Search performed by Sylvia Keys   March 4, 2003

...   much as 20 percent and significantly reduces the time traditionally
devoted to the comparative price **shopping** process
     FOODgalaxy.com is the **first** in a series of marketplaces Cornerstone
expects to launch over the next few years through...

9/3,K/10   (Item 8 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

09128998 (USE FORMAT 7 OR 9 FOR FULLTEXT)
**Cornerstone Reports Second Quarter Results; FOODgalaxy.com Continues to
   Grow and Gain Acceptance**
PR NEWSWIRE
January 14, 2000
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 2451

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   as much as 20 percent and reduces the time traditionally devoted to
the comparative price **shopping** process.
     FOODgalaxy.com is the **first** in a series of Internet hubs Cornerstone
expects to launch over the next few years...

9/3,K/11   (Item 9 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

08172999 (USE FORMAT 7 OR 9 FOR FULLTEXT)
**Cornerstone's FOODgalaxy.com Receives Editors' Choice Award For Best New
   Product in Technology Category**
PR NEWSWIRE
November 10, 1999
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 846

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   much as 20 percent and significantly reduces the time traditionally
devoted to the comparative price **shopping** process. FOODgalaxy.com is the
 first in a series of Internet portals Cornerstone expects to launch over
the next few years...

9/3,K/12   (Item 10 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

08098426 (USE FORMAT 7 OR 9 FOR FULLTEXT)
**Catalog City Seeks to Begin European Operations; Expansion Move Comes After
   Recent Announcement of Joint Venture in Japan**
PR NEWSWIRE
November 05, 1999
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 459

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   in September 1997, Catalog City is the first catalog shopping
portal, offering a complete and **personalized   on - line catalog**
shopping experience. With the wide range of products offered through
thousands of catalogs, available for...

Search performed by Sylvia Keys   March 4, 2003

9/3,K/13   (Item 11 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

08092780 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Cornerstone's FOODgalaxy.com Introduces PowerVendor
PR NEWSWIRE
November 05, 1999
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 879

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   much as 20 percent and significantly reduces the time traditionally
devoted to the comparative price **shopping** process.
     FOODgalaxy.com is the   **first** in a series of Internet portals
Cornerstone expects to launch over the next few years...

9/3,K/14   (Item 12 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

08041966 (USE FORMAT 7 OR 9 FOR FULLTEXT)
**Food.com   and   FoodGalaxy.com   Announce   Strategic   Marketing   Agreement;
   Companies Plan to Cross-Promote Services and Benefits to Restaurateurs**
BUSINESS WIRE
November 02, 1999
JOURNAL CODE: WBWE   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 895

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   much as 20 percent and significantly reduces the time traditionally
devoted to the comparative price **shopping** process.
     FOODgalaxy.com is the   **first** in a series of Internet portals
Cornerstone expects to launch over the next few years...

9/3,K/15   (Item 13 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

08040733 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Cornerstone's FOODgalaxy.com Partners with Food.com
PR NEWSWIRE
November 02, 1999
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 834

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   much as 20 percent and significantly reduces the time traditionally
devoted to the comparative price **shopping** process.
     FOODgalaxy.com is the   **first** in a series of Internet portals
Cornerstone expects to launch over the next few years...

9/3,K/16   (Item 14 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

08028455 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Catalog City Expands Reach with Customized Portal Services
PR NEWSWIRE
November 01, 1999
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 668

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   in September 1997, Catalog City is the first catalog-shopping
portal, offering a complete and **personalized   online   catalog** shopping
experience. With the wide range of products offered through thousands of
catalogs, available for...

 9/3,K/17   (Item 15 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

07795600   (USE FORMAT 7 OR 9 FOR FULLTEXT)
**Cornerstone Revenues Jump 79% in Record First Quarter On Growth in
   E-Commerce Solutions Unit; Operating Loss Narrows 14%**
PR NEWSWIRE
October 18, 1999
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 2728   .

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   much as 20 percent and significantly reduces the time traditionally
devoted to the comparative price **shopping** process.
     FOODgalaxy.com is the   **first**   in a series of Internet portals
Cornerstone expects to launch over the next few years...

 9/3,K/18   (Item 16 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

06422723   (USE FORMAT 7 OR 9 FOR FULLTEXT)
VillageFax.com Automates Catalog City's Merchant Ordering Process
PR NEWSWIRE
July 28, 1999
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 489

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   in September 1997, Catalog City is the first catalog shopping
destination, offering a complete and **personalized   online   catalog**
 shopping experience. **Catalog** City delivers the **Internet** services that
the mail-order catalog industry needs to connect buyers with sellers. The
privately...

 9/3,K/19   (Item 17 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

05165864   (USE FORMAT 7 OR 9 FOR FULLTEXT)
CHECK OUT PAINLESS WAYS TO SHOP AT SUPERMARKETS
JUDITH GUBBAY
MAIL ON SUNDAY (UNITED KINGDOM)
May 02, 1999
JOURNAL CODE: FMOS   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 844

                Search performed by Sylvia Keys   March 4, 2003

(USE FORMAT 7 OR 9 FOR FULLTEXT)

...   tech gadget, the Easi-Order scanning device. As with Internet
schemes, this builds up a **personalised** electronic **shopping   list** based
on **previous   purchases** .
          Orders are sent down customers' phone lines to the store, where the
goods are selected and...

9/3,K/20   (Item 18 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

05097557 (USE FORMAT 7 OR 9 FOR FULLTEXT)
**Catalog   City Partners with InfoSpace to Give Catalogers 1 Billion
    Advertising Impressions**
BUSINESS WIRE
April 26, 1999
JOURNAL CODE: WBWE   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 650

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   in September 1997, Catalog City is the first catalog shopping
portal, offering a complete and **personalized   online   catalog** shopping
experience. With the wide range of products offered through thousands of
catalogs, Catalog City...

9/3,K/21   (Item 19 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

05008233 (USE FORMAT 7 OR 9 FOR FULLTEXT)
**InfoSpace.com to Integrate Catalog City's Hundreds of Mail Order Catalogs
    Into Its Integrated E-commerce Shopping Solution, ActiveShopper**
PR NEWSWIRE
April 19, 1999
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 576

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   in September 1997, Catalog City is the first catalog shopping
destination, offering a complete and **personalized   online   catalog**
shopping experience. With a wide range of products offered through
thousands of catalogs, Catalog City...

9/3,K/22   (Item 20 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

04636441 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Catalog City Brings More Quality Merchants to the Internet
PR NEWSWIRE
March 15, 1999
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 698

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   in September 1997, Catalog City is the first catalog shopping
portal, offering a complete and **personalized   online   catalog** shopping

                    Search performed by Sylvia Keys   March 4, 2003

experience. With the wide range of products offered through thousands of
catalogs, Catalog City...

9/3,K/23   (Item 21 from file: 20)
DIALOG(R)File   20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

03975228   (USE FORMAT 7 OR 9 FOR FULLTEXT)
**Catalog City, New Catalog Shopping Super-Site, Announces Explosive Growth
   Since October Launch**
PR NEWSWIRE
January 11, 1999
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 660

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   in September 1997, Catalog City is the first catalog shopping
portal, offering a complete and **personalized   online   catalog** shopping
experience. With the wide range of products offered through thousands of
catalogs, Catalog City...

9/3,K/24   (Item 22 from file: 20)
DIALOG(R)File   20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

03822727   (USE FORMAT 7 OR 9 FOR FULLTEXT)
Catalog City Opens Stores for Top Catalog Merchants on Yahoo! Shopping
PR NEWSWIRE
December 21, 1998
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 659

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   in September 1997, Catalog City is the first catalog shopping
portal, offering a complete and **personalized   online   catalog** shopping
experience. With the wide range of products offered through thousands of
catalogs, Catalog City...

9/3,K/25   (Item 23 from file: 20)
DIALOG(R)File   20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

03820128   (USE FORMAT 7 OR 9 FOR FULLTEXT)
/C O R R E C T I O N -- Catalog City/
PR NEWSWIRE
December 21, 1998
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 659

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   in September 1997, Catalog City is the first catalog shopping
portal, offering a complete and **personalized   online   catalog** shopping
experience. With the wide range of products offered through thousands of
catalogs, Catalog City...

9/3,K/26   (Item 24 from file: 20)
DIALOG(R)File   20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

03312415 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Abacus and Catalog City Sign Strategic Alliance
PR NEWSWIRE
November 02, 1998
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 621

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   September 1997, Catalog City is the first online catalog shopping
portal, offering a complete and **personalized   online   catalog** shopping
experience. With the wide range of products offered through thousands of
catalogs, Catalog City...

 9/3,K/27   (Item 25 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

03165159 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Catalog City Takes Traditional Catalog Shopping To the Internet
PR NEWSWIRE
October 19, 1998
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 658

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   in September 1997, Catalog City is the first catalog shopping
portal, offering a complete and **personalized   online   catalog** shopping
experience. With thousands of catalogs offering millions of products,
Catalog City has the authoritative...

 9/3,K/28   (Item 26 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

03164615 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Catalog City Gains E-Commerce Momentum
PR NEWSWIRE
October 19, 1998
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 467

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   September 1997, Catalog City is the first online catalog shopping
portal, offering a complete and **personalized   online   catalog** shopping
experience. With thousands of catalogs offering millions of products,
Catalog City has the authoritative...

 9/3,K/29   (Item 27 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

01397950 (USE FORMAT 7 OR 9 FOR FULLTEXT)
**Hospitality   Worldwide   Services   Launches   Its   Parker   First   On-line
   Procurement System**
BUSINESS WIRE
April 16, 1998   8:29
JOURNAL CODE: WBWE   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 424

... FIRST uses the Internet and Windows technology to electronically link customers and vendors. Unlike other **on - line catalogues** and **web** shopping sites, we develop a **customized** data base for each of our customers, a proprietary feature of our system that dramatically...

9/3,K/30   (Item 1 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2003 Business Wire. All rts. reserv.

00349087 20000823236B4533 (USE FORMAT 7 FOR FULLTEXT)
Vignette Extends E-Business Leadership With Three New Commerce Portal Customers; Abilizer, Obongo, Catalog City Select Vignette Products to Power B2B, B2C Applications
Business Wire
Wednesday, August 23, 2000 08:17 EDT
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 743

...for use with each shopping experience.

Catalog City was founded in 1997 and was the **first** catalog **shopping** portal
offering a complete and **personalized online catalog** shopping experience. It
includes retail catalogs from The Sharper Image, Talbots, Neiman-Marcus, Hammacher Schlemmer...

9/3,K/31   (Item 2 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2003 Business Wire. All rts. reserv.

00042296 19990510130B0552 (USE FORMAT 7 FOR FULLTEXT)
iMALL to Add Over 100,000 New Products and More Than 600 Major Catalog Companies to Its Shopping Portal, Stuff.com
Business Wire
Monday, May 10, 1999 11:40 EDT
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 567

TEXT:
...for Stuff.com to
reach more than 17,000 catalog companies.

Catalog City is the **first** catalog **shopping** portal, offering a complete and **personalized online catalog** shopping experience. With the wide range of products offered through thousands of catalogs, Catalog City...

9/3,K/32   (Item 1 from file: 613)
DIALOG(R)File 613:PR Newswire
(c) 2003 PR Newswire Association Inc. All rts. reserv.

00261795 20000208CGTU076 (USE FORMAT 7 FOR FULLTEXT)
Whittman-Hart Introduces New E-Commerce Solution to Help Companies Build Customer Loyalty
PR Newswire
Tuesday, February 8, 2000 14:35 EST
JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 565

Search performed by Sylvia Keys   March 4, 2003

TEXT:
...that enables companies to
leverage their enterprise resource planning (ERP) software investment and
offer their **Internet** customers a **personalized** **catalog** of products or
services,
 tailored to their specific needs and interests. The solution also allows
companies to segment customers into communities for cross-selling, conduct
secure e-Commerce transactions and deliver customer self-service for **order**
status. The **first** version of e-Catalog is available to organizations
with an
SAP back-office environment.

 9/3,K/33   (Item 2 from file: 613)
DIALOG(R)File 613:PR Newswire
(c) 2003 PR Newswire Association Inc. All rts. reserv.

00261141 20000208NYTU096 (USE FORMAT 7 FOR FULLTEXT)
Cornerstone's B2bgalaxy.Com Expands Board of Directors; Kenneth Gruber
Appointed Chief Financial Officer
PR Newswire
Tuesday, February 8, 2000 07:30 EST
JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 1,017

...improving member profitability.

    FOODgalaxy.com enables restaurants and other food service
establishments
to post a **customized** inventory **list** **online** and requires suppliers to
continually submit their latest product bids. This competitive process
drives
down...

...much as 20 percent and significantly
reduces the time traditionally devoted to the comparative price **shopping**
process
    FOODgalaxy.com is the **first** in a series of marketplaces Cornerstone
expects to launch over the next few years through...

15/3,K/1   (Item 1 from file: 9)

03642075 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Extending business through "E". (Feature Story).
(Lubrizol Corp.)
Lubricants World, p 16
December 2002
DOCUMENT TYPE: Journal   ISSN: 1066-3022   (United States)
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 1784

 (USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:
...product information, from mandatory MSDS to customer-specific product
specification sheets;

* Enables business transactions using **customized** product **catalogs** to
place **orders** or check inventory **prior** to submitting an   **order** ;

* Provides **order** reformation--from order acknowledgements to certificates
of analysis and invoices, all order documents are available...

 15/3,K/2   (Item 2 from file: 9)

03183578 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Swap Meet
(Discussion of demographic issues in the customized products and services
** market; comparison of attitudes among older and younger consumers;**
** examples of customized products; analyst comments)**
American Demographics, v 23, n 7, p 51+
July 2001
DOCUMENT TYPE: Journal   ISSN: 0163-4089   (United States)
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 3304

 (USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:
...Company's Programmable CD-ROM Technology. Promo CD and Kodak are working
with retailers to **customize** multimedia **catalogs** . So for instance,
based on **prior** **purchases** , a CD catalog could automatically show the
kinds of items that a particular consumer would...

 15/3,K/3   (Item 3 from file: 9)

02539074 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Personal Business -- Web Sites-Including Those Run By Levi Strauss And
** American Airlines-Find Getting To Know Their Customers Really Pays Off**
(Number of companies are providing systems that use filtering applications
** to analyze customer Web site purchases and recommend other goods that**
** might interest the customer)**
Information Week, p 76
August 09, 1999
DOCUMENT TYPE: Journal   ISSN: 8750-6874   (United States)
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 1895

Search performed by Sylvia Keys   March 4, 2003

(USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:
...software.

Rhiannon Jones, Internet Gift Registries' site producer, says the company chose the wedding-gown **catalog** as its **first** candidate for **personalization** because **shoppers** often find the **catalog** , which is housed in a conventional database, confusing. Designers use dozens of obscure terms-words...

 15/3,K/4   (Item 4 from file: 9)
DIALOG(R)File   9:Business & Industry(R)
(c) 2003 Resp. DB Svcs. All rts. reserv.

02169017 (USE FORMAT 7 OR 9 FOR FULLTEXT)
COMPUTER RETAILER SHARPENS ITS WEB STRATEGY
(CDW Computer Centers now generates 5% of its total sales -- or about $63.8
  million -- on the Web)
Crain's Chicago Business, p 14
June 15, 1998
DOCUMENT TYPE: Journal ISSN: 0149-6956 (United States)
LANGUAGE: English RECORD TYPE: Fulltext
WORD COUNT: 583

  (USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:
...digital cameras -- to encourage repeat visits.

For business clients, CDW creates electronic accounts that include **customized** product **lists** , **prior** **purchase** histories and other information needed to ensure new purchases fit with company systems.

''This has...

 15/3,K/5   (Item 5 from file: 9)
DIALOG(R)File   9:Business & Industry(R)
(c) 2003 Resp. DB Svcs. All rts. reserv.

01699414
GE banks on the appeal of the Web
(GE Information Services' new InterBusiness Partner package for helping
  firms set up Internet trading communities is available in Europe)
Banking Technology, p 10
January 1997
DOCUMENT TYPE: Journal ISSN: 0266-0865 (United Kingdom)
LANGUAGE: English RECORD TYPE: Abstract

ABSTRACT:
...Partner package comprises consultancy, connections to legacy systems and communications components. The package also offers **tailored** product **catalogues** , directory services and forms for **purchase** **orders** or invoices. The **first** European customers for the new package are IFS, cleaning service provider, and Danone, dairy products...

 15/3,K/6   (Item 1 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2003 ProQuest Info&Learning. All rts. reserv.

02337907 111663561

MRO supplier holds key to free e-commerce platform
Parker, Robin
Supply Management v7n6 PP: 15 Mar 14, 2002
ISSN: 1362-2021 JRNL CODE: SMGT
WORD COUNT: 213

...TEXT: and implemented within six weeks.

Key's technical teams are helping clients to set up **customised catalogues** based on **previous purchases** and potential future ones.

Purchases exceeding agreed budgets are e-mailed to purchasing managers for authorisation.

The solution follows last...

15/3,K/7   (Item 2 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)

02004138 47946459
In search of CRM
Cyr, Diane
Catalog Age v17n1 PP: 51-54 Jan 2000
ISSN: 0740-3119 JRNL CODE: GBAMA
WORD COUNT: 2465

...TEXT: distance spenders, in other words, don't dangle on hold. Floral gifts marketer Calyx & Corolla **personalizes catalogs** with the customer Is **previous** gift **purchases** , asking if she would like to once again send Aunt Sue an orchid for Thanksgiving...

15/3,K/8   (Item 3 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)

01872560 05-23552
Personal business
Wilde, Candee
Informationweek n747 PP: 76-80 Aug 9, 1999
ISSN: 8750-6874 JRNL CODE: IWK
WORD COUNT: 1948

...TEXT: software.

Rhiannon Jones, Internet Gift Registries' site producer, says the company chose the wedding-gown **catalog** as its **first** candidate for **personalization** because **shoppers** often find the **catalog** , which is housed in a conventional database, confusing. Designers use dozens of obscure terms-words...

15/3,K/9   (Item 4 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)

01701972 03-52962
Holding pattern
Macht, Joshua
Inc. v20n13 (Inc. Technology Supplement) PP: 42-51 Sep 15, 1998
ISSN: 0162-8968 JRNL CODE: INO
WORD COUNT: 3549

...TEXT: of products and pricing options. Now distributors logging on to
the Web site can access **customized** price **lists** based on their **previous**
orders . Anyone inquiring about a new product simply answers a few
questions on-line about how...

15/3,K/10   (Item 5 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2003 ProQuest Info&Learning. All rts. reserv.

01211625 98-61020
Digital trading on tap
Schmerken, Ivy
Wall Street & Technology v14n5 PP: 58 May 1996
ISSN: 1060-989X JRNL CODE: WSC
WORD COUNT: 758

...TEXT: take, the $300,000 worth of printed documents and $250,000 in
postage costs.

"No **preferences** , no back of the **lists** --just **first** **order** at the
right price, matching the corresponding buy or sell order." In the process,
Klein...

15/3,K/11   (Item 6 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2003 ProQuest Info&Learning. All rts. reserv.

01019132 96-68525
Database revolution
von Daehne, Niklas
Success v42n4 PP: 38-42 May 1995
ISSN: 0745-2489 JRNL CODE: SCS
WORD COUNT: 2647

...TEXT: snap to select the brand with the least fat.

What's more, you can create **personalized** **shopping** **lists** based on your
previous **orders** . You might create one for your weekly grocery needs,
one for Thanksgiving, and another one...

15/3,K/12   (Item 7 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2003 ProQuest Info&Learning. All rts. reserv.

00695795 93-45016
The catalog shopper of the '90s
Braun, Harvey D
Direct Marketing v55n11 PP: 15-18 Mar 1993
ISSN: 0012-3188 JRNL CODE: DIM
WORD COUNT: 1455

...TEXT: activity, try to get these upscale consumers to do more buying in
stores.

* Because many **catalog** **shoppers** have "no **preference** " for a **first**
-choice department store, they might be won over with a concerted effort.

* As the 35...

15/3,K/13   (Item 8 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)

00538531 91-12875
Building Sales
Brown, Paul B.
Inc. v13n3 PP: 98, 100 Mar 1991
ISSN: 0162-8968 JRNL CODE: INO
WORD COUNT: 1293

...ABSTRACT: for similar simple things that it could do elsewhere. Now, catalogs are sent out by **first** -class mail as **requests** come in. Included in each **customized** **catalog** envelope is a thank-you note from one of the firm's account representatives. In...

 15/3,K/14   **(Item 9 from file: 15)**
DIALOG(R)File 15:ABI/Inform(R)

00372462 87-31296
Strategic Automation for Surgery
Austin, Hubert; Laufman, Harold
Computers in Healthcare v8n11 PP: 44-53 Sep 1987
ISSN: 0274-631X JRNL CODE: CIH

...ABSTRACT: that is applicable to the needs of the surgical suite. Among these are surgical scheduling, **preference** **lists** in picking **order** , materials management, surgically **related** statistics, assignment of facilities, and personnel deployment. Advances in computer hardware and availability of applicable...

 15/3,K/15   **(Item 1 from file: 20)**
DIALOG(R)File 20:Dialog Global Reporter

25254008 (USE FORMAT 7 OR 9 FOR FULLTEXT)
NAPA Announces Internet-Based Parts Ordering System
PR NEWSWIRE (US)
October 01, 2002
JOURNAL CODE: WPRU LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 413

  (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   to ensure order accuracy. In addition, NAPA PROLink's robust functionality enables users to view **previous** **orders** , inquiries and history, **customized** quick-reference **lists** , and search multiple NAPA stores for parts they need.
    "Improving organization and customer service at...

 15/3,K/16   **(Item 2 from file: 20)**
DIALOG(R)File 20:Dialog Global Reporter

10609408 (USE FORMAT 7 OR 9 FOR FULLTEXT)
e-Save Offers Savings On Popular Grocery Brands; Turn Your Shopping
    Receipts Into Cash; Save Your Family More Money by Using e-Save's Simple
    Rebate System
BUSINESS WIRE
April 17, 2000
JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 497

(USE FORMAT 7 OR 9 FOR FULLTEXT)

...   e-Save.com.
   How e-Save Works
      e-Save.com is a three-step process. **First** , **shoppers** choose products and print **personalized** rebate shopping **lists** . Then with printed lists in hand, they shop for products at their favorite stores or ...

   15/3,K/17   (Item 3 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

09320224 (USE FORMAT 7 OR 9 FOR FULLTEXT)
e-Save Premiers First National Internet-based Multiple Rebate System
BUSINESS WIRE
January 24, 2000
JOURNAL CODE: WBWE   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 968

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   savings machine for consumers."
   How It Works
      e-Save.com is a three-step process. **First** , **shoppers** choose products and print **personalized** rebate shopping **lists** . With printed **lists**   in hand, they shop for products at their favorite stores or Web sites. Finally, they...

   15/3,K/18   (Item 4 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

03970154 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Somerfield trials home-shopping
 SECTION TITLE: Other
Gareth Cosslett
SUPERMARKETING, p4
January 08, 1999
JOURNAL CODE: WSMT   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 376

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   Somerfield range will be available on request. "Shoppers will be able to create their own **personalised   shopping   lists** , even by sending in **previous** till receipts," said the spokesman.

   15/3,K/19   (Item 5 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

03816793 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Catalog City Opens Stores for Top Catalog Merchants on Yahoo! Shopping
PR NEWSWIRE
December 21, 1998
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 587

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...   Visa U.S.A.

Search performed by Sylvia Keys   March 4, 2003

About Catalog City
Founded in September 1997, Catalog City is the **first** catalog
shopping portal, offering a complete and **personalized** online **catalog**
shopping experience. With the wide range of products offered through
thousands of catalogs, Catalog City...

15/3,K/20   (Item 1 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2003 Business Wire. All rts. reserv.

00243582 20000329089B3632 (USE FORMAT 7 FOR FULLTEXT)
**(CA) Metastream Chosen by Top-Tier Content Creators to Provide Competitive
Advantage for e-Commerce Site Development**
Business Wire
Wednesday, March 29, 2000 08:15 EDT
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 1,475

...customers.
http://www.realitybuy.com
Catalog City: Founded in September 1997, Catalog City is the **first**
catalog
 shopping portal, offering a complete and **personalized** online **catalog**
shopping
experience. With the wide range of products offered through thousands of
catalogs, Catalog City...

15/3,K/21   (Item 2 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2003 Business Wire. All rts. reserv.

00208813 20000306066B5094 (USE FORMAT 7 FOR FULLTEXT)
**e-SAVE Invites Priceline Webhouse Customers to Save Even More on Their
Groceries**
Business Wire
Monday, March 6, 2000 10:57 EST
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 845

...and other
products.

     How e-Save Works

e-Save.com is a three-step process. **First** , **shoppers** choose products and
print
 personalized rebate shopping **lists** . To protect manufacturers, each list
has a
unique tracking number with a coded time/date...

15/3,K/22   (Item 3 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2003 Business Wire. All rts. reserv.

00188734 20000207038B3502 (USE FORMAT 7 FOR FULLTEXT)
**e-Save Premiers Breakthrough Internet-Based, Precision Marketing Rebate
System as Effective as Internet Coupons Without the Fraud and Misredemption**
Business Wire
Monday, February 7, 2000 11:35 EST
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

Search performed by Sylvia Keys   March 4, 2003

DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 931

...and
other products.

        How e-Save Works

e-Save.com is a three-step process. **First , shoppers** choose products and print
 personalized rebate shopping **lists** . To protect manufacturers, each list has a
unique tracking number with a coded time/date...

 15/3,K/23   (Item 4 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2003 Business Wire. All rts. reserv.

00035396 19990426116B1322   (USE FORMAT 7 FOR FULLTEXT)
**Catalog   City Partners with InfoSpace to Give Catalogers 1 Billion
Advertising Impressions**
Business Wire
Monday, April 26, 1999 12:42 EDT
JOURNAL CODE: BW   LANGUAGE: ENGLISH   RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 561

...InfoGear
and Unwired Planet   About Catalog City

Founded in September 1997, Catalog City is the **first** catalog **shopping**
portal, offering a complete and **personalized** online **catalog** shopping
experience. With the wide range of products offered through thousands
of catalogs, Catalog City...

 15/3,K/24   (Item 1 from file: 613)
DIALOG(R)File 613:PR Newswire
(c) 2003 PR Newswire Association Inc. All rts. reserv.

00210386 19991105LAF057   (USE FORMAT 7 FOR FULLTEXT)
**Catalog City Seeks to Begin European Operations; Expansion Move Comes After
Recent Announcement of Joint Venture in Japan**
PR Newswire
Friday, November 5, 1999 18:31 EST
JOURNAL CODE: PR   LANGUAGE: ENGLISH   RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 472

...real profits," Pincott
said.

        About Catalog City
        Founded in September 1997, Catalog City is the **first** catalog
shopping
portal, offering a complete and **personalized** on-line **catalog** shopping
experience. With the wide range of products offered through thousands of
catalogs, available for...

 15/3,K/25   (Item 2 from file: 613)
DIALOG(R)File 613:PR Newswire
(c) 2003 PR Newswire Association Inc. All rts. reserv.

                    Search performed by Sylvia Keys   March 4, 2003

00206299 19991101LAM098 (USE FORMAT 7 FOR FULLTEXT)
Catalog City Expands Reach with Customized Portal Services
PR Newswire
Monday, November 1, 1999 13:00 EST
JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 666

...opportunities on
the Web."

     About Catalog City
     Founded in September 1997, Catalog City is the **first** catalog-
shopping
portal, offering a complete and **personalized** online **catalog** shopping
experience. With the wide range of products offered through thousands of
catalogs, available for...

 15/3,K/26   (Item 1 from file: 634)
DIALOG(R)File 634:San Jose Mercury
(c) 2003 San Jose Mercury News. All rts. reserv.

11688008
WITH NEWER RELEASES, NETFLIX USERS CAN ANTICIPATE A 'VERY LONG WAIT'
San Jose Mercury News (SJ) - Sunday, July 7, 2002
By: MARY ANNE OSTROM, Mercury News
Edition: Morning Final Section: Business Page: 1F
Word Count: 565

...wait for the hottest movies.

     Selecting from nearly 12,000 titles, Netflix subscribers create a **list**
of movies in order of **preference** . Movie **requests** are generally
fulfilled on a **first** -come, first-serve basis. If a top pick isn't
available, Netflix sends the next...

 15/3,K/27   (Item 1 from file: 813)
DIALOG(R)File 813:PR Newswire
(c) 1999 PR Newswire Association Inc. All rts. reserv.

1457389   LAM087
InfoSpace.com to Integrate Catalog City's Hundreds of Mail Order Catalogs
     Into Its Integrated E-commerce Shopping Solution, ActiveShopper

DATE: April 19, 1999   08:07 EDT   WORD COUNT: 568

...InfoGear and Unwired Planet.

     About Catalog City

     Founded in September 1997, Catalog City is the **first** catalog
shopping destination, offering a complete and **personalized** online
catalog shopping experience. With a wide range of products offered
through thousands of catalogs, Catalog City...

 15/3,K/28   (Item 2 from file: 813)
DIALOG(R)File 813:PR Newswire
(c) 1999 PR Newswire Association Inc. All rts. reserv.

1437849   SFM021
Catalog City Brings More Quality Merchants to the Internet

DATE: March 15, 1999   08:06 EST   WORD COUNT: 700

...Specialty food and drink

    About Catalog City

    Founded in September 1997, Catalog City is the **first** catalog
shopping portal, offering a complete and **personalized** online **catalog**
shopping experience. With the wide range of products offered through
thousands of catalogs, Catalog City...

    15/3,K/29   (Item 3 from file: 813)
DIALOG(R)File 813:PR Newswire
(c) 1999 PR Newswire Association Inc. All rts. reserv.

1401854   SFM053
**Catalog City, New Catalog Shopping Super-Site, Announces Explosive Growth
    Since October Launch**

DATE: January 11, 1999   08:03 EST   WORD COUNT: 680

...and name brand awareness.

    About Catalog City

    Founded in September 1997, Catalog City is the **first** catalog
shopping portal, offering a complete and **personalized** online **catalog**
shopping experience. With the wide range of products offered through
thousands of catalogs, Catalog City...

    15/3,K/30   (Item 4 from file: 813)
DIALOG(R)File 813:PR Newswire
(c) 1999 PR Newswire Association Inc. All rts. reserv.

1368511   SFM030
Abacus and Catalog City Sign Strategic Alliance

DATE: November 2, 1998   08:05 EST   WORD COUNT: 633

...and customer development programs.

    About Catalog City

    Founded in September 1997, Catalog City is the **first** online catalog
shopping portal, offering a complete and **personalized** online **catalog**
shopping experience. With the wide range of products offered through
thousands of catalogs, Catalog City...
?

?ds

```
Set      Items    Description
S1       7237     (CATALOG? ? OR CATALOGUE? OR BROCHURE? OR LIST? ?)
S2       1139     S1(3N)(ONLINE OR ON()LINE OR INTERACTIV? OR ELECTRONIC? OR
                  WEB OR INTERNET OR COMPUTERI? OR AUTOMATE? OR WORLDWIDEWEB OR
                  WORLD()WIDE()WEB OR WEBSITE? OR WEBPAGE? OR WEB()(PAGE? OR SI-
                  TE?) OR NETWORK?)
S3       8971     CUSTOMI? OR PERSONALIZ? OR PERSONALIS? OR INDIVIDUALI? OR -
                  PREFERENC? OR TAILOR?
S4        441     (PRIOR OR FORMER OR RELATED OR ACCOUNT()SPECIFIC? OR FIRST
                  OR PREVIOUS? OR PRECED?)(5N)(ORDER? ? OR PURCHAS? OR REQUEST?
                  OR SHOPP? OR ACQUIR? OR ACQUISIT?)
S5        209     S2 AND S3
S6          4     S5 AND S4
```

PRODUCT NAMES: MCC Catalog (047546); MCC Pricer (047554); SC Config (699918); eService (047562)

TITLE: Well- Tailored E-Commerce
AUTHOR: Sweat, Jeff
SOURCE: Information Week, v833 p49(3) Apr 16, 2001
ISSN: 8750-6874
HOMEPAGE: http://www.informationweek.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

Eddie Bauer uses ServiceSoft's eService for Web customer service and e-mail response management, while Lands' End plans to use Trilogy MCC Catalog, MCC Pricer, and MCC Config to allow contact-center workers to suggest types of products customers are likely to prefer, based on their earlier purchases. J Crew will use ATG Dynamo 5.0 to stimulate sales, and is carefully considering chat and Voice-Over-IP (VoIP). However, J Crew wants to make sure that its customer service group can respond quickly enough to inquiries and is also concerned that customers find chat to be an 'unnatural, unwieldy' venue. The three catalog clothiers have loyal customers who will **purchase** without trying on clothing **first** and they are also expert at order fulfillment and delivery. All three have ingrained customer-service processes that can be easily altered to include the Web. Lands' End currently does not use a customer relationship management (CRM) package or computer-telephony integration, but one of its real-time customer-service features was deemed worthy of display in the Smithsonian. The feature is Lands' End Live, which is based on software from WebLine Software. It allows shoppers to converse with customer-service representatives live over the Web via chat or VoIP. Trilogy products will be integrated with other CRM products such as Unica and Axciom for marketing and customer profiles.

COMPANY NAME: Trilogy Software Inc (522325); KANA Inc (587742)
DESCRIPTORS: Apparel Industry; **Catalogs** ; E-Commerce; **Electronic**
    Customer Service; Retailers; Store Building
REVISION DATE: 20011130

  6/5/3
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00119393   DOCUMENT TYPE: Review

PRODUCT NAMES: Personalization **(840335); Internet Marketing (835552**

TITLE: A Hidden Agenda: Personalization **Works...**
AUTHOR: Andrews, Whit
SOURCE: Internet World, v5 n30 p43(2) Oct 1, 1999
ISSN: 1097-8291
HOMEPAGE: http://www.iw.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

Well-known retailers are finding that the **personalized** marketing abilities of the Web can increase sales by predicting the needs and tastes of customers. For instance, the SkyMall deployment of Net Perceptions' recommendation engine demonstrates various trends that dominate the **personalization** of Internet commerce. The engine provides advice to consumers for multiple product lines, and does so through multiple channels. For instance, a telephone customer's sales potential can be

enhanced when Web behaviors are **related** to other **purchasing** methods to allow the sales representative to suggest other products. Cross-marketing links the physical sales world with the Internet for consumer tool and hardware retailer Harbor Freight Tools, for instance. Harbor Freight uses DataSage's netCustomer to link in-store activities with **online** behavior and **catalog** sales. Harbor Freight's system should primarily increase its Web sales initially, but in the long term, the company's in-store kiosks could send data to 70 retail outlets. Some **personalization** software makers prefer to identify behavior rather than tastes, in the sense that some Web shoppers will be attracted, for intance, to discounts.

COMPANY NAME: Vendor Independent (999999)
SPECIAL FEATURE: Charts
DESCRIPTORS: **Catalogs** ; **Internet Marketing** ; Market Research;
    Personalization ; Retailers
REVISION DATE: 20010430

6/5/4
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00110968   DOCUMENT TYPE: Review

PRODUCT NAMES: Inex Commerce Court Professional 3.2 (720917)

TITLE: Inex builds stores fast
AUTHOR: Shankar, Gess
SOURCE: InfoWorld,   v20 n39 p52(1) Sep 28, 1998
ISSN: 0199-6649
HOMEPAGE: http://www.infoworld.com

RECORD TYPE: Review
REVIEW TYPE: Review
GRADE: B

Inex's Inex Commerce Court Professional 3.2 is an Internet commerce bundle that is best suited to companies using Microsoft operating systems and the Microsoft BackOffice suite of applications. Commerce Court is made up of three components: the Commerce Court client, which is used to create, publish, and manage the Web store; the Template Manager, which is used to **customize** the store's appearance and functionality; and the Server Extensions, which are used to host Commerce Court stores on the Internet. The system focuses more on catalog creation and publishing, and does not address integrating the store with back-end accounting systems. However, it does include accounting- **related** sales **order** , invoicing, and sales analysis functions for the client. The product has a refined interface, and it is convenient that it can be used to create a store without Microsoft's Microsoft Site Server Commerce Edition. It does, however, still require the Microsoft Internet Information Server. The Store Creation Wizard makes it easy to quickly create a store and includes a good collection of themes for automatically creating a professional-looking catalog page. Adding items to the catalog is a straightforward task, and an import wizard lets users import items from an existing inventory database. It can also create special price promotions and cross-selling opportunities.

PRICE: $995

COMPANY NAME: Inex Corp (634425)
SPECIAL FEATURE: Screen Layouts
DESCRIPTORS: **Catalogs** ; EDI (**Electronic** Data Interchange); Internet
    Marketing; Network Software; Order Fulfillment; Retailers
REVISION DATE: 20020630

Search performed by Sylvia Keys   March 4, 2003

01670634   DOCUMENT TYPE: Product

PRODUCT NAME: OrderManager 3.0 (670634)

SpaceWorks Inc (634433)
51 Monroe St
Rockville, MD 20850-2421 United States
TELEPHONE: (301) 251-4136

RECORD TYPE: Directory

CONTACT: Sales Department

OrderManager 3.0 is an electronic commerce application that turns a
corporation's order processing, management and fulfillment operations into
an electronic ordering channel that directly links supply chain partners to
information in back-end systems over the Internet, intranets or extranets.
It provides large enterprises across any industry segment with faster and
more efficient order processing, lower transaction costs, reduced or
eliminated paperwork and increased productivity. Features include: (1) a
fully-searchable, multimedia product catalog; (2) enhanced searching
capabilities that support multi-parametric searching; (3) secure, real-time
product inventory availability; (4) order approval functionality; (5)
immediate reseller-specific pricing; (6) real-time product allocation; (7)
cross-marketing of related products and cross-sell links to related or
complementary products; (8) multiple shipping/delivery options including
drop shipments; (9) real-time status of **previously** -placed **orders** ; (10)
instant links to UPS and Fed Ex Web-based tracking systems; and (11)
up-to-date summary of customer sales and accounts payable information.
Functions include: (1) powerful and **customizable** GUI; (2) proven back-end
systems integration; (3) comprehensive user enrollment and registration;
(4) secure order entry and submission; (5) multiple payment options; and
(6) easy-to-use account and operations administration.

DESCRIPTORS: **Internet** Marketing; **Catalogs** ; Intranets; Order
     Fulfillment; Order Entry; Distribution Management; Shipping

HARDWARE: HP; Sun; IBM PC & Compatibles
OPERATING SYSTEM: HP-UX; Windows NT/2000; UNIX; Solaris
PROGRAM LANGUAGES: C++; HTML; Java
TYPE OF PRODUCT: Mini; Micro; Workstation
POTENTIAL USERS: Large Enterprises, Cross Industry
DATE OF RELEASE: 01/95
PRICE: $100,000 - $250,000; annual maintenance - 18% of license fee; demo
     disk available

DOCUMENTATION AVAILABLE: Reference manuals; user manuals
TRAINING AVAILABLE: Training for administrators and developers; Internet
     support; hotline support; telephone support; technical support
OTHER REQUIREMENTS: 20MB RAM; Web browser; ODBC-compliant, Informix or
     Oracle database required
SERVICES AVAILABLE: Consulting; integration
REVISION DATE: 981222

00129902   DOCUMENT TYPE: Review

?ds

```
Set     Items    Description
S1     126425    (CATALOG? ? OR CATALOGUE? OR BROCHURE? OR LIST? ?)
S2       5768    S1(3N)(ONLINE OR ON()LINE OR INTERACTIV? OR ELECTRONIC? OR
                 WEB OR INTERNET OR COMPUTERI? OR AUTOMATE? OR WORLDWIDEWEB OR
                 WORLD()WIDE()WEB OR WEBSITE? OR WEBPAGE? OR WEB()(PAGE? OR SI-
                 TE?) OR NETWORK?)
S3     237456    CUSTOMI? OR PERSONALIZ? OR PERSONALIS? OR INDIVIDUALI? OR -
                 PREFERENC? OR TAILOR?
S4     246085    (PRIOR OR FORMER OR RELATED OR ACCOUNT()SPECIFIC? OR FIRST
                 OR PREVIOUS? OR PRECED?)(5N)(ORDER? ? OR PURCHAS? OR REQUEST?
                 OR SHOPP? OR ACQUIR? OR ACQUISIT?)
S5        108    S2(5N)S3
S6         14    S5(S)S4
```

Search performed by Sylvia Keys   March 4, 2003

DIALOG(R)File 348:EUROPEAN PATENTS
(c) 2003 European Patent Office. All rts. reserv.

01456557
Catalog merchandising using hybrid optical disc
Kataloghandel mit einer hybriden optischen Platte
Marchandisage de catalogue avec un disque optique hybride
PATENT ASSIGNEE:
  EASTMAN KODAK COMPANY, (201212), 343 State Street, Rochester, New York
    14650, (US), (Applicant designated States: all)
INVENTOR:
  Mueller, William J., Eastman Kodak Company, 343 State Street, Rochester,
    New York 14650-2201, (US)
  Inchalik, Michael A., Eastman Kodak Company, 343 State Street, Rochester,
    New York 14650-2201, (US)
  Barnard, James A., Eastman Kodak Company, 343 State Street, Rochester,
    New York 14650-2201, (US)
LEGAL REPRESENTATIVE:
  Haile, Helen Cynthia et al (60522), Kodak Limited Patent, W92-3A,
    Headstone Drive, Harrow, Middlesex HA1 4TY, (GB)
PATENT (CC, No, Kind, Date): EP 1246183 A2 021002 (Basic)
                              EP 1246183 A3 021009
APPLICATION (CC, No, Date):   EP 2002076041 020318;
PRIORITY (CC, No, Date): US 819232 010328
DESIGNATED STATES: AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LI;
  LU; MC; NL; PT; SE; TR
EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI
INTERNATIONAL PATENT CLASS: G11B-020/12; G11B-020/00; G07F-017/16
ABSTRACT WORD COUNT: 72
NOTE:
  Figure number on first page: 1A

LANGUAGE (Publication,Procedural,Application): English; English; English
FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200240	548
SPEC A	(English)	200240	4276
Total word count - document A			4824
Total word count - document B			0
Total word count - documents A + B			4824

  ...SPECIFICATION the end-user to securely order and pay for the products or
    services from the **catalog** via a **network** connection. A **customizable**
    optical disc 10 that has these features is also called a credit or debit
    copy...
  ...send it in a secure message to remote site application 152. Remote site
    application 152 **first** sends key **request** 160, for a decryption key, to
    client application 154. This transmission takes place over network...

DIALOG(R)File 349:PCT FULLTEXT
(c) 2003 WIPO/Univentio. All rts. reserv.

00975217   **Image available**
CONTEXTUAL PRESENTATION OF INFORMATION ABOUT RELATED ORDERS DURING BROWSING
**   OF AN ELECTRONIC CATALOG**
PRESENTATION CONTEXTUELLE D'INFORMATIONS PORTANT SUR DES COMMANDES CONNEXES
**   AU COURS DE L'EXPLORATION D'UN CATALOGUE ELECTRONIQUE**
Patent Applicant/Assignee:
  AMAZON COM HOLDINGS INC, 1200 12th Avenue South, Suite 1200, Seattle, WA
    98144, US, US (Residence), US (Nationality)
Inventor(s):
  BEZOS Jeffrey P, P.O.Box 81226, Seattle, WA 98108, US,

' MOHIT Maryam S, 1817 7th Avenue West, Seattle, WA 98119, US,
  LOCKHART Walker L, 606 E. Thomas Street, #G, Seattle, WA 98102, US,
  LOCK Ericka N, 4427 246th Avenue SE, Issaquah, WA 98029, US,
  ALLOCCA William W, 4919 127th Place SE, Bellevue, WA 98006, US,
  SUBRAMANIAM Suguna, 501 141st Avenue SE, #31, Bellevue, WA 98007, US,
Legal Representative:
  DELANEY Karoline A (agent), KNOBBE, MARTENS, OLSON & BEAR, LLP, 620
    Newport Center Drive, Sixteenth Floor, Newport Beach, CA 92660, US,
Patent and Priority Information (Country, Number, Date):
  Patent: WO 200305151 A2 20030116 (WO 0305151)
  Application: WO 2002US20683 20020628 (PCT/WO US0220683)
  Priority Application: US 2001900487 20010706
Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU
  CZ (utility model) CZ DE (utility model) DE DK (utility model) DK DM DZ
  EC EE (utility model) EE ES FI (utility model) FI GB GD GE GH GM HR HU ID
  IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ
  NO NZ OM PH PL PT RO RU SD SE SG SI SK (utility model) SK SL TJ TM TN TR
  TT TZ UA UG UZ VN YU ZA ZM ZW
  (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR
  (OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG
  (AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW
  (EA) AM AZ BY KG KZ MD RU TJ TM
Publication Language: English
Filing Language: English
Fulltext Word Count: 9862

Fulltext Availability:
  Detailed Description
  Claims

Detailed Description
... sale terminals within physical stores.
  One aspect of the invention is thus a method of **customizing** an
  electronic catalog of products for individual customers of an online
  store. The method comprises: providing online access...portion
  corresponds to a subset of the products represented within the electronic
  catalog; identifying a **related order previously** placed by the
  customer; said **related order** being **related** to the subset of
  products; supplementing the portion of the electronic catalog with
  information about the **related order** ; and returning the portion, as
  supplemented with the information about the **related order** , for
  presentation to the customer. Inforniation about **previous orders** is
  thereby presented to the customer contextually during browsing of the
  electronic catalog.

  Another aspect...

Claim
  1 A method of **customizing** an · **electronic catalog** of products for
  individual
  customers of an online store, the method comprising:
  providing online access...

...portion corresponds to a subset of the products represented
  within the electronic catalog;
  identifying a **related order previously** placed by the customer; said
  related
  order being **related** to the subset of prod-acts;
  supplementing the portion of the electronic catalog with information
  about
  the **related order** ; and
  returning the portion, as supplemented with the information about the
  related order , for presentation to the customer;
  5 whereby information about **previous orders** is presented to the
  customer

' contextually during browsing of the electronic catalog.

2 The method...

6/3,K/3   **(Item 2 from file: 349)**
DIALOG(R)File 349:PCT FULLTEXT
(c) 2003 WIPO/Univentio. All rts. reserv.

00945941   **Image available**
MACHINE READABLE LABEL FOR TOKENS AND MEHTOD OF USE
ETIQUETTE LISIBLE PAR MACHINE POUR JETONS, ET PROCEDE D'UTILISATION
Patent Applicant/Assignee:
  KONINKLIJKE PHILIPS ELECTRONICS N V, Groenewoudseweg 1, NL-5621 BA
    Eindhoven, NL, NL (Residence), NL (Nationality)
Inventor(s):
  RAMSEY-CATAN Carolyn, Prof. Holstlaan 6, NL-5656 AA Eindhoven, NL,
Legal Representative:
  GROENENDAAL Antonius W M (agent), Internationaal Octrooibureau B.V.,
    Prof. Holstlaan 6, NL-5656 AA Eindhoven, NL,
Patent and Priority Information (Country, Number, Date):
  Patent: WO 200280118 A2 20021010 (WO 0280118)
  Application: WO 2002IB1007 20020327 (PCT/WO IB0201007)
  Priority Application: US 2001823873 20010331
Designated States: CN JP KR
  (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR
Publication Language: English
Filing Language: English
Fulltext Word Count: 19114
Fulltext Availability:
  Detailed Description

Detailed Description
... items at participating retailers and build a "wish lisf 'that they can
  post to a **personalized   web   page** .

  I 0 The **list** can be organized and emailed to others for gift- **related**
  occasions. **Shoppers** register at a mall kiosk, set up a password, and
  check out a scanner. Shoppers...

6/3,K/4   **(Item 3 from file: 349)**
DIALOG(R)File 349:PCT FULLTEXT
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00945911   **Image available**
MACHINE READABLE LABEL READER SYSTEM WITH VERSATILE DEFAULT MODE
SYSTEME DE LECTURE D'ETIQUETTES A LECTURE MACHINE AYANT UN MODE PAR DEFAUT
    VERSATILE
Patent Applicant/Assignee:
  KONINKLIJKE PHILIPS ELECTRONICS N V, Groenewoudseweg 1, NL-5621 BA
    Eindhoven, NL, NL (Residence), NL (Nationality)
Inventor(s):
  RAMSEY-CATAN Carolyn, Prof. Holstlaan 6, NL-5656 AA Eindhoven, NL,
Legal Representative:
  GROENENDAAL Antonius W M (agent), Internationaal Octrooibureau B.V.,
    Prof. Holstlaan 6, NL-5656 AA Eindhoven, NL,
Patent and Priority Information (Country, Number, Date):
  Patent: WO 200280086 A1 20021010 (WO 0280086)
  Application: WO 2002IB1036 20020328 (PCT/WO IB0201036)
  Priority Application: US 2001823563 20010331
Designated States: CN JP KR
  (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR
Publication Language: English
Filing Language: English

Search performed by Sylvia Keys   March 4, 2003

Fulltext Word Count: 20753
Fulltext Availability:
  Detailed Description

Detailed Description
... items at participating retailers and build a "wish list" that they can
  post to a **personalized web page** .

  I 0 The **list** can be organized and emailed to others for gift- **related**
  occasions. **Shoppers** register at a mall kiosk, set up a password, and
  check out a scanner. Shoppers...

  6/3,K/5   (Item 4 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
(c) 2003 WIPO/Univentio. All rts. reserv.

00945888   **Image available**
MACHINE READABLE LABEL READER SYSTEM FOR ARTICLES WITH CHANGEABLE STATUS
SYSTEME DE LECTURE D'ETIQUETTES LISIBLES PAR MACHINE POUR ARTICLES A ETAT
    MODIFIABLE
Patent Applicant/Assignee:
  KONINKLIJKE PHILIPS ELECTRONICS N V, Groenewoudseweg 1, NL-5621 BA
    Eindhoven, NL, NL (Residence), NL (Nationality)
Inventor(s):
  RAMSEY-CATAN Carolyn, Prof. Holstlaan 6, NL-5656 AA Eindhoven, NL,
Legal Representative:
  GROENENDAAL Antonius W M (agent), Internationaal Octrooibureau B.V.,
    Prof. Holstlaan 6, NL-5656 AA Eindhoven, NL,
Patent and Priority Information (Country, Number, Date):
  Patent: WO 200280060 A1 20021010 (WO 0280060)
  Application: WO 2002IB892 20020319 (PCT/WO IB0200892)
  Priority Application: US 2001823874 20010331
Designated States: CN JP KR
  (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR
Publication Language: English
Filing Language: English
Fulltext Word Count: 19168
Fulltext Availability:
  Detailed Description

Detailed Description
... items at participating retailers and build a "wish list" that they can
  post to a **personalized web page** .

  I 0 The **list** can be organized and emailed to others for gift- **related**
  occasions. **Shoppers** register at a mall kiosk, set up a password, and
  check out a scanner. Shoppers...

  6/3,K/6   (Item 5 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
(c) 2003 WIPO/Univentio. All rts. reserv.

00945885   **Image available**
MACHINE READABLE LABEL SYSTEM WITH OFFLINE CAPTURE AND PROCESSING
SYSTEME D'ETIQUETAGE LISIBLE PAR MACHINE AVEC SAISIE ET TRAITEMENT HORS
    LIGNE
Patent Applicant/Assignee:
  KONINKLIJKE PHILIPS ELECTRONICS N V, Groenewoudseweg 1, NL-5621 BA
    Eindhoven, NL, NL (Residence), NL (Nationality)
Inventor(s):
  RAMSEY-CATAN Carolyn, Prof. Holstlaan 6, NL-5656 AA Eindhoven, NL,
Legal Representative:
  GROENENDAAL Antonius W M (agent), Internationaal Octrooibureau B.V.,

`           ' Prof. Holstlaan 6, NL-5656 AA Eindhoven, NL,`
Patent and Priority Information (Country, Number, Date):
  Patent: WO 200280057 A2 20021010 (WO 0280057)
  Application: WO 2002IB1006 20020327 (PCT/WO IB0201006)
  Priority Application: US 2001823822 20010331
Designated States: CN JP KR
  (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR
Publication Language: English
Filing Language: English
Fulltext Word Count: 20847
Fulltext Availability:
  Detailed Description

Detailed Description
... items at participating retailers and build a "wish list" that they can
  post to a **personalized   web   page** .

  I 0 The **list** can be organized and emailed to others for gift- **related**
  occasions. **Shoppers** register at a mall kiosk, set up a password, and
  check out a scanner. Shoppers...

  6/3,K/7   (Item 6 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
(c) 2003 WIPO/Univentio. All rts. reserv.

00945867   **Image available**
MACHINE READABLE LABEL READER SYSTEM WITH VERSATILE RESPONSE SELECTION
SYSTEME   DE   LECTURE   D'ETIQUETTE   ASSIMILABLE   PAR   MACHINE A SELECTION DE
   REPONSE POLYVALENTE
Patent Applicant/Assignee:
  KONINKLIJKE PHILIPS ELECTRONICS N V, Groenewoudseweg 1, NL-5621 BA
    Eindhoven, NL, NL (Residence), NL (Nationality)
Inventor(s):
  RAMSEY-CATAN Carolyn, Prof. Holstlaan 6, NL-5656 AA Eindhoven, NL,
Legal Representative:
  GROENENDAAL Antonius W M (agent), Internationaal Octrooibureau B.V.,
    Prof. Holstlaan 6, NL-5656 AA Eindhoven, NL,
Patent and Priority Information (Country, Number, Date):
  Patent: WO 200280035 A2 20021010 (WO 0280035)
  Application: WO 2002IB992 20020326 (PCT/WO IB0200992)
  Priority Application: US 2001823548 20010331
Designated States: CN JP KR
  (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR
Publication Language: English
Filing Language: English
Fulltext Word Count: 4532
Fulltext Availability:
  Detailed Description

Detailed Description
... items at participating retailers and build a "wish list" that they can
  post to a **personalized   web   page** .

  I 0 The **list** can be organized and emailed to others for gift- **related**
  occasions. **Shoppers** register at

  6/3,K/8   (Item 7 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
(c) 2003 WIPO/Univentio. All rts. reserv.

00945866   **Image available**
MACHINE READABLE LABEL READER SYSTEM WITH ROBUST CONTEXT GENERATION
SYSTEME DE LECTEUR D'ETIQUETTES LISIBLES AUTOMATIQUEMENT AVEC GENERATION DE

Patent Applicant/Assignee:
  KONINKLIJKE PHILIPS ELECTRONICS N V, Groenewoudseweg 1, NL-5621 BA
    Eindhoven, NL, NL (Residence), NL (Nationality)
Inventor(s):
  RAMSEY-CATAN Carolyn, Prof. Holstlaan 6, NL-5656 AA Eindhoven, NL,
Legal Representative:
  GROENENDAAL Antonius W M (agent), Internationaal Octrooibureau B.V.,
    Prof. Holstlaan 6, NL-5656 AA Eindhoven, NL,
Patent and Priority Information (Country, Number, Date):
  Patent: WO 200280034 A2 20021010 (WO 0280034)
  Application: WO 2002IB974 20020320   (PCT/WO IB0200974)
  Priority Application: US 2001823554 20010331
Designated States: CN JP KR
  (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR
Publication Language: English
Filing Language: English
Fulltext Word Count: 20445
Fulltext Availability:
  Detailed Description

Detailed Description
... items at participating retailers and build a "wish list" that they can
   post to a **personalized   web   page** .

   I 0 The **list** can be organized and emailed to others for gift- **related**
   occasions. **Shoppers** register at a mall kiosk, set up a password, and
   check out a scanner. Shoppers...

  6/3,K/9   (Item 8 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
(c) 2003 WIPO/Univentio. All rts. reserv.

00869144   **Image available**
METHOD AND SYSTEM FOR GENERATING A PERSONALIZED SHOPPING LIST
PROCEDE   ET   SYSTEME   PERMETTANT   DE   GENERER   UNE   LISTE   DE   COMMISSIONS
    PERSONNALISEE
Patent Applicant/Assignee:
  CATALINA MARKETING INTERNATIONAL INC, 200 Carillon Parkway, St.
    Petersburg, FL 33716, US, US (Residence), US (Nationality)
Inventor(s):
  WILLIAMS Eric, 4300 W. Azeele Street, Tampa, FL 33609, US,
Legal Representative:
  NEIFELD Richard (agent), Neifeld IP Law, PC, Suite 1001, 2001 Jefferson
    Davis Hwy, Arlington, VA 22202, US,
Patent and Priority Information (Country, Number, Date):
  Patent: WO 200203224 A2-A3 20020110 (WO 0203224)
  Application: WO 2000US32436 20001206 (PCT/WO US0032436)
  Priority Application: US 2000609663 20000703
Designated States: AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CU CZ DE DK
  DZ EE ES FI GB GE GH GM HR HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT
  LU LV MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR
  TT UA UG UZ VN YU ZW
  (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR
  (OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
  (AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
  (EA) AM AZ BY KG KZ MD RU TJ TM
Publication Language: English
Filing Language: English
Fulltext Word Count: 17944

  Fulltext Availability:
  Claims

Claim
... of Claims 99-1 1 1.
113. Ahandhelddevicecomprising:
a memory device having embodied therein, data **related** to a personalized
 shopping
list; and
a processor in communication with said memory device, said processor
configured to: electronically...held device 1 1 3, wherein said processor
is fin-ther configured to receive said **personalized** shopping **list** by
receiving an **electronic** copy of said **personalized** shopping list to a
hand held device from said computer system. 1 7. The hand...

6/3,K/10   (Item 9 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
(c) 2003 WIPO/Univentio. All rts. reserv.

00836144   **Image available**
NETWORKED INTERACTIVE TOY SYSTEM
SYSTEME DE JOUETS INTERACTIFS EN RESEAU
Patent Applicant/Assignee:
  CREATOR LTD, 16 Basel Street, 49001 Petach Tikva, IL, IL (Residence), IL
    (Nationality), (For all designated states except: US)
Patent Applicant/Inventor:
  GABAI Oz, 156 Jabotinsky Street, 62330 Tel Aviv, IL, IL (Residence), IL
    (Nationality), (Designated only for: US)
  GABAI Jacob, 14 Klee Street, 62336 Tel Aviv, IL, IL (Residence), IL
    (Nationality), (Designated only for: US)
  SANDLERMAN Nimrod, 44 Churgin Street, 52356 Ramat Gan, IL, IL (Residence)
    , IL (Nationality), (Designated only for: US)
  WEISS Nathan, 7A Meltzer Street, 76285 Rehovot, IL, IL (Residence), IL
    (Nationality), (Designated only for: US)
  VECHT-LIFSCHITZ Susan Eve, c/o Sanford T. Colb & Co., P.O. Box 2273,
    76122 Rehovot, IL, IL (Residence), IL (Nationality), (Designated only
    for: US)
  PFEFFER Zvika, 10 Bezalel Street, 64683 Tel Aviv, IL, IL (Residence), IL
    (Nationality), (Designated only for: US)
Legal Representative:
  SANFORD T COLB & CO (agent), COLB, Sanford, T. , P.O. Box 2273, 76122
    Rehovot (et al), IL,
Patent and Priority Information (Country, Number, Date):
  Patent: WO 200169830 A2-A3 20010920 (WO 0169830)
  Application: WO 2001IL248 20010314 (PCT/WO IL0100248)
  Priority Application: US 2000189914 20000316; US 2000189915 20000316; US
    2000189916 20000316; US 2000190874 20000321; US 2000191300 20000321; US
    2000192011 20000324; US 2000192012 20000324; US 2000192013 20000324; US
    2000192014 20000324; US 2000193697 20000331; US 2000193699 20000331; US
    2000193702 20000331; US 2000193703 20000331; US 2000193704 20000331; US
    2000195861 20000407; US 2000195862 20000407; US 2000195863 20000407; US
    2000195864 20000407; US 2000195865 20000407; US 2000195866 20000407; US
    2000196227 20000410; US 2000197573 20000417; US 2000197576 20000417; US
    2000197577 20000417; US 2000197578 20000417; US 2000197579 20000417; US
    2000200508 20000428; US 2000200513 20000428; US 2000200639 20000428; US
    2000200640 20000428; US 2000200641 20000428; US 2000200647 20000428; US
    2000203175 20000508; US 2000203177 20000508; US 2000203182 20000508; US
    2000203244 20000508; US 2000204201 20000515; US 2000204200 20000515; US
    2000207126 20000525; US 2000207128 20000525; US 2000208105 20000526; US
    2000208390 20000530; US 2000208391 20000530; US 2000208392 20000530; US
    2000209471 20000605; US 2000210443 20000608; US 2000210445 20000608; US
    2000212696 20000619; US 2000215360 20000630; US 2000216237 20000705; US
    2000216238 20000705; US 2000217357 20000712; US 2000219234 20000718; US
    2000220276 20000724; US 2000221933 20000731; US 2000223877 20000808; US
    2000227112 20000822; US 2000229371 20000830; US 2000229648 20000831; US
    2000231105 20000908; US 2000231103 20000908; US 2000234883 20000925; US
    2000234895 20000925; US 2000239329 20001010; US 2000253362 20001127; US

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU
 CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR
 KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE
 SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW
 (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR
 (OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
 (AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
 (EA) AM AZ BY KG KZ MD RU TJ TM
Publication Language: English
Filing Language: English
Fulltext Word Count: 189040

Fulltext Availability:
 Detailed Description

Detailed Description
... facilitator and aid to the seller or purchaser. Alternatively in case
 many users wish to **purchase** the same or **related** items, the toy (-Via
 the server to which it is connected) organizes
 16
 a volume...

 6/3,K/11 **(Item 10 from file: 349)**
DIALOG(R)File 349:PCT FULLTEXT
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00806392
TECHNOLOGY SHARING DURING ASSET MANAGEMENT AND ASSET TRACKING IN A
 NETWORK-BASED SUPPLY CHAIN ENVIRONMENT AND METHOD THEREOF
PARTAGE TECHNOLOGIQUE LORS DE LA GESTION ET DU SUIVI DU PARC INFORMATIQUE
 DANS UN ENVIRONNEMENT DU TYPE CHAINE D'APPROVISIONNEMENT RESEAUTEE, ET
 PROCEDE ASSOCIE
Patent Applicant/Assignee:
 ACCENTURE LLP, 1661 Page Mill Road, Palo Alto, CA 94304, US, US
  (Residence), US (Nationality)
Inventor(s):
 MIKURAK Michael G, 108 Englewood Blvd., Hamilton, NJ 08610, US,
Legal Representative:
 HICKMAN Paul L (agent), Oppenheimer Wolff & Donnelly, LLP, 38th Floor,
  2029 Century Park East, Los Angeles, CA 90067-3024, US,
Patent and Priority Information (Country, Number, Date):
 Patent: WO 200139086 A2 20010531 (WO 0139086)
 Application: WO 2000US32310 20001122 (PCT/WO US0032310)
 Priority Application: US 99444653 19991122; US 99447623 19991122
Designated States: AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ DE
 DK DM DZ EE ES FI GB GE GH GM HR HU ID IL IS JP KE KG KP KR KZ LC LK LR
 LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL
 TJ TM TR TT TZ UA UG UZ VN YU ZW
 (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR
 (OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
 (AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
 (EA) AM AZ BY KG KZ MD RU TJ TM
Publication Language: English
Filing Language: English
Fulltext Word Count: 156214

Fulltext Availability:
 Detailed Description

Detailed Description
... providing the shopping basket function is provided as a separate
 shopping basket window from a **catalog** window on which **online** shop
 item data is displayed. The shopping basket window is displayed on the

• catalog window...goods and services.

To meet this need, several companies have developed computer
architectures for onfine **electronic** **catalog** sales using, for example,
the Internet as a transport
mechanism to transmit data representing purchase...

6/3,K/12 **(Item 11 from file: 349)**
DIALOG(R)File 349:PCT FULLTEXT
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00806389
SCHEDULING AND PLANNING BEFORE AND PROACTIVE MANAGEMENT DURING MAINTENANCE
AND SERVICE IN A NETWORK-BASED SUPPLY CHAIN ENVIRONMENT
PROGRAMMATION ET PLANIFICATION ANTICIPEE, ET GESTION PROACTIVE AU COURS DE
LA MAINTENANCE ET DE L'ENTRETIEN D'UN ENVIRONNEMENT DU TYPE CHAINE
D'APPROVISIONNEMENT RESEAUTEE
Patent Applicant/Assignee:
  ACCENTURE LLP, 1661 Page Mill Road, Palo Alto, CA 94304, US, US
    (Residence), US (Nationality)
Inventor(s):
  MIKURAK Michael G, 108 Englewood Boulevard, Hamilton, NJ 08610, US,
Legal Representative:
  HICKMAN Paul L (agent), Oppenheimer Wolff & Donnelly, LLP, 38th Floor,
    2029 Century Park East, Los Angeles, CA 90067-3024, US,
Patent and Priority Information (Country, Number, Date):
  Patent: WO 200139082 A2 20010531 (WO 0139082)
  Application: WO 2000US32228 20001122 (PCT/WO US0032228)
  Priority Application: US 99447625 19991122; US 99444889 19991122
Designated States: AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES
  FI GB GE GH GM HR HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD
  MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG UZ
  VN YU ZW
  (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR
  (OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
  (AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
  (EA) AM AZ BY KG KZ MD RU TJ TM
Publication Language: English
Filing Language: English
Fulltext Word Count: 152479

Fulltext Availability:
  Detailed Description

Detailed Description
... goods and services.

To meet this need, several companies have developed computer
architectures for orifine **electronic** **catalog** sales using, for
example, the Internet as a transport mechanism to transmit data
representing purchase...The user profile is preferably created in a
manner that predicts buying tendencies. The virtual **shopping**
environment is tailored automatically based on the user profile.
A plurality of items (1.e...for example, one-day), so that the user may
evaluate the software product for possible **purchase** of a regular
license. Since software can be copied and moved easily from one like...

6/3,K/13 **(Item 12 from file: 349)**
DIALOG(R)File 349:PCT FULLTEXT
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00761431
A SYSTEM, METHOD, AND ARTICLE OF MANUFACTURE FOR PROVIDING COMMERCE-RELATED

WEB APPLICATION SERVICES
SYSTEME, PROCEDE ET ARTICLE MANUFACTURE DESTINES A LA FOURNITURE DE
    SERVICES D'APPLICATION DANS LE WEB LIES AU COMMERCE
Patent Applicant/Assignee:
  ACCENTURE LLP, 100 South Wacker Drive, Chicago, IL 60606, US, US
    (Residence), US (Nationality)
Inventor(s):
  GUHEEN Michael F, 2218 Mar East Street, Tiburon, CA 94920, US,
  MITCHELL James D, 3004 Alma, Manhattan Beach, CA 90266, US,
  BARRESE James J, 757 Pine Avenue, San Jose, CA 95125, US,
Legal Representative:
  BRUESS Steven C (agent), Merchant & Gould P.C., P.O. Box 2903,
    Minneapolis, MN 55402-0903, US,
Patent and Priority Information (Country, Number, Date):
  Patent: WO 200073957 A2-A3 20001207 (WO 0073957)
  Application: WO 2000US14420 20000525 (PCT/WO US0014420)
  Priority Application: US 99321492 19990527
Designated States: AE AG AL AM AT AT (utility model) AU AZ BA BB BG BR BY
  CA CH CN CR CU CZ CZ (utility model) DE DE (utility model) DK DK (utility
  model) DM DZ EE EE (utility model) ES FI FI (utility model) GB GD GE GH
  GM HR HU ID IL IN IS JP KE KG KP KR KR (utility model) KZ LC LK LR LS LT
  LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SK
  (utility model) SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW
  (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE
  (OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
  (AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
  (EA) AM AZ BY KG KZ MD RU TJ TM
Publication Language: English
Filing Language: English
Fulltext Word Count: 150171

Fulltext Availability:
  Detailed Description

Detailed Description
... A system, method, and article of manufacture are provided that afford
  a
combination of commerce- **related** web application services. Various
features are included such as allowing purchase of products and services
via a displayed **catalog** . As an option, such **catalog** may be
personalized . In various embodiments, a virtual shopping cart
environment may be provided. Further, data, i.e...

  6/3,K/14   (Item 13 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
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00443927
A COMMUNICATION SYSTEM ARCHITECTURE
ARCHITECTURE D'UN SYSTEME DE COMMUNICATION
Patent Applicant/Assignee:
  MCI WORLDCOM INC,
  EASTEP Guido M,
  LITZENBERGER Paul R,
  OREBAUGH Shannon R,
  ELLIOTT Isaac K,
  STELLE Rick,
  SCHRAGE Bruce,
  BAXTER Craig A,
  ATKINSON Wesley,
  KNOSTMAN Chuck,
  CHEN Bing,
  VANDERSLUIS Kristan,
 Inventor(s):

    EASTEP Guido M,
    LITZENBERGER Paul R,
    OREBAUGH Shannon R,
    ELLIOTT Isaac K,
    STELLE Rick,
    SCHRAGE Bruce,
    BAXTER Craig A,
    ATKINSON Wesley,
    KNOSTMAN Chuck,
    CHEN Bing,
    VANDERSLUIS Kristan,
    JUN Fang DI,

Fulltext Availability:
  Detailed Description

Detailed Description
... 154
  Q. Two-way Pager Configuration Control and Response to Park
  and Page
  ....
  .... 155 R. **Personalized** Greetings
  155
  S. **List** Management
  ....
  ... 155 T. Global Message Handling
  156
  X. INTERNET TELEPHONY AND RELATED SERVICES 157
  A...backbone.

  The main differentiation of quality of service will be voice recognition
  which will be **related** to bandwidth usage. If needed, the proposed IETF
  Resource
  reSerVation setup Protocol (RSVP) can be...in which the next event in
  queue is
  received and identified. The queue is a **First** In/ **First** Out (FIFO)
  queue that
  feeds the Process Events component 402 with network events, topology
  events...
?

?ds

Set   Items   Description
S1   42542   (CATALOG? ? OR CATALOGUE? OR BROCHURE? OR LIST? ?)
S2   2121   S1(3N)(ONLINE OR ON()LINE OR INTERACTIV? OR ELECTRONIC? OR
                  WEB OR INTERNET OR COMPUTERI? OR AUTOMATE? OR WORLDWIDEWEB OR
                  WORLD()WIDE()WEB OR WEBSITE? OR WEBPAGE? OR WEB()(PAGE? OR SI-
                  TE?) OR NETWORK?)
S3   22395   CUSTOMI? OR PERSONALIZ? OR PERSONALIS? OR INDIVIDUALI? OR -
                  PREFERENC? OR TAILOR?
S4   27153   (PRIOR OR FORMER OR RELATED OR ACCOUNT()SPECIFIC? OR FIRST
                  OR PREVIOUS? OR PRECED?)(5N)(ORDER? ? OR PURCHAS? OR REQUEST?
                  OR SHOPP? OR ACQUIR? OR ACQUISIT?)
S5   77   S2 AND S3
S6   1   S5 AND S4

Search performed by Sylvia Keys   March 4, 2003

DIALOG(R)File 350:Derwent WPIX
(c) 2003 Thomson Derwent. All rts. reserv.

015080549   **Image available**
WPI Acc No: 2003-141067/200313
XRPX Acc No: N03-111992
  Method of customizing **an** on - line catalog **of products for
  individual customers by combining the catalog with information about**
  previous orders **made by that customer and sending the combined
  information to the customer**
Patent Assignee: AMAZON.COM HOLDINGS INC (AMAZ-N)
Inventor: ALLOCCA W W; BEZOS J P; LOCK E N; LOCKHART W L; MOHIT M S;
  SUBRAMANIAM S
Number of Countries: 099 Number of Patents: 001
Patent Family:
Patent No   Kind   Date   Applicat No   Kind   Date   Week
WO 2003005151 A2   20030116 WO 2002US20683 A   20020628 200313 B

Priority Applications (No Type Date): US 2001900487 A 20010706
Patent Details:
Patent No Kind Lan Pg   Main IPC   Filing Notes
WO 2003005151 A2 E   34 G06F-000/00
    Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA
    CH CN CO CR CU CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN
    IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ
    OM PH PL PT RO RU SD SE SG SI SK SL TJ TM TN TR TT TZ UA UG UZ VN YU ZA
    ZM ZW
    Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR
    IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZM ZW

Abstract (Basic): WO 2003005151 A2
        NOVELTY - When a customer accesses a web page for a particular
    product the page is supplemented with information such as status or
    account information about **related   orders** placed **previously** by the
    customer. Information about a customer's **related   orders** may be
    maintained in a cache during a browsing session with the cache being
    updated during the session to reflect customer actions. The information
    about **related   orders** may be an **order** for a product represented in
    the page accessed by the customer or may be for a **related** product.
    Information about **related   orders** may be added to other pages such
    as product category pages or shopping cart pages.
        DETAILED DESCRIPTION - INDEPENDENT CLAIMS are included for
        (a) an online store system including an **electronic   catalog** of
    products and a server to supplement the catalog information with
    information about **related   orders** placed by the user
        (b) and a computer-implemented method of providing account-specific
    information to users of an online store
        USE - Online shopping.
        ADVANTAGE - Automatically provides customers with details of their
    previous   orders or their account while they are browsing a catalog.
        DESCRIPTION OF DRAWING(S) - Figure 6 is a flow drawing of the
    process.
        pp; 34 DwgNo 6/6
 Title Terms: METHOD; **CUSTOMISATION** ; LINE; CATALOGUE; PRODUCT; INDIVIDUAL;
   CUSTOMER; COMBINATION; CATALOGUE; INFORMATION; ORDER; MADE; CUSTOMER;
   SEND; COMBINATION; INFORMATION; CUSTOMER
Derwent Class: T01
International Patent Class (Main): G06F-000/00
File Segment: EPI

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File 344:Chinese Patents Abs Aug 1985-2003/Jan
          (c) 2003 European Patent Office
  File 347:JAPIO Oct 1976-2002/Oct(Updated 030204)
          (c) 2003 JPO & JAPIO
File 350:Derwent WPIX 1963-2003/UD,UM &UP=200315
          (c) 2003   Thomson Derwent
File 348:EUROPEAN PATENTS 1978-2003/Feb W04
          (c) 2003 European Patent Office
File 349:PCT FULLTEXT 1979-2002/UB=20030227,UT=20030220
          (c) 2003 WIPO/Univentio

?ds


Set      Items     Description
S1         33      AU='BEZOS J P':AU='BEZOS M'
S2         12      S1 AND CATALOG? ?
S3          7      AU='MOHIT KISHOER PRASAD':AU='MOHITO BATONAGAA'
S4          3      S3 AND CATALOG? ?
S5         14      AU='LOCKHART W':AU='LOCKHART WAYNE A'
S6          2      S5 AND CATALOG? ?
S7         12      AU='LOCK E A':AU='LOCK F'
S8          2      S7 AND CATALOG? ?
S9          6      AU='ALLOCCA W':AU='ALLOCCO'
S10        35      AU='SUBRAMANIAM S':AU='SUBRAMANIAM SUNDARARAJAN'
S11         2      S10 AND CATALOG? ?
```

DIALOG(R)File 350:Derwent WPIX
(c) 2003 Thomson Derwent. All rts. reserv.

015080549   **Image available**
WPI Acc No: 2003-141067/200313
XRPX Acc No: N03-111992
   Method of customizing an on-line catalog **of products for individual
   customers by combining the** catalog **with information about previous
   orders made by that customer and sending the combined information to the
   customer**
Patent Assignee: AMAZON.COM HOLDINGS INC (AMAZ-N)
Inventor: ALLOCCA W W; **BEZOS J P** ; LOCK E N; LOCKHART W L; MOHIT M S;
   SUBRAMANIAM S
Number of Countries: 099 Number of Patents: 001
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
WO 2003005151	A2	20030116	WO 2002US20683	A	20020628	200313	B

Priority Applications (No Type Date): US 2001900487 A 20010706
Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
WO 2003005151	A2	E	34	G06F-000/00	

   Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA
   CH CN CO CR CU CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN
   IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ
   OM PH PL PT RO RU SD SE SG SI SK SL TJ TM TN TR TT TZ UA UG UZ VN YU ZA
   ZM ZW
   Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR
   IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZM ZW

   Method of customizing an on-line catalog **of products for individual
   customers by combining the** catalog **with information about previous
   orders made by that customer and sending the combined information to...**
...Inventor: **BEZOS J P**

Abstract (Basic):
...   a) an online store system including an electronic **catalog** of
   products and a server to supplement the **catalog** information with
   information about related orders placed by the user...

...customers with details of their previous orders or their account while
   they are browsing a **catalog** .

DIALOG(R)File 350:Derwent WPIX
(c) 2003 Thomson Derwent. All rts. reserv.

013051189   **Image available**
WPI Acc No: 2000-223043/200019
XRPX Acc No: N00-167093
   **Internet-based customer referral method for enabling individual and
   business entities to market products, in which an associate reviews
   and/or recommendations on specific products sold by merchant**
Patent Assignee: AMAZONCOM INC (AMAZ-N)
Inventor: **BEZOS J P** ; KAPHAN S J; RATAJAK E L; SCHONHOFF T K
Number of Countries: 001 Number of Patents: 001
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
US 6029141	A	20000222	US 97883770	A	19970627	200019	B

Priority Applications (No Type Date): US 97883770 A 19970627

Search performed by Sylvia Keys   March 4, 2003

Patent Details:
Patent No Kind Lan Pg   Main IPC   Filing Notes
US 6,029141   A   26 G06F-017/60

Inventor: **BEZOS J P ...**

Abstract (Basic):
...   register as associates. Following registration, the associate
      sets up a web site to distribute hypertextual **catalog** documents that
      includes marketing information eg. product reviews and recommendations
      about selected products of the...

2/3,K/3   (Item 1 from file: 348)
DIALOG(R)File 348:EUROPEAN PATENTS
(c) 2003 European Patent Office. All rts. reserv.

01329547
Method and system for placing a purchase order via a communications network
Verfahren und System zum Aufgeben einer Bestellung via eines Netzwerks
Methode   et   systeme   pour   effectuer   une   commande   par   un   reseau   de
   communication
PATENT ASSIGNEE:
  Amazon.Com, Inc., (2248441), 1516 Second Avenue, Seattle, WA 98101, (US),
     (Applicant designated States: all)
INVENTOR:
  Hartman, Peri, 417 Prospect Street, Seattle, Washington 98109, (US)
  Kaphan, Shel, 7748, 32nd Avenue N.E., Seattle, Washington 98115, (US)
  Bezos, Jeffrey P. , 81 Vine Street, Apt. 203, Seattle, Washington 98101,
     (US)
  Spiegel, Joel, 14026 227th Avenue Northeast, Woodinville, Washington
     98072, (US
LEGAL REPRESENTATIVE:
  Grunecker, Kinkeldey, Stockmair & Schwanhausser Anwaltssozietat (100721)
     , Maximilianstrasse 58, 80538 Munchen, (DE)
PATENT (CC, No, Kind, Date): EP 1134680 A1 010919 (Basic)
APPLICATION (CC, No, Date):   EP 2001113935 980911;
PRIORITY (CC, No, Date): US 928951 970912; US 46503 980323
DESIGNATED STATES: AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LI;
   LU; MC; NL; PT; SE
EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI
RELATED PARENT NUMBER(S) - PN (AN):
  EP 902381 (EP 98117261)
INTERNATIONAL PATENT CLASS: G06F-017/60; G06F-003/033
ABSTRACT WORD COUNT: 192
NOTE:
  Figure number on first page: 1A

LANGUAGE (Publication,Procedural,Application): English; English; English
FULLTEXT AVAILABILITY:
Available Text Language   Update   Word Count
      CLAIMS A (English)   200138   1494
      SPEC A   (English)   200138   8917
Total word count - document A   10411
Total word count - document B   0
Total word count - documents A + B   10411

INVENTOR:
... US)
  Bezos, Jeffrey P ...

...SPECIFICATION g., a common carrier). A server computer system may
  provide an electronic version of a **catalog** that lists the items that
  are available. A user, who is a potential purchaser, may browse through
  the **catalog** using a browser and select various items that are to be

purchased. When the user...

' ...information transmitted when placing an order.
      The selection of the various items from the electronic **catalogs** is
    generally based on the "shopping cart" model. When the purchaser selects
    an item from the electronic **catalog** , the server computer system
    metaphorically adds that item to a shopping cart. When the purchaser...

    ...interactions by the purchaser. For example, the purchaser selects the
    various items from the electronic **catalog** , and then indicates that the
    selection is complete. The purchaser is then presented with an...

      2/3,K/4   (Item 2 from file: 348)
    DIALOG(R)File 348:EUROPEAN PATENTS
    (c) 2003 European Patent Office. All rts. reserv.

    01222221
    **SYSTEMS   AND   METHODS FOR ASSISTING USERS IN SELECTING AND EVALUATING ITEMS
        FROM AN ELECTRONIC   CATALOG**
    **SYSTEMES   ET PROCEDES D'ASSISTANCE AUX UTILISATEURS POUR CHOISIR ET EVALUER
        DES ARTICLES DANS UN CATALOGUE ELECTRONIQUE**
    PATENT ASSIGNEE:
      Amazon.Com, Inc., (2248444), Suite 1200, 1200 12th Avenue South, Seattle,
        WA 98144, (US), (Applicant designated States: all)
    INVENTOR:
        BEZOS, Jeffrey, P. , 1516 2nd Avenue, Seattle, WA 98101, (US)
      SPIEGEL, Joel, R., 14026 227th Avenue NE, Woodinville, WA 98072, (US)
      MCAULIFFE, Jon, 615 Bellevue Avenue East 101, Seattle, WA 98102, (US
    PATENT (CC, No, Kind, Date):
                                WO 2000062223   001019
    APPLICATION (CC, No, Date):   EP 2000928998 000329; WO 2000US40077   000329
    PRIORITY (CC, No, Date): US 128557 P 990409; US 377447 990819; US 377322
        990819
    DESIGNATED STATES: AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; LI
    EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI
    INTERNATIONAL PATENT CLASS: G06F-017/60
    LANGUAGE (Publication,Procedural,Application): English; English; English
    **SYSTEMS   AND   METHODS FOR ASSISTING USERS IN SELECTING AND EVALUATING ITEMS
        FROM AN ELECTRONIC   CATALOG**
    INVENTOR:
        BEZOS, Jeffrey, P ...

      2/3,K/5   (Item 3 from file: 348)
    DIALOG(R)File 348:EUROPEAN PATENTS
    (c) 2003 European Patent Office. All rts. reserv.

    01049905
    Method and system for placing a purchase order via a communications network
    System und Verfahren zum Bestellen uber elektronisches Nachrichtennetzwerk
    **Methode   et   systeme pour effectuer une commande par un reseau de
        communication**
    PATENT ASSIGNEE:
      Amazon.Com, Inc., (2248441), 1516 Second Avenue, Seattle, WA 98101, (US),
        (applicant designated states:
        AT;BE;CH;CY;DE;DK;ES;FI;FR;GB;GR;IE;IT;LI;LU;MC;NL;PT;SE)
    INVENTOR:
        Bezos, Jeffrey, P. , 81 Vine Street, 203, Seattle, WA 98101, (US)
      Kaphan, Shel, 7748, 32nd Avenue North East, Seattle, WA 98115, (US
    LEGAL REPRESENTATIVE:
      Grunecker, Kinkeldey, Stockmair & Schwanhausser Anwaltssozietat (100721)
        , Maximilianstrasse 58, 80538 Munchen, (DE)
    PATENT (CC, No, Kind, Date): EP 927945 A2 990707 (Basic)
                                  EP 927945 A3 990714

APPLICATION (CC, No, Date):   EP 99105948 980911;
PRIORITY (CC, No, Date): US 928951 970912; US 46503 980323
. DESIGNATED STATES: AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LI;
    LU; MC; NL; PT; SE
RELATED PARENT NUMBER(S) - PN (AN):
    EP 902381 (EP 981172612)
INTERNATIONAL PATENT CLASS: G06F-017/60;
ABSTRACT WORD COUNT: 192

LANGUAGE (Publication,Procedural,Application): English; English; English
FULLTEXT AVAILABILITY:
Available Text Language   Update   Word Count
        CLAIMS A (English) 9927   462
        SPEC A   (English) 9927   8919
Total word count - document A   9381
Total word count - document B   0
Total word count - documents A + B   9381

INVENTOR:
    Bezos, Jeffrey, P ...

...SPECIFICATION g., a common carrier). A server computer system may
    provide an electronic version of a **catalog** that lists the items that
    are available. A user, who is a potential purchaser, may browse through
    the **catalog** using a browser and select various items that are to be
    purchased. When the user...

...information transmitted when placing an order.
    The selection of the various items from the electronic **catalogs** is
    generally based on the "shopping cart" model. When the purchaser selects
    an item from the electronic **catalog** , the server computer system
    metaphorically adds that item to a shopping cart. When the purchaser...

...interactions by the purchaser. For example, the purchaser selects the
    various items from the electronic **catalog** , and then indicates that the
    selection is complete. The purchaser is then presented with an...

2/3,K/6   (Item 4 from file: 348)
DIALOG(R)File 348:EUROPEAN PATENTS
(c) 2003 European Patent Office. All rts. reserv.

00999063
Method and system for placing a purchase order via a communications network
Verfahren   und   System   zum   Aufgeben   einer   Bestellung   via   eines
Kommunikationsnetzwerks
Methode   et   systeme   pour   effectuer   une   commande   par   un   reseau   de
communication
PATENT ASSIGNEE:
    Amazon.Com, Inc., (2248441), 1516 Second Avenue, Seattle, WA 98101, (US),
        (applicant designated states:
        AT;BE;CH;CY;DE;DK;ES;FI;FR;GB;GR;IE;IT;LI;LU;MC;NL;PT;SE)
INVENTOR:
    Hartman, Peri, 417 Prospect Street, Seattle, Washington 98109, (US)
    Bezos, Jeffrey P. , 81 Vine Street, 203, Seattle, Washington 98101, (US)
    Kaphan, Shel, 7749 32ns Avenue N.E., Seattle, Washington 98115, (US)
    Spiegel, Joel, 14026 227th Avenue Northeast, Woodinville, Washington
        98115, (US
LEGAL REPRESENTATIVE:
    Grunecker, Kinkeldey, Stockmair & Schwanhausser Anwaltssozietat (100721)
    , Maximilianstrasse 58, 80538 Munchen, (DE)
PATENT (CC, No, Kind, Date): EP 902381 A2 990317 (Basic)
                              EP 902381 A3 990324
APPLICATION (CC, No, Date):   EP 98117261 980911;
PRIORITY (CC, No, Date): US 928951 970912; US 46503 980323

            Search performed by Sylvia Keys   March 4, 2003

DESIGNATED STATES: AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LI;
   LU; MC; NL; PT; SE
EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI
RELATED DIVISIONAL NUMBER(S) - PN (AN):
   EP 927945 (EP 99105948)
       (EP 2001113935)
INTERNATIONAL PATENT CLASS: G06F-017/60;
ABSTRACT WORD COUNT: 192

LANGUAGE (Publication,Procedural,Application): English; English; English
FULLTEXT AVAILABILITY:
Available Text Language   Update   Word Count
       CLAIMS A (English) 9911   2297
       SPEC A   (English) 9911   8917
Total word count - document A   11214
Total word count - document B   0
Total word count - documents A + B   11214

INVENTOR:
... US)
   Bezos, Jeffrey P ...

...SPECIFICATION g., a common carrier). A server computer system may
   provide an electronic version of a **catalog** that lists the items that
   are available. A user, who is a potential purchaser, may browse through
   the **catalog** using a browser and select various items that are to be
   purchased. When the user...

...information transmitted when placing an order.
   The selection of the various items from the electronic **catalogs** is
   generally based on the "shopping cart" model. When the purchaser selects
   an item from the electronic **catalog** , the server computer system
   metaphorically adds that item to a shopping cart. When the purchaser...

...interactions by the purchaser. For example, the purchaser selects the
   various items from the electronic **catalog** , and then indicates that the
   selection is complete. The purchaser is then presented with an...

   2/3,K/7   (Item 1 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
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00975217   **Image available**
**CONTEXTUAL PRESENTATION OF INFORMATION ABOUT RELATED ORDERS DURING BROWSING
      OF AN ELECTRONIC CATALOG**
**PRESENTATION CONTEXTUELLE D'INFORMATIONS PORTANT SUR DES COMMANDES CONNEXES
      AU COURS DE L'EXPLORATION D'UN CATALOGUE ELECTRONIQUE**
Patent Applicant/Assignee:
   AMAZON COM HOLDINGS INC, 1200 12th Avenue South, Suite 1200, Seattle, WA
      98144, US, US (Residence), US (Nationality)
Inventor(s):
   BEZOS Jeffrey P , P.O.Box 81226, Seattle, WA 98108, US,
   MOHIT Maryam S, 1817 7th Avenue West, Seattle, WA 98119, US,
   LOCKHART Walker L, 606 E. Thomas Street, #G, Seattle, WA 98102, US,
   LOCK Ericka N, 4427 246th Avenue SE, Issaquah, WA 98029, US,
   ALLOCCA William W, 4919 127th Place SE, Bellevue, WA 98006, US,
   SUBRAMANIAM Suguna, 501 141st Avenue SE, #31, Bellevue, WA 98007, US
Legal Representative:
   DELANEY Karoline A (agent), KNOBBE, MARTENS, OLSON & BEAR, LLP, 620
      Newport Center Drive, Sixteenth Floor, Newport Beach, CA 92660, US,
Patent and Priority Information (Country, Number, Date):
   Patent: WO 200305151 A2 20030116 (WO 0305151)
   Application: WO 2002US20683 20020628 (PCT/WO US0220683)
   Priority Application: US 2001900487 20010706

                   Search performed by Sylvia Keys   March 4, 2003

CONTEXTUAL PRESENTATION OF INFORMATION ABOUT RELATED ORDERS DURING BROWSING OF AN ELECTRONIC CATALOG

Inventor(s):
  BEZOS Jeffrey P ...
Fulltext Availability:
  Detailed Description
  Claims

English Abstract
  ...sensitive information (112, 212) to customers about their prior orders
  during browsing of an electronic **catalog** of products. In one
  embodiment, when a customer accesses a detail page (110) for a...

Detailed Description
  CONTEXTUAL PRESENTATION OF INFORMATION ABOUT
  RELATED ORDERS DURING BROWSING OF AN ELECTRONIC **CATALOG**
  FIELD OF THE INVENTION
  This invention relates to information filtering and retrieval systems.
  More specifically...

  ...processing methods for assisting users in accessing accountspecific
  information associated with items in an electronic **catalog** .

  I 0
  BACKGROUND OF THE INVENTION
  With the increasing popularity of computer networks, it has...

  ...to set up online stores for marketing and selling products. These stores
  typically include electronic **catalogs** that can be browsed interactively
  by potential customers via the 1 5 Internet, an online...
  context-sensitive information to customers about their prior orders
  during browsing of an online, electronic **catalog** of products. In
  accordance with one aspect of the invention, when a customer accesses a
  portion of the electronic **catalog** associated with a particular subset
  of products (e.g., a specific product or product category...are thus
  presented with information about their previous orders during ordinary
  browsing of the electronic **catalog** . In addition, this information is
  presented in conjunction with the **catalog** items to which it pertains.
  Any of a variety of other types of account-specific...physical stores.

  One aspect of the invention is thus a method of customizing an electronic
   catalog of products for individual customers of an online store. The
  method comprises: providing online access to an electronic **catalog** of
  products that are available for purchase; receiving a request from an
  online customer for a portion of the electronic **catalog** , wherein the
  portion corresponds to a subset of the products represented within the
  electronic **catalog** ; identifying a related order previously placed by
  the customer; said related order being related to the subset of products;
  supplementing the portion of the electronic **catalog** with information
  about the related order; and returning the portion, as supplemented with
  the information...

...about previous orders is thereby presented to the customer contextually
during browsing of the electronic **catalog** .

Another aspect of the invention is a computer-implemented method of
providing inforination about prior an online store. The method comprises.

providing online access to an electronic **catalog** of products that are
available for purchase; receiving a request from an online customer for
information from the electronic **catalog** associated with a subset of the
products represented therein; identifying a related order previously
placed...

...and responding to the request by sending to the online customer
information from the electronic **catalog** associated with the subset of
products together with information about the related order. Customers are
thereby presented with context-sensitive information about their
previous orders during browsing of the electronic **catalog** .

The invention further includes an online store system, comprising: an
electronic 1 5 **catalog** of products; and a server system that provides
online access to the electronic **catalog** of products and provides
functionality for customers to purchase products from the electronic
catalog . The server system is responsive to a request from a customer
for a page from the electronic **catalog** by supplementing the page with
information about a related order placed by the customer, whereby
customers are presented with context-dependent information about related
orders during browsing of the electronic **catalog** .

The ...to users of an online store. The method comprises: providing
online access to an electronic **catalog** of products in which users may
navigate to product detail pages to obtain detailed infon...

...maintaining user-specific order histories representing orders placed by
users for products in the electronic **catalog** ; and when a user accesses
a product detail page of a first product that was...a customer with
context-sensitive account or accountspecific information as the customer
accesses a product **catalog** of an online merchant or ...the merchant
web site includes tools for browsing, searching, and purchasing products
from the online **catalog** of products. In other embodiments, the
invention may be embodied within a system in which customers access the
catalog via an interactive television system, an online services
network, a voice interface, a point-of...

...Further, the invention may be embodied within an "electronic mall"
system in which the electronic **catalog** includes the product offerings
of many different online merchants.

In the illustrated embodiment, when a...these orders for related
products.

An important benefit of displaying the order information within the
catalog pages to which the order information pertains is that the
customer is notified of prior...assisting customers of a merchant web
site in locating and evaluating products within an electronic **catalog** .
The products may include, for ...provide various services for enabling
customers to browse, search, and make purchases from the online **catalog**
. hi addition, information about existing customers of the web site may
be stored in a...computing
device that enables a customer to interactively browse a remote web site
or online **catalog** through the communication medium 330 using, for
example, a web browser 312, such as NetscapeONavigatororMicrosoft...

Claim
  1 A method of customizing an electronic **catalog** of products for

individual
customers of an online store, the method comprising:
providing online access to an electronic **catalog** of products that are
available for purchase;
receiving a request fi-om an online customer for a portion of the
electronic **catalog** , wherein the portion corresponds to a subset of the
products represented
within the electronic **catalog** ;
identifying a related order previously placed by the customer; said
related
order being related to the subset of prod-acts;
supplementing the portion of the electronic **catalog** with information
about
the related order; and
returning the ...information about previous orders is presented to the
customer
contextually during browsing of the electronic **catalog** .

2 The method as in Claim 1, wherein supplementing the portion of the
electronic **catalog** comprises supplementing the portion with information
about a current status of the related order. 3...product.

6 The method as in Claim 1, wherein supplementing the portion of the
electronic **catalog** comprises including within the portion an indication
that a product represented therein is incompatible with...to customers of
an online store, the method comprising:
providing online access to an electronic **catalog** of products that are
available for purchase;
receiving a request fi-om an online customer for information from the
electronic **catalog** associated with a subset of the products represented
therein; identifying a related order previously placed...

...and
responding to the request by sending to the online customer information
from the electronic **catalog** associated with the subset of products
together with
information about ...are presented with context-sensitive information
about
their previous orders during browsing of the electronic **catalog** .

14 The method of Claim 13, wherein the information about the related
order
comprises information...the method is performed by a system that
provides voice-based access to the electronic **catalog** .

26 The method of Claim 13, wherein the method is performed by an
interactive
television system.

27 An online store system, comprising:
an electronic **catalog** of products; and
a server system that provides online access to the electronic **catalog**
of
products and provides functionality for customers to purchase products
from the
electronic **catalog** ;
wherein the server system is responsive to a request from a customer for
a page from the electronic **catalog** by supplementing the page with
information about a related order placed by the customer, whereby
customers are presented with context-dependent information about related
orders during browsing of the
electronic **catalog** .
28 The online store system of Claim 27, wherein the server system is
...of an online store, the method comprising:
1 5 providing online access to an electronic **catalog** of products in

Search performed by Sylvia Keys   March 4, 2003

which users may navigate to product detail pages to obtain detailed
information...
.   .
...maintaining user-specific order histories representing orders placed by
users
for products in the electronic **catalog** ; and
when a user accesses a product detail page of a first product that was...
user accesses a category page associated with a category of the products
in the electronic **catalog** , supplementing the category page with
information about an order placed by the user for a...

2/3,K/8   (Item 2 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
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00801770   **Image available**
METHOD AND SYSTEM FOR ALLOCATING DISPLAY SPACE
PROCEDE ET SYSTEME SERVANT A AFFECTER UN ESPACE D'AFFICHAGE
Patent Applicant/Assignee:
  AMAZON COM INC, 1200 12th Avenue South, Seattle, WA 98144, US, US
    (Residence), US (Nationality)
Inventor(s):
  LOPEZ Gus, 3821 N.E. 45th Street #21, Seattle, WA 98105, US,
  SPIEGEL Joel R, 14026 227th Avenue NE, Woodinville, WA 98072, US,
  BEZOS Jeffrey P , 2608 Second Avenue #150, Seattle, WA 98121, US
Legal Representative:
  PIRIO Maurice J (et al) (agent), Perkins Coie LLP, P.O. Box 1247,
    Seattle, WA 98111-1247, US,
Patent and Priority Information (Country, Number, Date):
  Patent: WO 200135291 A2 20010517 (WO 0135291)
  Application: WO 2000US29957 20001031 (PCT/WO US0029957)
  Priority Application: US 99437815 19991110
Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ
  DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ
  LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG
  SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW
  (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE
  (OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
  (AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
  (EA) AM AZ BY KG KZ MD RU TJ TM
Publication Language: English
Filing Language: English
Fulltext Word Count: 9993

Inventor(s):
...   **BEZOS Jeffrey P**
Fulltext Availability:
  Detailed Description

Detailed Description
...   g., a common
  carrier). A server computer system may provide an electronic version of a
  catalog that lists the items that are available. A user, who is a
  potential
  purchaser, may browse through the **catalog** using a browser and select
  various items that are to be purchased. When the user...

2/3,K/9   (Item 3 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
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00748800   **Image available**
SYSTEMS AND METHODS FOR ASSISTING USERS IN SELECTING AND EVALUATING ITEMS

FROM AN ELECTRONIC CATALOG
SYSTEMES ET PROCEDES D'ASSISTANCE AUX UTILISATEURS POUR CHOISIR ET EVALUER
• **DES ARTICLES DANS UN CATALOGUE ELECTRONIQUE**
Patent Applicant/Assignee:
  AMAZON COM INC, 1200 12th Avenue South, Suite 1200, Seattle, WA 98144, US
    , US (Residence), US (Nationality)
Inventor(s):
  BEZOS Jeffrey P , 1516 2nd Avenue, Seattle, WA 98101, US
  SPIEGEL Joel R, 14026 227th Avenue NE, Woodinville, WA 98072, US
  MCAULIFFE Jon, 615 Bellevue Avenue East #101, Seattle, WA 98102, US
Legal Representative:
  NATAUPSKY Steven J, Knobbe, Martens, Olson & Bear, LLP, 16th Floor, 620
    Newport Center Drive, Newport Beach, CA 92660-8016, US
Patent and Priority Information (Country, Number, Date):
  Patent: WO 200062223 A1 20001019 (WO 0062223)
  Application: WO 2000US40077 20000329 (PCT/WO US0040077)
  Priority Application: US 99128557 19990409; US 99377447 19990819; US
    99377322 19990819
Designated States: AE AG AL AM AT AT (utility model) AU AZ BA BB BG BR BY
  CA CH CN CR CU CZ CZ (utility model) DE DE (utility model) DK DK (utility
  model) DM DZ EE EE (utility model) ES FI FI (utility model) GB GD GE GH
  GM HR HU ID IL IN IS JP KE KG KP KR KR (utility model) KZ LC LK LR LS LT
  LU LV MA MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SK (utility
  model) SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW
  (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE
  (OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
  (AP) GH GM KE LS MW SD SL SZ TZ UG ZW
  (EA) AM AZ BY KG KZ MD RU TJ TM
Publication Language: English
Filing Language: English
Fulltext Word Count: 14803

SYSTEMS AND METHODS FOR ASSISTING USERS IN SELECTING AND EVALUATING ITEMS
    FROM AN ELECTRONIC CATALOG
Inventor(s):
  BEZOS Jeffrey P ...
Fulltext Availability:
  Detailed Description
  Claims

English Abstract
  ...80E) for assisting customers in selecting products or other types of
  items from an electronic **catalog** of a merchant. Users of the system can
  create and join user communities such as...

Detailed Description
... the Web site of Amazon.com, in locating and evaluating book titles
  within an electronic **catalog** . It will be recognized, however, that the
  services and their various features are also applicable...

...site provides various services for allowing users to browse, search and
  make purchases from a **catalog** of several million book, music and video
  titles. It is also assumed that information about...

Claim
  1 . A method of assisting users in selecting items from an electronic
  catalog of items, the **catalog** accessible to users of an online store
  that provides services for allowing users to purchase items from the
  catalog , the
  method comprising:
  providing a database which contains information about a plurality of user
  communities...

  ...A system for assisting users of an online store in selecting items from
  an electronic **catalog** of hems,

the system comprising:
at least one database which contains purchase history data for...

...addresses of users.

18 A method of assisting users in selecting items from an electronic
catalog of items, the **catalog** accessible to users of an online store
that provides services for allowing users to purchase items from the
catalog , the
1 5 method comprising the computer-implemented steps of:
identifying a subset of users...

...some of the users of the subset.

24 A method of recommending items from a **catalog** of items, comprising:
identifying a community of users that represents a subset of a general...

...least one type of user activity that indicates user affinities for
particular items of the
 catalog to generate history data;
processing the history data of the general population of users, including
...

...implicit-membership community.

28 A method of assisting users in evaluating items of an electronic
catalog of items, the **catalog** accessible to users of an online store
that provides services for allowing users to purchase items from the
catalog , the
method comprising the computer-implemented steps of:
storing contact information for at least some...
...A system for assisting users of an online store in evaluating items of
an electronic **catalog** of items, the
system comprising:
a data structure which maps items from the **catalog** to users that have
purchased such items; and a process which responds to an online request
by a first user to view a description of an item from the **catalog** by at
least (a) accessing the data structure to identify a second user that has
...

 2/3,K/10   **(Item 4 from file: 349)**
DIALOG(R)File 349:PCT FULLTEXT
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00745520   **Image available**
**METHOD AND SYSTEM FOR PUBLICIZING COMMERCIAL TRANSACTIONS ON A COMPUTER
        NETWORK**
**PUBLICATION DE TRANSACTIONS COMMERCIALES SUR UN RESEAU D'ORDINATEURS ET
        SYSTEME A CET EFFET**
Patent Applicant/Assignee:
  AMAZON COM INC, 1200 12th Avenue South, Seattle, WA 98144, US, US
      (Residence), US (Nationality)
Inventor(s):
    BEZOS Jeffrey P , 2608 Second Avenue #150, Seattle, WA 98121, US,
  HAM Paul, 7453 Woodlawn Avenue N.E., Seattle, WA 98115, US,
  MCDANIEL Michael, 1126 16th Avenue E., Seattle, WA 98112, US,
  ROSEMAN Neil, 170 11th Avenue, Seattle, WA 98122, US,
  PETERSEN Josh, 3425 37th Avenue S., Seattle, WA 98144, US,
  SPIEGEL Joel R, 14026 227th Avenue N.E., Woodinville, WA 98072, US
Legal Representative:
  WHITE James A D (et al) (agent), Perkins Coie LLP, Suite 4800, 1201 Third
      Avenue, Seattle, WA 98101-3099, US,
Patent and Priority Information (Country, Number, Date):
  Patent: WO 200058894 A2 20001005 (WO 0058894)

                        Search performed by Sylvia Keys   March 4, 2003

Inventor(s):
  BEZOS Jeffrey P ...
Fulltext Availability:
  Detailed Description

Detailed Description
... a common carrier). A server corn uter system may provide an electronic
    version of a **catalog** that lists the items that are
    p
    available. A user, who is a potential purchaser, may browse through the
    catalog using a browser and select various items that are to be
    purchased. When the user...related items. In particular, when a user
    selects an item by, for example, browsing a **catalog** of items or by
    submitting a query, the e-commerce system locates information describing
    the...

...unique identifiers of items by browsing a hierarchical organization of
    items, by reviewing an electronic **catalog** of io items, by submitting a
    search query, or by finding out about a unique...

...sales (e.g., auctions) to be advertised with the retail sale of items
    'in a **catalog** which can be uniquely identified.

    The e-commerce system of the present invention places, on...then the
    filtering mechanism identifies key reasonable.

    The e-commerce system may also allow a **catalog** of items to grow as
    transactions for items not in the **catalog** are defined. When a user
    defines an auction for certain item that is not in the **catalog** , the
    e-commerce system prompt the user for information to fully specify the
    categories of...

...identifier, the e-commerce system can collect statistical information
    relating to those transactions. As the **catalog** grows, the e-commerce
    system can provide users with more useful information on more and...

...that may be of interest by analyzing the lo user's access patterns to a
    catalog of items that are for sale. In particular, based on the access
    patterns, the e-cornmerce system can determine those items in the
    catalog that may be of interest to the user. An auction may be of
    interest when...commerce system has enough auction access information to
    make a recommendation, it may use the **catalog** access patterns to
    supplement the recommendation.

    Items for sale through a **catalog** at a fixed sale price may have a
    different category hierarchy from the category hierarchy...
...or analogous categories in.the different category hierarchies. For
    example, the category hierarchy for a **catalog** of items that are for
    sale at a fixed price may have lowest categories named...

DIALOG(R)File 349:PCT FULLTEXT
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00482072   **Image available**
METHOD AND SYSTEM FOR PLACING A PURCHASE ORDER VIA A COMMUNICATIONS NETWORK
PROCEDE ET SYSTEME PERMETTANT D'EFFECTUER UNE COMMANDE D'ACHAT VIA UN
     RESEAU DE COMMUNICATION
Patent Applicant/Assignee:
  AMAZON COM INC,
  HARTMAN Peri,
  BEZOS Jeffrey P,
  KAPHAN Shel,
  SPIEGEL Joel,
Inventor(s):
  HARTMAN Peri,
   BEZOS Jeffrey P ,
  KAPHAN Shel,
  SPIEGEL Joel
Patent and Priority Information (Country, Number, Date):
  Patent: WO 9913424 A1 19990318
  Application: WO 98US18926 19980910 (PCT/WO US9818926)
  Priority Application: US 97928951 19970912; US 9846503 19980323
Designated States: AL AM AT AU BA BB BG BR BY CA CH CN CU CZ DE DK EE ES FI
  GB GE GH HU IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK MN MW
  MX NO NZ PL PT RO RU SD SE SG SI SK TJ TM TR TT UA UG US UZ VN YU GH GM
  KE LS MW SD SZ UG ZW AM AZ BY KG KZ MD RU TJ TM AT BE CH CY DE DK ES FI
  FR GB GR IE IT LU MC NL PT SE BF BJ CF CG CI CM GA GN GW ML MR NE SN TD
  TG
Publication Language: English
Fulltext Word Count: 11751

Inventor(s):
...   **BEZOS Jeffrey P**
Fulltext Availability:
  Detailed Description

Detailed Description
... g., a common carrier). A server computer system may provide an
  electronic version of a **catalog** that lists the items that are
  available. A user, who is a potential purchaser, may browse through the
  catalog using a browser and select various items that are to be
  purchased. When the user...information transmitted when placing an order.

  The selection of the various items from the electronic **catalogs** is
  generally based on the "shopping cart" model. When the purchaser selects
  an item lo from the electronic **catalog** , the server computer system
  metaphorically adds that item to a shopping cart. When the purchaser...

  ...interactions by the purchaser. For example, the purchaser selects the
  various items from the electronic **catalog** , and then indicates that the
  selection is complete. The purchaser is then presented with an...

DIALOG(R)File 349:PCT FULLTEXT
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00356285   **Image available**
SECURE METHOD AND SYSTEM FOR COMMUNICATING A LIST OF CREDIT CARD NUMBERS
     OVER A NON-SECURE NETWORK
PROCEDE ET SYSTEMES PROTEGES PERMETTANT DE COMMUNIQUER UNE LISTE DE NUMEROS
     DE CARTES DE CREDIT PAR L'INTERMEDIAIRE D'UN RESEAU NON PROTEGE
Patent Applicant/Assignee:
  AMAZON COM INC,

Search performed by Sylvia Keys   March 4, 2003

Inventor(s):
 BEZOS Jeffrey P
Patent and Priority Information (Country, Number, Date):
 Patent: WO 9638799 A1 19961205
 Application: WO 96US7223 19960517 (PCT/WO US9607223)
 Priority Application: US 95453273 19950530
Designated States: AL AM AT AU AZ BB BG BR BY CA CH CN CZ DE DK EE ES FI GB
 GE HU IS JP KE KG KP KR KZ LK LR LS LT LU LV MD MG MK MN MW MX NO NZ PL
 PT RO RU SD SE SG SI SK TJ TM TR TT UA UG UZ VN KE LS MW SD SZ UG AM AZ
 BY KG KZ MD RU TJ TM AT BE CH DE DK ES FI FR GB GR IE IT LU MC NL PT SE
 BF BJ CF CG CI CM GA GN ML MR NE SN TD TG
Publication Language: English
Fulltext Word Count: 5166
Inventor(s):
 BEZOS Jeffrey P ...
Fulltext Availability:
 Claims

Claim
... specifically, for communicating credit card data over the non-secure
 network.
 Backfzround of the Invention
 Catalog shopping represents an increasing part of the economy. The
 growth in its popularity can in part be explained because consumers have
 learned that goods purchased from a **catalog** are often much less
 expensive than if purchased through a 1 5 normal retail store...

...without leaving the comfort of home or office, placing an order for
 merchandise from a **catalog** makes much more efficient use of the
 customer's time. Shopping for goods and services...

...to place an order on a network is a natural extension to the more
 traditional **catalog** shopping, since the
 customer enjoys these same benefits. The COMPUSERVETm network and other
 private networks...
 ?

Search performed by Sylvia Keys   March 4, 2003

4/3,K/1   (Item 1 from file: 350)

015080549   **Image available**
WPI Acc No: 2003-141067/200313
XRPX Acc No: N03-111992
  Method of customizing an on-line catalog **of products for individual**
  customers by combining the catalog **with information about previous**
  orders made by that customer and sending the combined information to the
  customer
Patent Assignee: AMAZON.COM HOLDINGS INC (AMAZ-N)
Inventor: ALLOCCA W W; BEZOS J P; LOCK E N; LOCKHART W L; **MOHIT M S** ;
  SUBRAMANIAM S
Number of Countries: 099 Number of Patents: 001
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
WO 2003005151	A2	20030116	WO 2002US20683	A	20020628	200313	B

Priority Applications (No Type Date): US 2001900487 A 20010706
Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
WO 2003005151	A2	E	34	G06F-000/00	

  Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA
  CH CN CO CR CU CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN
  IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ
  OM PH PL PT RO RU SD SE SG SI SK SL TJ TM TN TR TT TZ UA UG UZ VN YU ZA
  ZM ZW
  Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR
  IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZM ZW

  Method of customizing an on-line catalog **of products for individual**
  customers by combining the catalog **with information about previous**
  orders made by that customer and sending the combined information to...
  ...Inventor: **MOHIT M S**

Abstract (Basic):
  ...   a) an online store system including an electronic **catalog** of
    products and a server to supplement the **catalog** information with
    information about related orders placed by the user...

  ...customers with details of their previous orders or their account while
    they are browsing a **catalog** .

  4/3,K/2   (Item 1 from file: 349)

00975217   **Image available**
CONTEXTUAL PRESENTATION OF INFORMATION ABOUT RELATED ORDERS DURING BROWSING
    OF AN ELECTRONIC CATALOG
PRESENTATION CONTEXTUELLE D'INFORMATIONS PORTANT SUR DES COMMANDES CONNEXES
    AU COURS DE L'EXPLORATION D'UN CATALOGUE ELECTRONIQUE
Patent Applicant/Assignee:
  AMAZON COM HOLDINGS INC, 1200 12th Avenue South, Suite 1200, Seattle, WA
    98144, US, US (Residence), US (Nationality)
Inventor(s):
  BEZOS Jeffrey P, P.O.Box 81226, Seattle, WA 98108, US,
   MOHIT Maryam S , 1817 7th Avenue West, Seattle, WA 98119, US,
  LOCKHART Walker L, 606 E. Thomas Street, #G, Seattle, WA 98102, US,
  LOCK Ericka N, 4427 246th Avenue SE, Issaquah, WA 98029, US,
  ALLOCCA William W, 4919 127th Place SE, Bellevue, WA 98006, US,
  SUBRAMANIAM Suguna, 501 141st Avenue SE, #31, Bellevue, WA 98007, US

                Search performed by Sylvia Keys   March 4, 2003

CONTEXTUAL PRESENTATION OF INFORMATION ABOUT RELATED ORDERS DURING BROWSING OF AN ELECTRONIC CATALOG

Inventor(s):
...   **MOHIT Maryam S**
Fulltext Availability:
  Detailed Description
  Claims

English Abstract
  ...sensitive information (112, 212) to customers about their prior orders
  during browsing of an electronic **catalog** of products. In one
  embodiment, when a customer accesses a detail page (110) for a...

Detailed Description
  CONTEXTUAL PRESENTATION OF INFORMATION ABOUT
  RELATED ORDERS DURING BROWSING OF AN ELECTRONIC   **CATALOG**
  FIELD OF THE INVENTION
  This invention relates to information filtering and retrieval systems.
  More specifically...

...processing methods for assisting users in accessing accountspecific
  information associated with items in an electronic **catalog** .

  I 0
  BACKGROUND OF THE INVENTION
  With the increasing popularity of computer networks, it has...

...to set up online stores for marketing and selling products. These stores
  typically include electronic **catalogs** that can be browsed interactively
  by potential customers via the 1 5 Internet, an online...
  context-sensitive information to customers about their prior orders
  during browsing of an online, electronic **catalog** of products. In
  accordance with one aspect of the invention, when a customer accesses a
  portion of the electronic **catalog** associated with a particular subset
  of products (e.g., a specific product or product category...are thus
  presented with information about their previous orders during ordinary
  browsing of the electronic **catalog** . In addition, this information is
  presented in conjunction with the **catalog** items to which it pertains.
  Any of a variety of other types of account-specific...physical stores.

  One aspect of the invention is thus a method of customizing an electronic
  catalog of products for individual customers of an online store. The
  method comprises: providing online access to an electronic **catalog** of
  products that are available for purchase; receiving a request from an

online customer for a portion of the electronic **catalog** , wherein the portion corresponds to a subset of the products represented within the electronic **catalog** ; identifying a related order previously placed by the customer; said related order being related to the subset of products; supplementing the portion of the electronic **catalog** with information about the related order; and returning the portion, as supplemented with the information...

...about previous orders is thereby presented to the customer contextually during browsing of the electronic **catalog** .

Another aspect of the invention is a computer-implemented method of providing inforination about prior an online store. The method comprises.

providing online access to an electronic **catalog** of products that are available for purchase; receiving a request from an online customer for information from the electronic **catalog** associated with a subset of the products represented therein; identifying a related order previously placed...

...and responding to the request by sending to the online customer information from the electronic **catalog** associated with the subset of products together with information about the related order. Customers are thereby presented with context-sensitive information about their previous orders during browsing of the electronic **catalog** .

The invention further includes an online store system, comprising: an electronic 1 5 **catalog** of products; and a server system that provides online access to the electronic **catalog** of products and provides functionality for customers to purchase products from the electronic **catalog** . The server system is responsive to a request from a customer for a page from the electronic **catalog** by supplementing the page with information about a related order placed by the customer, whereby customers are presented with context-dependent information about related orders during browsing of the electronic **catalog** .

The ...to users of an online store. The method comprises: providing online access to an electronic **catalog** of products in which users may navigate to product detail pages to obtain detailed infon...

...maintaining user-specific order histories representing orders placed by users for products in the electronic **catalog** ; and when a user accesses a product detail page of a first product that was...a customer with context-sensitive account or accountspecific information as the customer accesses a product **catalog** of an online merchant or ...the merchant web site includes tools for browsing, searching, and purchasing products from the online **catalog** of products. In other embodiments, the invention may be embodied within a system in which customers access the **catalog** via an interactive television system, an online services network, a voice interface, a point-of...

...Further, the invention may be embodied within an "electronic mall" system in which the electronic **catalog** includes the product offerings of many different online merchants.

In the illustrated embodiment, when a...these orders for related products.

An important benefit of displaying the order information within the **catalog** pages to which the order information pertains is that the customer is notified of prior...assisting customers of a merchant web site in locating and evaluating products within an electronic **catalog** . The products may include, for ...provide various services for enabling customers to browse, search, and make purchases from the online **catalog** . hi addition, information about existing customers of the web site may

be stored in a...computing
device that enables a customer to interactively browse a remote web site
or. online **catalog** through the communication medium 330 using, for
example, a web browser 312, such as NetscapeONavigatororMicrosoft...

Claim
1 A method of customizing an electronic **catalog** of products for
individual
customers of an online store, the method comprising:
providing online access to an electronic **catalog** of products that are
available for purchase;
receiving a request fi-om an online customer for a portion of the
electronic **catalog** , wherein the portion corresponds to a subset of the
products represented
within the electronic **catalog** ;
identifying a related order previously placed by the customer; said
related
order being related to the subset of prod-acts;
supplementing the portion of the electronic **catalog** with information
about
the related order; and
returning the ...information about previous orders is presented to the
customer
contextually during browsing of the electronic **catalog** .

2 The method as in Claim 1, wherein supplementing the portion of the
electronic **catalog** comprises supplementing the portion with information
about a current status of the related order. 3...product.

6 The method as in Claim 1, wherein supplementing the portion of the
electronic **catalog** comprises including within the portion an indication
that a product represented therein is incompatible with...to customers of
an online store, the method comprising:
providing online access to an electronic **catalog** of products that are
available for purchase;
receiving a request fi-om an online customer for information from the
electronic **catalog** associated with a subset of the products represented
therein; identifying a related order previously placed...

...and
responding to the request by sending to the online customer information
from the electronic **catalog** associated with the subset of products
together with
information about ...are presented with context-sensitive information
about
their previous orders during browsing of the electronic **catalog** .

14 The method of Claim 13, wherein the information about the related
order
comprises information...the method is performed by a system that
provides voice-based access to the electronic **catalog** .

26 The method of Claim 13, wherein the method is performed by an
interactive
television system.

27 An online store system, comprising:
an electronic **catalog** of products; and
a server system that provides online access to the electronic **catalog**
of
products and provides functionality for customers to purchase products
from the
electronic **catalog** ;
wherein the server system is responsive to a request from a customer for
a page from the electronic **catalog** by supplementing the page with

Search performed by Sylvia Keys   March 4, 2003

information about a related order placed by the customer, whereby
customers are presented with context-dependent information about related
orders during browsing of the
electronic **catalog** .
28 The online store system of Claim 27, wherein the server system is
...of an online store, the method comprising:
1 5 providing online access to an electronic **catalog** of products in
which users may navigate to product detail pages to obtain detailed
information...

...maintaining user-specific order histories representing orders placed by
users
for products in the electronic **catalog** ; and
when a user accesses a product detail page of a first product that was...
user accesses a category page associated with a category of the products
in the electronic **catalog** , supplementing the category page with
information about an order placed by the user for a...

4/3,K/3   (Item 2 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
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00536348   **Image available**
METHOD AND SYSTEM FOR ELECTRONIC COMMERCE USING MULTIPLE ROLES
PROCEDE ET SYSTEME DE COMMERCE ELECTRONIQUE UTILISANT PLUSIEURS ROLES
Patent Applicant/Assignee:
  AMAZON COM INC,
  SPIEGEL Joel R,
  MOHIT Maryam,
Inventor(s):
  SPIEGEL Joel R,
  MOHIT Maryam
Patent and Priority Information (Country, Number, Date):
  Patent: WO 9967700 A2 19991229
  Application: WO 99US14492 19990625   (PCT/WO US9914492)
  Priority Application: US 98104942 19980625
Designated States: AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES
  FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU
  LV MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA
  UG US UZ VN YU ZA ZW GH GM KE LS MW SD SL SZ UG ZW AM AZ BY KG KZ MD RU
  TJ TM AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE BF BJ CF CG
  CI CM GA GN GW ML MR NE SN TD TG
Publication Language: English
Fulltext Word Count: 7802

Inventor(s):
...   **MOHIT Maryam**
Fulltext Availability:
  Detailed Description

Detailed Description
...   a common carrier). A server computer system may 30 provide an
  electronic version of a **catalog** that lists the items that are
  available. A user, who is a potential purchaser, may browse through the
  catalog using a browser and select various items that are to be
  purchased. When the user...

...the client computer system and schedules shipment of the items.

  The selection from the electronic **catalogs** of items to be purchased
  io is generally based on a "shopping cart" or "shopping...

Search performed by Sylvia Keys   March 4, 2003

. DIALOG(R)File 350:Derwent WPIX
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015080549   **Image available**
WPI Acc No: 2003-141067/200313
XRPX Acc No: N03-111992
  Method of customizing an on-line catalog **of products for individual**
  customers by combining the catalog **with information about previous**
  orders made by that customer and sending the combined information to the
  customer
Patent Assignee: AMAZON.COM HOLDINGS INC (AMAZ-N)
Inventor: ALLOCCA W W; BEZOS J P; LOCK E N; **LOCKHART W L** ; MOHIT M S;
  SUBRAMANIAM S
Number of Countries: 099 Number of Patents: 001
Patent Family:
Patent No   Kind   Date   Applicat No   Kind   Date   Week
WO 2003005151 A2   20030116 WO 2002US20683 A   20020628 200313 B

Priority Applications (No Type Date): US 2001900487 A 20010706
Patent Details:
Patent No Kind Lan Pg   Main IPC   Filing Notes
WO 2003005151 A2 E   34 G06F-000/00
    Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA
    CH CN CO CR CU CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN
    IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ
    OM PH PL PT RO RU SD SE SG SI SK SL TJ TM TN TR TT TZ UA UG UZ VN YU ZA
    ZM ZW
    Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR
    IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZM ZW

  Method of customizing an on-line catalog **of products for individual**
  customers by combining the catalog **with information about previous**
  orders made by that customer and sending the combined information to...
  ...Inventor: **LOCKHART W L**

Abstract (Basic):
  ...   a) an online store system including an electronic **catalog** of
    products and a server to supplement the **catalog** information with
    information about related orders placed by the user...

  ...customers with details of their previous orders or their account while
    they are browsing a **catalog** .

DIALOG(R)File 349:PCT FULLTEXT
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00975217   **Image available**
CONTEXTUAL PRESENTATION OF INFORMATION ABOUT RELATED ORDERS DURING BROWSING
    OF AN ELECTRONIC CATALOG
PRESENTATION CONTEXTUELLE D'INFORMATIONS PORTANT SUR DES COMMANDES CONNEXES
    AU COURS DE L'EXPLORATION D'UN CATALOGUE ELECTRONIQUE
Patent Applicant/Assignee:
  AMAZON COM HOLDINGS INC, 1200 12th Avenue South, Suite 1200, Seattle, WA
    98144, US, US (Residence), US (Nationality)
Inventor(s):
  BEZOS Jeffrey P, P.O.Box 81226, Seattle, WA 98108, US,
  MOHIT Maryam S, 1817 7th Avenue West, Seattle, WA 98119, US,
   LOCKHART Walker L , 606 E. Thomas Street, #G, Seattle, WA 98102, US,
  LOCK Ericka N, 4427 246th Avenue SE, Issaquah, WA 98029, US,
  ALLOCCA William W, 4919 127th Place SE, Bellevue, WA 98006, US,

CONTEXTUAL PRESENTATION OF INFORMATION ABOUT RELATED ORDERS DURING BROWSING OF AN ELECTRONIC CATALOG

Inventor(s):
... **LOCKHART Walker L**
Fulltext Availability:
    Detailed Description
    Claims

English Abstract
    ...sensitive information (112, 212) to customers about their prior orders
    during browsing of an electronic **catalog** of products. In one
    embodiment, when a customer accesses a detail page (110) for a...

Detailed Description
    CONTEXTUAL PRESENTATION OF INFORMATION ABOUT
    RELATED ORDERS DURING BROWSING OF AN ELECTRONIC   **CATALOG**
    FIELD OF THE INVENTION
    This invention relates to information filtering and retrieval systems.
    More specifically...

...processing methods for assisting users in accessing accountspecific
    information associated with items in an electronic **catalog** .

    I 0
    BACKGROUND OF THE INVENTION
    With the increasing popularity of computer networks, it has...

...to set up online stores for marketing and selling products. These stores
    typically include electronic **catalogs** that can be browsed interactively
    by potential customers via the 1 5 Internet, an online...
    context-sensitive information to customers about their prior orders
    during browsing of an online, electronic **catalog** of products. In
    accordance with one aspect of the invention, when a customer accesses a
    portion of the electronic **catalog** associated with a particular subset
    of products (e.g., a specific product or product category...are thus
    presented with information about their previous orders during ordinary
    browsing of the electronic **catalog** . In addition, this information is
    presented in conjunction with the **catalog** items to which it pertains.
    Any of a variety of other types of account-specific...physical stores.

    One aspect of the invention is thus a method of customizing an electronic
    catalog of products for individual customers of an online store. The
    method comprises: providing online access to an electronic **catalog** of

products that are available for purchase; receiving a request from an
online customer for a portion of the electronic **catalog** , wherein the
portion corresponds to a subset of the products represented within the
electronic **catalog** ; identifying a related order previously placed by
the customer; said related order being related to the subset of products;
supplementing the portion of the electronic **catalog** with information
about the related order; and returning the portion, as supplemented with
the information...

...about previous orders is thereby presented to the customer contextually
during browsing of the electronic **catalog** .

Another aspect of the invention is a computer-implemented method of
providing inforination about prior an online store. The method comprises.

providing online access to an electronic **catalog** of products that are
available for purchase; receiving a request from an online customer for
information from the electronic **catalog** associated with a subset of the
products represented therein; identifying a related order previously
placed...

...and responding to the request by sending to the online customer
information from the electronic **catalog** associated with the subset of
products together with information about the related order. Customers are
thereby presented with context-sensitive information about their
previous orders during browsing of the electronic **catalog** .

The invention further includes an online store system, comprising: an
electronic 1 5 **catalog** of products; and a server system that provides
online access to the electronic **catalog** of products and provides
functionality for customers to purchase products from the electronic
catalog . The server system is responsive to a request from a customer
for a page from the electronic **catalog** by supplementing the page with
information about a related order placed by the customer, whereby
customers are presented with context-dependent information about related
orders during browsing of the electronic **catalog** .

The ...to users of an online store. The method comprises: providing
online access to an electronic **catalog** of products in which users may
navigate to product detail pages to obtain detailed infon...

...maintaining user-specific order histories representing orders placed by
users for products in the electronic **catalog** ; and when a user accesses
a product detail page of a first product that was...a customer with
context-sensitive account or accountspecific information as the customer
accesses a product **catalog** of an online merchant or ...the merchant
web site includes tools for browsing, searching, and purchasing products
from the online **catalog** of products. In other embodiments, the
invention may be embodied within a system in which customers access the
catalog via an interactive television system, an online services
network, a voice interface, a point-of...

...Further, the invention may be embodied within an "electronic mall"
system in which the electronic **catalog** includes the product offerings
of many different online merchants.

In the illustrated embodiment, when a...these orders for related
products.

An important benefit of displaying the order information within the
catalog pages to which the order information pertains is that the
customer is notified of prior...assisting customers of a merchant web
site in locating and evaluating products within an electronic **catalog** .
The products may include, for ...provide various services for enabling
customers to browse, search, and make purchases from the online **catalog**

Search performed by Sylvia Keys   March 4, 2003

. hi addition, information about existing customers of the web site may
be stored in a...computing
device that enables a customer to interactively browse a remote web site
or online **catalog** through the communication medium 330 using, for
example, a web browser 312, such as NetscapeONavigatororMicrosoft...

Claim
1 A method of customizing an electronic **catalog** of products for
individual
customers of an online store, the method comprising:
providing online access to an electronic **catalog** of products that are
available for purchase;
receiving a request fi-om an online customer for a portion of the
electronic **catalog** , wherein the portion corresponds to a subset of the
products represented
within the electronic **catalog** ;
identifying a related order previously placed by the customer; said
related
order being related to the subset of prod-acts;
supplementing the portion of the electronic **catalog** with information
about
the related order; and
returning the ...information about previous orders is presented to the
customer
contextually during browsing of the electronic **catalog** .

2 The method as in Claim 1, wherein supplementing the portion of the
electronic **catalog** comprises supplementing the portion with information
about a current status of the related order. 3...product.

6 The method as in Claim 1, wherein supplementing the portion of the
electronic **catalog** comprises including within the portion an indication
that a product represented therein is incompatible with...to customers of
an online store, the method comprising:
providing online access to an electronic **catalog** of products that are
available for purchase;
receiving a request fi-om an online customer for information from the
electronic **catalog** associated with a subset of the products represented
therein; identifying a related order previously placed...

...and
responding to the request by sending to the online customer information
from the electronic **catalog** associated with the subset of products
together with
information about ...are presented with context-sensitive information
about
their previous orders during browsing of the electronic **catalog** .

14 The method of Claim 13, wherein the information about the related
order
comprises information...the method is performed by a system that
provides voice-based access to the electronic **catalog** .

26 The method of Claim 13, wherein the method is performed by an
interactive
television system.

27 An online store system, comprising:
an electronic **catalog** of products; and
a server system that provides online access to the electronic **catalog**
of
products and provides functionality for customers to purchase products
from the
electronic **catalog** ;
wherein the server system is responsive to a request from a customer for

a page from the electronic **catalog** by supplementing the page with
information about a related order placed by the customer, whereby

.   customers are presented with context-dependent information about related
orders during browsing of the
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28 The online store systern of Claim 27, wherein the server system is
    ...of an online store, the method comprising:
1 5 providing online access to an electronic **catalog** of products in
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...maintaining user-specific order histories representing orders placed by
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user accesses a category page associated with a category of the products
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?

DIALOG(R)File 350:Derwent WPIX
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015080549   **Image available**
WPI Acc No: 2003-141067/200313
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   Method of customizing an on-line catalog **of products for individual**
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Patent Assignee: AMAZON.COM HOLDINGS INC (AMAZ-N)
Inventor: ALLOCCA W W; BEZOS J P; **LOCK E N** ; LOCKHART W L; MOHIT M S;
   SUBRAMANIAM S
Number of Countries: 099 Number of Patents: 001
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
WO 2003005151	A2	20030116	WO 2002US20683	A	20020628	200313	B

Priority Applications (No Type Date): US 2001900487 A 20010706
Patent Details:

Patent No	Kind Lan Pg	Main IPC	Filing Notes
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   Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA
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Patent Applicant/Assignee:
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      98144, US, US (Residence), US (Nationality)
Inventor(s):
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   ALLOCCA William W, 4919 127th Place SE, Bellevue, WA 98006, US,
   SUBRAMANIAM Suguna, 501 141st Avenue SE, #31, Bellevue, WA 98007, US

                    Search performed by Sylvia Keys   March 4, 2003

CONTEXTUAL PRESENTATION OF INFORMATION ABOUT RELATED ORDERS DURING BROWSING OF AN ELECTRONIC CATALOG

Inventor(s):
...   **LOCK Ericka N**
Fulltext Availability:
   Detailed Description
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   portion of the electronic catalog associated with a particular subset
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   Any of a variety of other types of account-specific...physical stores.

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   method comprises: providing online access to an electronic catalog of
   products that are available for purchase; receiving a request from an

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Another aspect of the invention is a computer-implemented method of providing inforination about prior an online store. The method comprises.

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...and responding to the request by sending to the online customer information from the electronic **catalog** associated with the subset of products together with information about the related order. Customers are thereby presented with context-sensitive information about their previous orders during browsing of the electronic **catalog**.

The invention further includes an online store system, comprising: an electronic 1 5 **catalog** of products; and a server system that provides online access to the electronic **catalog** of products and provides functionality for customers to purchase products from the electronic **catalog**. The server system is responsive to a request from a customer for a page from the electronic **catalog** by supplementing the page with information about a related order placed by the customer, whereby customers are presented with context-dependent information about related orders during browsing of the electronic **catalog**.

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...maintaining user-specific order histories representing orders placed by users for products in the electronic **catalog**; and when a user accesses a product detail page of a first product that was...a customer with context-sensitive account or accountspecific information as the customer accesses a product **catalog** of an online merchant or ...the merchant web site includes tools for browsing, searching, and purchasing products from the online **catalog** of products. In other embodiments, the invention may be embodied within a system in which customers access the **catalog** via an interactive television system, an online services network, a voice interface, a point-of...

...Further, the invention may be embodied within an "electronic mall" system in which the electronic **catalog** includes the product offerings of many different online merchants.

In the illustrated embodiment, when a...these orders for related products.

An important benefit of displaying the order information within the **catalog** pages to which the order information pertains is that the customer is notified of prior...assisting customers of a merchant web site in locating and evaluating products within an electronic **catalog**. The products may include, for ...provide various services for enabling customers to browse, search, and make purchases from the online **catalog**. hi addition, information about existing custumers of the web site may

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the related order; and
returning the ...information about previous orders is presented to the
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contextually during browsing of the electronic **catalog** .

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electronic **catalog** comprises including within the portion an indication
that a product represented therein is incompatible with...to customers of
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electronic **catalog** associated with a subset of the products represented
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television system.

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of
products and provides functionality for customers to purchase products
from the
electronic **catalog** ;
wherein the server system is responsive to a request from a customer for
a page from the electronic **catalog** by supplementing the page with

information about a related order placed by the customer, whereby
customers are presented with context-dependent information about related
orders during browsing of the
electronic **catalog** .
28 The online store systern of Claim 27, wherein the server system is
...of an online store, the method comprising:
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which users may navigate to product detail pages to obtain detailed
information...

...maintaining user-specific order histories representing orders placed by
users
for products in the electronic **catalog** ; and
when a user accesses a product detail page of a first product that was...
user accesses a category page associated with a category of the products
in the electronic **catalog** , supplementing the category page with
information about an order placed by the user for a...

DIALOG(R)File 350:Derwent WPIX
· (c) ·2003 Thomson Derwent. All rts. reserv.

015080549   **Image available**
WPI Acc No: 2003-141067/200313
XRPX Acc No: N03-111992
  **Method of customizing an on-line catalog of products for individual
  customers by combining the catalog with information about previous orders
  made by that customer and sending the combined information to the
  customer**
Patent Assignee: AMAZON.COM HOLDINGS INC (AMAZ-N)
Inventor: **ALLOCCA W W** ; BEZOS J P; LOCK E N; LOCKHART W L; MOHIT M S;
  SUBRAMANIAM S
Number of Countries: 099 Number of Patents: 001
Patent Family:
Patent No   Kind   Date   Applicat No   Kind   Date   Week
WO 2003005151 A2   20030116 WO 2002US20683 A   20020628 200313 B

Priority Applications (No Type Date): US 2001900487 A 20010706
Patent Details:
Patent No Kind Lan Pg   Main IPC   Filing Notes
WO 2003005151 A2 E 34 G06F-000/00
     Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA
     CH CN CO CR CU CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN
     IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ
     OM PH PL PT RO RU SD SE SG SI SK SL TJ TM TN TR TT TZ UA UG UZ VN YU ZA
     ZM ZW
     Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR
     IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZM ZW

  Inventor: **ALLOCCA W W ...**

DIALOG(R)File 350:Derwent WPIX
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014141125   **Image available**
WPI Acc No: 2001-625336/200172
XRPX Acc No: N01-466094
  **Placing purchase order for an item using client system e.g. in multiple
  procurement options**
Patent Assignee: AMAZON.COM INC (AMAZ-N)
Inventor: **ALLOCCA W** ; HAY J; LEBLANG J A; MCQUEEN C; PRUDENTE J
Number of Countries: 094 Number of Patents: 003
Patent Family:
Patent No   Kind   Date   Applicat No   Kind   Date   Week
WO 200146847   A2   20010628 WO 2000US35484 A   20001221 200172 B
AU 200126049   A   20010703 AU 200126049   A   20001221 200172
EP 1247202   A2   20021009 EP 2000989552   A   20001221 200267
                              WO 2000US35484   A   20001221

Priority Applications (No Type Date): US 2000547540 A 20000412; US 99171947
  P 19991223; US 2000190264 P 20000317
Patent Details:
Patent No Kind Lan Pg   Main IPC   Filing Notes
WO 200146847 A2 E 145 G06F-017/00
     Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA
     CH CN CR CU CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP
     KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT
     RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW
     Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR
     IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZW
  AU 200126049 A   G06F-017/00   Based on patent WO 200146847

Search performed by Sylvia Keys   March 4, 2003

EP 1247202   A2 E   G06F-017/00   Based on patent WO 200146847
    Designated States (Regional): AL AT BE CH CY DE DK ES FI FR GB GR IE IT
    LI LT LU LV MC MK NL PT RO SE SI TR

Inventor: **ALLOCCA W ...**

  9/3,K/3   (Item 1 from file: 348)
DIALOG(R)File 348:EUROPEAN PATENTS
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01317959
PLACING A PURCHASE ORDER USING ONE OF MULTIPLE PROCUREMENT OPTIONS
AUFGEBEN EINER BESTELLUNG MIT ANGABE EINER VON MEHREREN BESORGUNGSOPTIONEN
PROCEDE PERMETTANT DE PASSER UNE COMMANDE A L'AIDE DE L'UNE DES MULTIPLES
    OPTIONS D'ACHAT
PATENT ASSIGNEE:
  Amazon.com, Inc., (2248445), Suite 1200, 1200 12th Avenue South, Seattle,
    WA 98144, (US), (Applicant designated States: all)
INVENTOR:
  Allocca, William , 4919 127th Place S.E., Bellevue, WA 98006, (US)
  Hay, Jordan, 332 24th Avenue East, Seattle, WA 98112, (US)
  Leblang, Jonathan A., 24115 S.E. 16th Place, Issaquah, WA 98029, (US)
  McQueen, Colleen, 1562 E. Garfield Street, Seattle, WA 98112, (US)
  Prudente, James, Apartment 208 5443 Ballard Avenue N.W., Seattle WA,
    98107, (US
LEGAL REPRESENTATIVE:
  Grunecker, Kinkeldey, Stockmair & Schwanhausser Anwaltssozietat (100721)
    , Maximilianstrasse 58, 80538 Munchen, (DE)
PATENT (CC, No, Kind, Date): EP 1247202 A2 021009 (Basic)
                              WO 2001046847 010628
APPLICATION (CC, No, Date):   EP 2000989552 001221; WO 2000US35484 001221
PRIORITY (CC, No, Date): US 171947 P 991223; US 190264 P 000317; US 547540
    000412
DESIGNATED STATES: AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LI;
    LU; MC; NL; PT; SE; TR
EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI
INTERNATIONAL PATENT CLASS: G06F-017/00
NOTE:
  No A-document published by EPO
LANGUAGE (Publication,Procedural,Application): English; English; English

  INVENTOR:
    Allocca, William ...

  9/3,K/4   (Item 1 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
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00975217   **Image available**
CONTEXTUAL PRESENTATION OF INFORMATION ABOUT RELATED ORDERS DURING BROWSING
    OF AN ELECTRONIC CATALOG
PRESENTATION CONTEXTUELLE D'INFORMATIONS PORTANT SUR DES COMMANDES CONNEXES
    AU COURS DE L'EXPLORATION D'UN CATALOGUE ELECTRONIQUE
Patent Applicant/Assignee:
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  SUBRAMANIAM Suguna, 501 141st Avenue SE, #31, Bellevue, WA 98007, US

                Search performed by Sylvia Keys   March 4, 2003

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Patent and Priority Information (Country, Number, Date):
  Patent: WO 200305151 A2 20030116 (WO 0305151)
  Application: WO 2002US20683 20020628 (PCT/WO US0220683)
  Priority Application: US 2001900487 20010706
Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU
  CZ (utility model) CZ DE (utility model) DE DK (utility model) DK DM DZ
  EC EE (utility model) EE ES FI (utility model) FI GB GD GE GH GM HR HU ID
  IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ
  NO NZ OM PH PL PT RO RU SD SE SG SI SK (utility model) SK SL TJ TM TN TR
  TT TZ UA UG UZ VN YU ZA ZM ZW
  (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR
  (OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG
  (AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW
  (EA) AM AZ BY KG KZ MD RU TJ TM
Publication Language: English
Filing Language: English
Fulltext Word Count: 9862

Inventor(s):
...   **ALLOCCA William W**

 9/3,K/5   (Item 2 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
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00813226   **Image available**
PLACING A PURCHASE ORDER USING ONE OF MULTIPLE PROCUREMENT OPTIONS
PROCEDE PERMETTANT DE PASSER UNE COMMANDE A L'AIDE DE L'UNE DES MULTIPLES
    OPTIONS D'ACHAT
Patent Applicant/Assignee:
  AMAZON COM INC, 1200 12th Avenue South, Seattle, WA 98144, US, US
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Inventor(s):
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  PRUDENTE James, Apartment 208, 5443 Ballard Avenue N.W., Seattle WA,
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  WHITE James A D (et al) (agent), Perkins Coie LLP, P.O. Box 1247,
    Seattle, WA 98111-1247, US,
Patent and Priority Information (Country, Number, Date):
  Patent: WO 200146847 A2 20010628 (WO 0146847)
  Application: WO 2000US35484 20001221 (PCT/WO US0035484)
  Priority Application: US 99171947 19991223; US 2000190264 20000317; US
    2000547540 20000412
Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ
  DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ
  LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG
  SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW
  (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR
  (OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
  (AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
  (EA) AM AZ BY KG KZ MD RU TJ TM
Publication Language: English
Filing Language: English
Fulltext Word Count: 27421

 Inventor(s):
   ALLOCCA William ...

                    Search performed by Sylvia Keys   March 4, 2003

DIALOG(R)File 349:PCT FULLTEXT
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00278780
SEAMLESS HOLOGRAPHIC TRANSFER
TRANSFERT HOLOGRAPHIQUE SANS JOINTS
Patent Applicant/Assignee:
  TRANSFER PRINT FOILS INC,
Inventor(s):
  PARKER Harry A,
   ALLOCCO Joseph,
  DIXON John
Patent and Priority Information (Country, Number, Date):
  Patent: WO 9426957 A1 19941124
  Application: WO 94US3812 19940407 (PCT/WO US9403812)
  Priority Application: US 93796 19930512
Designated States: CA JP AT BE CH DE DK ES FR GB GR IE IT LU MC NL PT SE
Publication Language: English
Fulltext Word Count: 5449

Inventor(s):
...   **ALLOCCO** Joseph
?

. DIALOG(R)File 350:Derwent WPIX
(c) 2003 Thomson Derwent. All rts. reserv.

015080549   **Image available**
WPI Acc No: 2003-141067/200313
XRPX Acc No: N03-111992
   Method of customizing an on-line catalog **of products for individual**
   customers by combining the catalog **with information about previous**
   orders made by that customer and sending the combined information to the
   customer
Patent Assignee: AMAZON.COM HOLDINGS INC (AMAZ-N)
Inventor: ALLOCCA W W; BEZOS J P; LOCK E N; LOCKHART W L; MOHIT M S;
   SUBRAMANIAM S
Number of Countries: 099 Number of Patents: 001
Patent Family:
Patent No   Kind   Date   Applicat No   Kind   Date   Week
WO 2003005151 A2   20030116 WO 2002US20683 A   20020628   200313   B

Priority Applications (No Type Date): US 2001900487 A 20010706
Patent Details:
Patent No Kind Lan Pg   Main IPC   Filing Notes
WO 2003005151 A2 E   34 G06F-000/00
   Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA
   CH CN CO CR CU CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN
   IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ
   OM PH PL PT RO RU SD SE SG SI SK SL TJ TM TN TR TT TZ UA UG UZ VN YU ZA
   ZM ZW
   Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR
   IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZM ZW

   Method of customizing an on-line catalog **of products for individual**
   customers by combining the catalog **with information about previous**
   orders made by that customer and sending the combined information to...
   ...Inventor: **SUBRAMANIAM S**

Abstract (Basic):
   ...   a) an online store system including an electronic **catalog** of
      products and a server to supplement the **catalog** information with
      information about related orders placed by the user...

   ...customers with details of their previous orders or their account while
      they are browsing a **catalog** .

DIALOG(R)File 349:PCT FULLTEXT
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00975217   **Image available**
CONTEXTUAL PRESENTATION OF INFORMATION ABOUT RELATED ORDERS DURING BROWSING
      OF AN ELECTRONIC CATALOG
PRESENTATION CONTEXTUELLE D'INFORMATIONS PORTANT SUR DES COMMANDES CONNEXES
      AU COURS DE L'EXPLORATION D'UN CATALOGUE ELECTRONIQUE
Patent Applicant/Assignee:
   AMAZON COM HOLDINGS INC, 1200 12th Avenue South, Suite 1200, Seattle, WA
      98144, US, US (Residence), US (Nationality)
Inventor(s):
   BEZOS Jeffrey P, P.O.Box 81226, Seattle, WA 98108, US,
   MOHIT Maryam S, 1817 7th Avenue West, Seattle, WA 98119, US,
   LOCKHART Walker L, 606 E. Thomas Street, #G, Seattle, WA 98102, US,
   LOCK Ericka N, 4427 246th Avenue SE, Issaquah, WA 98029, US,
   ALLOCCA William W, 4919 127th Place SE, Bellevue, WA 98006, US,

                    Search performed by Sylvia Keys   March 4, 2003

SUBRAMANIAM Suguna , 501 141st Avenue SE, #31, Bellevue, WA 98007, US
Legal Representative:
. DELANEY Karoline A (agent), KNOBBE, MARTENS, OLSON & BEAR, LLP, 620
    Newport Center Drive, Sixteenth Floor, Newport Beach, CA 92660, US,

CONTEXTUAL PRESENTATION OF INFORMATION ABOUT RELATED ORDERS DURING BROWSING OF AN ELECTRONIC CATALOG

Inventor(s):
...   **SUBRAMANIAM Suguna**
Fulltext Availability:
  Detailed Description
  Claims

English Abstract
  ...sensitive information (112, 212) to customers about their prior orders
  during browsing of an electronic **catalog** of products. In one
  embodiment, when a customer accesses a detail page (110) for a...

Detailed Description
  CONTEXTUAL PRESENTATION OF INFORMATION ABOUT
  RELATED ORDERS DURING BROWSING OF AN ELECTRONIC **CATALOG**
  FIELD OF THE INVENTION
  This invention relates to information filtering and retrieval systems.
  More specifically...

...processing methods for assisting users in accessing accountspecific
  information associated with items in an electronic **catalog** .

  I 0
  BACKGROUND OF THE INVENTION
  With the increasing popularity of computer networks, it has...

...to set up online stores for marketing and selling products. These stores
  typically include electronic **catalogs** that can be browsed interactively
  by potential customers via the 1 5 Internet, an online...
  context-sensitive information to customers about their prior orders
  during browsing of an online, electronic **catalog** of products. In
  accordance with one aspect of the invention, when a customer accesses a
  portion of the electronic **catalog** associated with a particular subset
  of products (e.g., a specific product or product category...are thus
  presented with information about their previous orders during ordinary
  browsing of the electronic **catalog** . In addition, this information is
  presented in conjunction with the **catalog** items to which it pertains.
  Any of a variety of other types of account-specific...physical stores.

  One aspect of the invention is thus a method of customizing an electronic
    catalog of products for individual customers of an online store. The
  method comprises: providing online access to an electronic **catalog** of

products that are available for purchase; receiving a request from an online customer for a portion of the electronic **catalog** , wherein the portion corresponds to a subset of the products represented within the electronic **catalog** ; identifying a related order previously placed by the customer; said related order being related to the subset of products; supplementing the portion of the electronic **catalog** with information about the related order; and returning the portion, as supplemented with the information...

...about previous orders is thereby presented to the customer contextually during browsing of the electronic **catalog** .

Another aspect of the invention is a computer-implemented method of providing inforination about prior an online store. The method comprises.

providing online access to an electronic **catalog** of products that are available for purchase; receiving a request from an online customer for information from the electronic **catalog** associated with a subset of the products represented therein; identifying a related order previously placed...

...and responding to the request by sending to the online customer information from the electronic **catalog** associated with the subset of products together with information about the related order. Customers are thereby presented with context-sensitive information about their previous orders during browsing of the electronic **catalog** .

The invention further includes an online store system, comprising: an electronic 1 5 **catalog** of products; and a server system that provides online access to the electronic **catalog** of products and provides functionality for customers to purchase products from the electronic **catalog** . The server system is responsive to a request from a customer for a page from the electronic **catalog** by supplementing the page with information about a related order placed by the customer, whereby customers are presented with context-dependent information about related orders during browsing of the electronic **catalog** .

The ...to users of an online store. The method comprises: providing online access to an electronic **catalog** of products in which users may navigate to product detail pages to obtain detailed infon...

...maintaining user-specific order histories representing orders placed by users for products in the electronic **catalog** ; and when a user accesses a product detail page of a first product that was...a customer with context-sensitive account or accountspecific information as the customer accesses a product **catalog** of an online merchant or ...the merchant web site includes tools for browsing, searching, and purchasing products from the online **catalog** of products. In other embodiments, the invention may be embodied within a system in which customers access the **catalog** via an interactive television system, an online services network, a voice interface, a point-of...

...Further, the invention may be embodied within an "electronic mall" system in which the electronic **catalog** includes the product offerings of many different online merchants.

In the illustrated embodiment, when a...these orders for related products.

An important benefit of displaying the order information within the **catalog** pages to which the order information pertains is that the customer is notified of prior...assisting customers of a merchant web site in locating and evaluating products within an electronic **catalog** . The products may include, for ...provide various services for enabling customers to browse, search, and make purchases from the online **catalog**

. hi addition, information about existing customers of the web site may
be stored in a...computing
device that enables a customer to interactively browse a remote web site
or online **catalog** through the communication medium 330 using, for
example, a web browser 312, such as NetscapeONavigatororMicrosoft...

Claim
1 A method of customizing an electronic **catalog** of products for
individual
customers of an online store, the method comprising:
providing online access to an electronic **catalog** of products that are
available for purchase;
receiving a request fi-om an online customer for a portion of the
electronic **catalog** , wherein the portion corresponds to a subset of the
products represented
within the electronic **catalog** ;
identifying a related order previously placed by the customer; said
related
order being related to the subset of prod-acts;
supplementing the portion of the electronic **catalog** with information
about
the related order; and
returning the ...information about previous orders is presented to the
customer
contextually during browsing of the electronic **catalog** .

2 The method as in Claim 1, wherein supplementing the portion of the
electronic **catalog** comprises supplementing the portion with information
about a current status of the related order. 3...product.

6 The method as in Claim 1, wherein supplementing the portion of the
electronic **catalog** comprises including within the portion an indication
that a product represented therein is incompatible with...to customers of
an online store, the method comprising:
providing online access to an electronic **catalog** of products that are
available for purchase;
receiving a request fi-om an online customer for information from the
electronic **catalog** associated with a subset of the products represented
therein; identifying a related order previously placed...

...and
responding to the request by sending to the online customer information
from the electronic **catalog** associated with the subset of products
together with
information about ...are presented with context-sensitive information
about
their previous orders during browsing of the electronic **catalog** .

14 The method of Claim 13, wherein the information about the related
order
comprises information...the method is performed by a system that
provides voice-based access to the electronic **catalog** .

26 The method of Claim 13, wherein the method is performed by an
interactive
television system.

27 An online store system, comprising:
an electronic **catalog** of products; and
a server system that provides online access to the electronic **catalog**
of
products and provides functionality for customers to purchase products
from the
electronic **catalog** ;
wherein the server system is responsive to a request from a customer for

a page from the electronic **catalog** by supplementing the page with
information about a related order placed by the customer, whereby

- . customers are presented with context-dependent information about related
orders during browsing of the
electronic **catalog** .
28 The online store system of Claim 27, wherein the server system is
...of an online store, the method comprising:
1 5 providing online access to an electronic **catalog** of products in
which users may navigate to product detail pages to obtain detailed
information...

...maintaining user-specific order histories representing orders placed by
users
for products in the electronic **catalog** ; and
when a user accesses a product detail page of a first product that was...
user accesses a category page associated with a category of the products
in the electronic **catalog** , supplementing the category page with
information about an order placed by the user for a...

File 344:Chinese Patents Abs Aug 1985-2003/Jan
          (c) 2003 European Patent Office
File 347:JAPIO Oct 1976-2002/Oct(Updated 030204)
          (c) 2003 JPO & JAPIO
File 350:Derwent WPIX 1963-2003/UD,UM &UP=200315
          (c) 2003 Thomson Derwent
File 348:EUROPEAN PATENTS 1978-2003/Feb W04
          (c) 2003 European Patent Office
File 349:PCT FULLTEXT 1979-2002/UB=20030227,UT=20030220
          (c) 2003 WIPO/Univentio
File 16:Gale Group PROMT(R) 1990-2003/Mar 03
          (c) 2003 The Gale Group
File 148:Gale Group Trade & Industry DB 1976-2003/Mar 03
          (c)2003 The Gale Group
File 160:Gale Group PROMT(R) 1972-1989
          (c) 1999 The Gale Group
File 275:Gale Group Computer DB(TM) 1983-2003/Mar 03
          (c) 2003 The Gale Group
File 621:Gale Group New Prod.Annou.(R) 1985-2003/Mar 03
          (c) 2003 The Gale Group
File 636:Gale Group Newsletter DB(TM) 1987-2003/Nov 29
          (c) 2003 The Gale Group
File   9:Business & Industry(R) Jul/1994-2003/Mar 03
          (c) 2003 Resp. DB Svcs.
File 15:ABI/Inform(R) 1971-2003/Mar 04
          (c) 2003 ProQuest Info&Learning
File 20:Dialog Global Reporter 1997-2003/Mar 04
          (c) 2003 The Dialog Corp.
File 95:TEME-Technology & Management 1989-2003/Feb W3
          (c) 2003 FIZ TECHNIK
File 476:Financial Times Fulltext 1982-2003/Mar 04
          (c) 2003 Financial Times Ltd
File 610:Business Wire 1999-2003/Mar 04
          (c) 2003 Business Wire.
File 613:PR Newswire 1999-2003/Mar 04
          (c) 2003 PR Newswire Association Inc
File 624:McGraw-Hill Publications 1985-2003/Mar 04
          (c) 2003 McGraw-Hill Co. Inc
File 634:San Jose Mercury Jun 1985-2003/Mar 02
          (c) 2003 San Jose Mercury News
File 810:Business Wire 1986-1999/Feb 28
          (c) 1999 Business Wire
File 813:PR Newswire 1987-1999/Apr 30
          (c) 1999 PR Newswire Association Inc
File 570:Gale Group MARS(R) 1984-2003/Mar 03
          (c) 2003 The Gale Group
File 47:Gale Group Magazine DB(TM) 1959-2003/Mar 03
          (c) 2003 The Gale group
File 635:Business Dateline(R) 1985-2003/Mar 04
          (c) 2003 ProQuest Info&Learning
File 477:Irish Times 1999-2003/Mar 04
          (c) 2003 Irish Times
File 710:Times/Sun.Times(London) Jun 1988-2003/Feb 26
          (c) 2003 Times Newspapers
File 711:Independent(London) Sep 1988-2003/Mar 04
          (c) 2003 Newspaper Publ. PLC
File 756:Daily/Sunday Telegraph 2000-2003/Mar 04
          (c) 2003 Telegraph Group
File 757:Mirror Publications/Independent Newspapers 2000-2003/Mar 04
          (c) 2003
File 387:The Denver Post 1994-2003/Feb 28
          (c) 2003 Denver Post
File 471:New York Times Fulltext 90-Day 2003/Mar 03
          (c) 2003 The New York Times
File 492:Arizona Repub/Phoenix Gaz 19862002/Jan 06

                Search performed by Sylvia Keys   March 4, 2003

```
               (c) 2002 Phoenix Newspapers
File 494:St LouisPost-Dispatch 1988-2003/Mar 03
               (c) 2003 St Louis Post-Dispatch
File 498:Detroit Free Press 1987-2003/Mar 02
               (c) 2003 Detroit Free Press Inc.
File 631:Boston Globe 1980-2003/Mar 03
               (c) 2003 Boston Globe
File 633:Phil.Inquirer 1983-2003/Mar 03
               (c) 2003 Philadelphia Newspapers Inc
File 638:Newsday/New York Newsday 1987-2003/Mar 03
               (c) 2003 Newsday Inc.
File 640:San Francisco Chronicle 1988-2003/Mar 04
               (c) 2003 Chronicle Publ. Co.
File 641:Rocky Mountain News Jun 1989-2003/Mar 01
               (c) 2003 Scripps Howard News
File 702:Miami Herald 1983-2003/Mar 03
               (c) 2003 The Miami Herald Publishing Co.
File 703:USA Today 1989-2003/Mar 03
               (c) 2003 USA Today
File 704:(Portland)The Oregonian 1989-2003/Mar 01
               (c) 2003 The Oregonian
File 713:Atlanta J/Const. 1989-2003/Mar 02
               (c) 2003 Atlanta Newspapers
File 714:(Baltimore) The Sun 1990-2003/Mar 04
               (c) 2003 Baltimore Sun
File 715:Christian Sci.Mon. 1989-2003/Mar 04
               (c) 2003 Christian Science Monitor
File 725:(Cleveland)Plain Dealer Aug 1991-2003/Mar 03
               (c) 2003 The Plain Dealer
File 735:St. Petersburg Times 1989- 2000/Nov 01
               (c) 2000 St. Petersburg Times
?ds


Set     Items   Description
S1       153    ((CATALOG? ? OR CATALOGUE?)(5N)(PRIOR OR FORMER OR RELATED
                OR ACCOUNT()SPECIFIC? OR PREVIOUS? OR PRECED?)(5N)(ORDER? ? OR
                 PURCHAS? OR REQUEST? OR SHOPP? OR HISTORY OR HISTORIES)(5N)B-
                ROWS?) NOT PY>2002
S2         3    S1(5N)(CUSTOMI? OR PERSONALIZ? OR PERSONALIS? OR INDIVIDUA-
                LI? OR PREFERENC? OR TAILOR?)
S3         2    RD (unique items)
```

DIALOG(R)File 349:PCT FULLTEXT
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00809292   **Image available**
TIMESHARED ELECTRONIC CATALOG SYSTEM AND METHOD
SYSTEME DE CATALOGUES ELECTRONIQUES A TEMPS PARTAGE ET PROCEDE ASSOCIE
Patent Applicant/Assignee:
    A2i INC, Suite 255, 1925 Century Park East, Los Angeles, CA 90067-2703,
     US, US (Residence), US (Nationality)
Inventor(s):
    HAZI Ariel, 11963 Victoria Avenue, Los Angeles, CA 90066, US,
    WEINBERG Paul N, 2160 Century Park East, #1905, Los Angeles, CA 90067, US
     ,
    ARAZI Matan, 11711 Mayfield Avenue, #8, Los Angeles, CA 90049, US,
    SULLIVAN Dave L, 5300 Kester Avenue, #106, Sherman Oaks, CA 91411, US,
    TINARI Philip A, 96490 Olympic Boulevard, #5A, Beverly Hills, CA 90212,
     US,
    BROOKLER David E, 1700 South Shenandoa Street, Los Angeles, CA 90035, US,

Legal Representative:
    POSEY Ivan (et al) (agent), Lyon & Lyon LLP, Suite 4700, 633 West Fifth
     Street, Los Angeles, CA 90071-2066, US,
Patent and Priority Information (Country, Number, Date):
    Patent: WO 200142882 A2-A3 20010614 (WO 0142882)
    Application: WO 2000US42712 20001205 (PCT/WO US0042712)
    Priority Application: US 99170283 19991210; US 2000577268 20000523
Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE
    DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC
    LK LR LS LT LU LV MA MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK
    SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW
    (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR
    (OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
    (AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
    (EA) AM AZ BY KG KZ MD RU TJ TM
Publication Language: English
Filing Language: English
Fulltext Word Count: 12177

Fulltext Availability:
    Detailed Description

Detailed Description
... manage their derivative catalog, as well as to query their account
    information, statistics and other **related** data.

    A profile manager module 240 maintains and provides **personalization**
    information about **catalog** **shoppers** , which may include data **related**
    to their **browsing** habits, geographic location,

DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

07654226   SUPPLIER NUMBER: 16040689   (USE FORMAT 7 OR 9 FOR FULL TEXT)
ICL's In-Store Interactive Shopping Simplifies Buying Decisions.
Business Wire, p01161053
Jan 16, 1995
LANGUAGE: ENGLISH   RECORD TYPE: FULLTEXT
WORD COUNT: 491   LINE COUNT: 00041

...   in multi-dimensional, full color, audio and motion video, select
other items 'real time,' or **browse** through additional product
information, all **prior** to placing an **order** on-screen.

Search performed by Sylvia Keys   March 4, 2003

By virtually eliminating human error in **catalog** ordering, the multimedia system simplifies the **shopping** process and ensures each item is correctly configured to the **shopper** 's **preference** . The system can simplify shopping, provide more accessible information quickly, and display any product selection...

?